**CALDWELL COUNTY**
**EMERGENCY SERVICES**
**P.O. Box 2200 • Lenoir, NC 28645**
**Ronald D. Rombs Jr, Communications Manager**

*"A Legacy of Service and Dedication"*

**Request for Resolution**

As the new 911 Director for Caldwell County, showing support and appreciation to my telecommunicators is paramount to building a strong team going forward as we prepare to take the future steps of building a new 911 center as well as begin the process for consolidation of Caldwell, Lenoir and possibly Alexander Counties. One of the major issues facing the telecommunications community currently is that the Office of Management and Budget's Standards Occupational Classification (SOC) catalog classifies telecommunicators as "Office and Administrative Support." It is my request that the Caldwell County Board of Commissioners would consider signing and passing a resolution in support of reclassifying Caldwell County telecommunicators to "Protective Service Occupations" or First Responders, as a 911 telecommunicator is the First, First Responder. This would be a great first step in joining other agencies across the state and nation to push telecommunications to resources and funding that they typically wouldn't have access to. Attached below is an example of the requested resolution.

Thank you for your time and consideration,

Ronald D. Rombs Jr

Communications Division Chief/Communications Manager