Biltmore Village Infrastructure Recovery

Use the public-facing question to clarify scope and connection to broader recovery.

sandwich effect: acknowledge → concern → constructive next step

Acknowledge

The project is well-defined and restores an important historic area.

Name the concern

The public may ask what this project does—and does not—solve.

Next step

Show how this investment connects to broader flood and stormwater recovery.

Suggested motion

“I move that the Infrastructure Recovery Board recommend that future Biltmore Village project communications clearly identify the project’s scope, what is outside its scope, and how it connects to the City’s broader flood and stormwater recovery efforts.”

Best value: clear communication before public confusion hardens.

Public comment frame: positive, precise, actionable.

Azalea Parks and Infrastructure Recovery

Build on prior Board direction instead of repeating it.

sandwich effect: acknowledge → concern → constructive next step

Acknowledge

The process has already identified strong priorities: resilience, access, lifecycle cost, programming, and natural systems.

Name the concern

At 30% design, the key question is whether those priorities are visible in the unified design.

Next step

Ask for a crosswalk showing how community and Board input became design choices.

Suggested motion

“I move that the joint boards recommend that, as the Azalea design advances, staff provide a simple crosswalk showing how the final design responds to the community and Board priorities previously established.”

Best value: traceability from input → design → outcomes.

Public comment frame: positive, precise, actionable.