# City of Asheville Staff Report

## City Council Meeting Date: Tuesday, September 22, 2026

## Staff Resources: Chris Corl, Director, Community & Regional Entertainment Facility Department & Chris Gentile, Manager, WNC Nature Center.

## Action Requested: Adoption of a resolution authorizing the City Manager to renew and fund an additional year of an existing contract with Peek Travel, Inc. for software licensing and maintenance for the WNC Nature Center Ticketing, Registration, and Point of Sale.

## Background:

- On March 22, 2023 the WNC Nature Center Education Department went live with ACME software solutions for summer camp registration, shortly followed by the Admissions Office with Point-of-Sale ticketing on May 3, 2023.
- ACME Technologies, Inc was acquired by Peek Travel, Inc. in November of 2025.
- This contract renewal would allow the WNC Nature Center to continue offering admissions to the award winning facility.
- Currently the Peek software is providing guest and membership tracking, with both online ticket sales and at the admissions office, summer camp registration and logging guest zip codes.

## Vendor Outreach:

- In Fiscal Year 23, Request for proposals (298-WNCNCPOS2023) was conducted to select the vendor for this service and we received five responses.
- This is to authorize the renewal of the current contract.
- No additional vendor outreach was conducted for this renewal.

## Council Vision 2036 Focus Area(s):

- Financially Resilient City.

## Council Priority Recovery Area(s):

- N/A

## Committee(s):

- N/A

## Fiscal Impact:

- The 1-year renewal contract will cost $24,400.00 for FY27 and will be funded from the Community & Regional Entertainment Facilities Department operating budget. This will make the 5-year lifetime amount of the contract equal $138,000.00.

## Suggested Motion:

- Motion to adopt a resolution to authorize the City Manager to renew and fund for one year the contract with Peek Travel Inc. for an additional $24,400.00 (making the lifetime amount of this contract total $138,000.00) and to execute any documents necessary to effect this funding and renewal.

## Attachment(s):

- Resolution

# City of Asheville Resolution Number 26-___

Resolution Authorizing The City Manager To Renew A Services Contract With Peek Travel, Inc.

Whereas, the City of Asheville has authority pursuant to North Carolina General Statutes sections 160A-20.1 and 160A-17 to enter into continuing contracts; and

Whereas,the City currently has a service contract with Peek Travel Inc. to provide point-of-sale services for the WNC Nature Center; and

Whereas, this contract allows for 3 one-year renewals and this second renewal will impact the total contract cost as follows:

- FY23: $39,400.00
- FY24: $24,900.00
- FY25: $24,900.00
- FY26: $24,400.00
- FY27: $24,400.00
- Life of Contract: $138,000.00

Now, Therefore, be it resolved by the City Council of the City of Asheville that:

The City Manager is hereby authorized to renew and fund for one year the contract with Peek Travel Inc. for an additional $24,400.00 (making the lifetime amount of this contract total $138,000.00) and to execute any documents necessary to effect this funding and renewal.

Read, approved and adopted this 22nd  day of September, 2026

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Esther E. Manheimer, Mayor

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Brad Branham, City Attorney

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Magdalen Burleson, City Clerk