Administration Monthly Report
Heather Taylor, Assistant Town Manager
May 2025

Assistant Town Manager:

- **Hurricane Helene/FEMA Park Recovery:**
  - Fencing and court repairs continued during May, and the electrical repair was completed in May.
  - Bridge and streambank repair projects were advertised on May 5, with the bids now due on June 10 at 2 pm.
- **Website/Facebook:**
  - Continuing to update the Town's website with current Town information as well as trying to post to the Town's Facebook account a couple times a week.
- **Projects:**
  - Continuing to monitor our ongoing projects as we are near the end of our fiscal year (Powell Bill paving project, park projects, etc.).

Finance:

- **Taxes for 2024-** we collected approximately 99.82% of taxes levied for 2024 as of the end of May.
- **Business Registration Revenue-** Susan issued the beer and wine permits for those businesses who sell wine/beer on premises.
- **Budgets for 25/26-** Prepared and participated in the budget retreat on Wednesday, May 8. During the month Mark and I also worked on revisions to FY 25/26 budget after the meeting.
- **FY 24/25 Audit**- Auditors will be here on August 4 to complete the testing of controls as well as complete some preliminary audit work. They will return in early October to finish the audit.
- **GASB 101**- A new accounting standard goes into effect with the FY 24/25 financial statements, so I've been working and studying on how to implement this new accounting standard prior to finishing our FY 24/25 audit.

Human Resource:

- **Employment-**
  - Part-Time/Seasonal-
    - P/T Summer Day Camp Counselors- all summer staff have completed the background process and hiring paperwork and are ready to start camp on 6/9.
    - Summer Internship- Offered the management position to Blythe Edwards who started work with the Town on 5/27.
- **Wellness-**
  - Employee Gym- Over 50 hours of exercise by employees occurred during May in the employee wellness gym.
  - Blood Pressure Screenings- Offered a blood pressure screening for employees on May 7 and we had six employees take advantage of this wellness activity.
- **Insurance-** Coordinated the renewal for our insurances beginning 6/1/2025.

FLETCHER POLICE DEPARTMENT
TEAMWORK - PROFESSIONALISM - DEDICATION

DANIEL D. TERRY
CHIEF

MEMORANDUM

To: Mark Biberdorf, Town Manager

From: Chief D. Terry

Date: June 1, 2025

Re: May 2025 Monthly Report

Training & Professional Development:

- The entire department completed the spring 2025 department in-service training consisting of topics on Reasonable De-escalation, Taser recertification, Blood Borne Pathogens, and an update on Amber Alerts from the North Carolina Center for Missing Persons.
- Officer McCarson attended the 40-hour Use of Force Decision Making Course. Glad he did, he was able to use that training later in the month (see below).
- Officer Kicklighter attended the 5-day Intoxilyzer certification class which allows her to perform the breath test on suspected DWI offenders.
- Detectives Beauchamp and Gonzalez attended the 40-hour Homicide Investigators Conference in Cherokee.
- Sergeant Elizondo completed the 40-hour General Criminal Investigations Course.
- Captain Fulmer and Gutierrez attended the Intoxilyzer recertification class so they can continue to perform the DWI breath test as needed.
- Captain Fulmer attended an In-Service Training Coordinator Refresher Course.
- Detective Beauchamp attended the monthly Crisis Negotiators Team training at the Henderson County Sheriff's Office.

We had a total of 533 calls for service for the month of May. This does not include 1421 extra security checks. Sixty-three incident reports were filed. Twenty-four of these incidents required some type of investigative follow-up to be conducted. Thirty-six citations were issued for a total of 48 charges. Twenty auto accidents were reported and 18 arrests made.

Activities of interest for the month of May include:

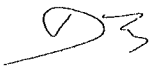
- Fletcher Police Evidence Custodian Laura Phipps received the Morris Kaplan Caring and Sharing Law Enforcement Award from the Kiwanis Club of Hendersonville. Laura Phipps came to us about a year ago and has quickly made a positive impact on our agency, providing service not only in the area of evidence control, but willing to serve in any area where she is able to help.

300 OLD CANE CREEK ROAD, FLETCHER NC 28732
PHONE (828) 687-7922 – FAX (828) 654-8046
Email: d.terry@fletchernc.org

- The department previously reported the incident where officers became aware of a fraud that occurred when an offender called an elderly victim portraying himself as the Chief of Police and convinced the victim to mail $12,000 to an address in California. Officers, working with United Parcel Service and a law enforcement agency in California, intercepted and recovered the $12,000. This month the money was forwarded to the police department and has since been returned to the victim. A thank you note has been included below.
- Officers investigated an incident of breaking and entering to a motor vehicle at the park. A window was shattered, a purse taken, and credit cards used shortly thereafter. A suspect was identified and evidence sufficient to charge the suspect obtained. As warrants for the suspect were being prepared, the investigating officer received notification that the suspect had been killed by means of suicide. The case was subsequently closed exceptionally by death of offender. "Closed Exceptionally" is an official term used to define various means of closing a criminal investigation.
- Officers responded to a disturbance at the Bojangles finding two individuals arguing. As officers attempted to calm them, one subject asked the officer for a hug. The officer, appropriately, for officer safety reasons, declined the hug, at which time the individual attacked the officer. The individual was subdued and taken into custody. There were no injuries to the officers and the subject was taken to the hospital for psychological help.
- Officers were called to Ferncliff Park for an indecent exposure in progress. Upon arrival officers observed a naked 62-year old man at the park, outside of his vehicle masturbating with an object protruding from his rectum. After getting the man some clothing he was arrested and charged with Indecent Exposure, Possession of Marijuana, and Possession of Drug Paraphernalia.
- Community engagement activities for the month of May consisted of the Kiwanis Awards Ceremony, Henderson County Law Enforcement Captain's Meeting, a table top exercise at the Asheville airport, and the Honor Guards participation in the Henderson County Sheriff's Office Police Memorial. Detectives also attended the bi-weekly Henderson County Investigators meeting and hosted the Henderson County Multi-Disciplinary Team Meeting on Child Abuse & Sex Crimes Investigations.

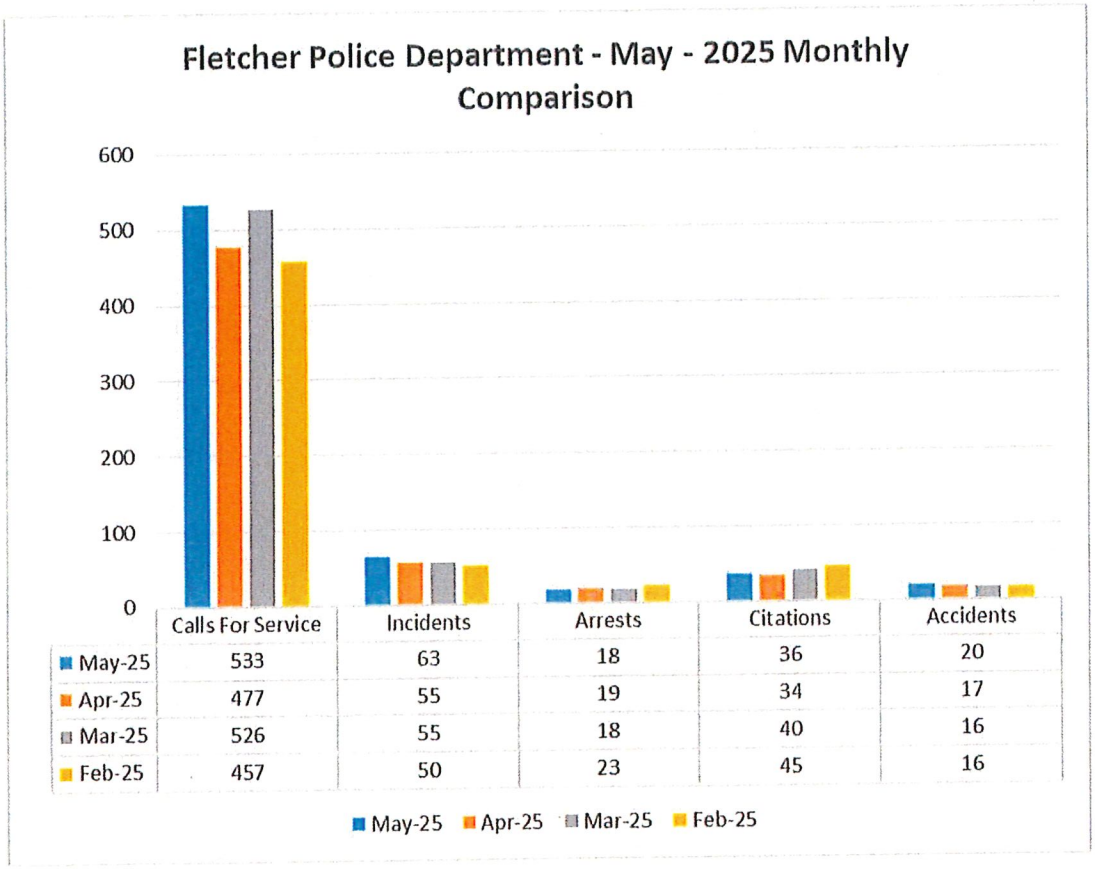
After preparing this month's report and considering the above, it may be an appropriate time to ask for another pay raise for our officers. In all seriousness, our officers often see and experience in one month, what many will not experience in a lifetime. And they will do this for many years. It does come with a cost. The cost varies from officer to officer, some paying a higher cost than others. Unfortunately, it is a necessity in our society. I appreciate our staff and their willingness to put themselves at risk and be exposed to people at their worst for the benefit of our community. I hope you will likewise take a moment to think of their sacrifice and be appreciative for what they are willing to endure so we don't have to.

Respectfully Submitted,

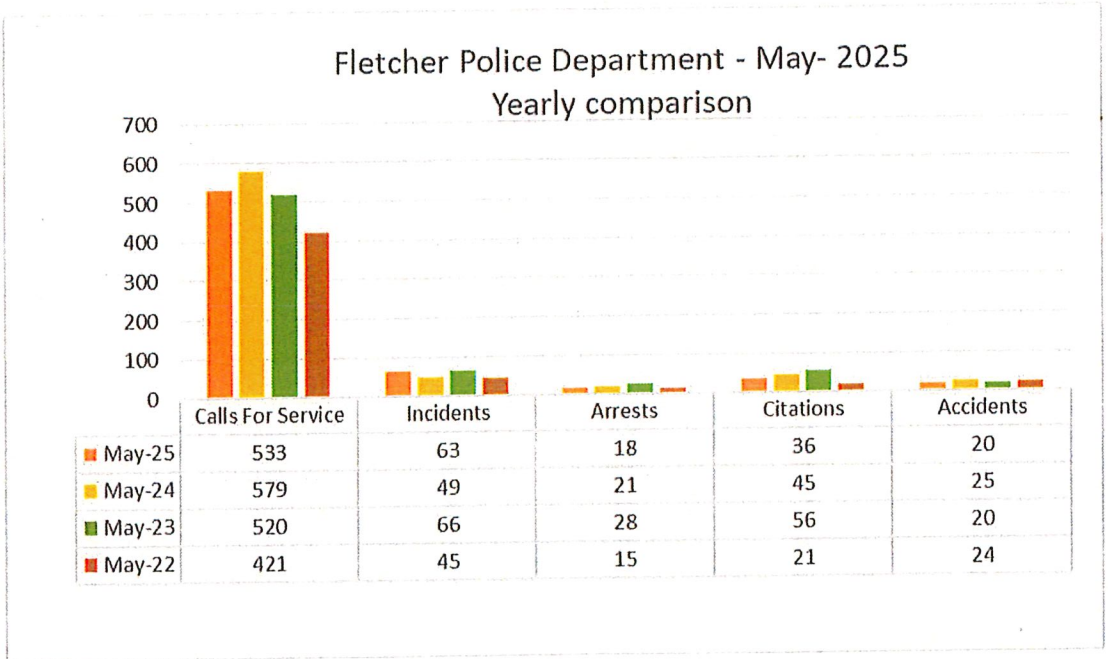


Chief Dan Terry

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	Calls For Service	Incidents	Arrests	Citations	Accidents
May-25	533	63	18	36	20
Apr-25	477	55	19	34	17
Mar-25	526	55	18	40	16
Feb-25	457	50	23	45	16



	Calls For Service	Incidents	Arrests	Citations	Accidents
May-25	533	63	18	36	20
May-24	579	49	21	45	25
May-23	520	66	28	56	20
May-22	421	45	15	21	24

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FLETCHER POLICE DEPARTMENT
CRIMINAL INV DIVISION
MAY 2025 STATISTICS

OFFENSE	MONTHLY ACTIVITY 2025						CUMULATIVE 2025				
	ASSIGNED	CLEARED w/ ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLEARED	UNFOUNDED		OPEN PENDING	CLEARED BY ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLOSED	UNFOUNDED
ARSON											
ASSAULT/BATTERY								1			
B&E (COMMERCIAL)	1						1				
B&E (RESIDENTIAL)							2				
B&E (TO MOTOR VEHICLE)	3		1	1			3		1	1	
CHILD ABUSE (PHYSICAL/NEGLECT)										1	1
CRIMINAL DAMAGE											
CRIMINAL TRESPASS											
DEATH INVESTIGATIONS							2				
DOMESTIC VIOLENCE											
DRUG INVESTIGATIONS		1						3			
ELDER ABUSE-FINANCIAL								2			
ELDER ABUSE-PHYSICAL										2	
FINANCIAL CRIMES/ID THEFT				1			2			3	
HARASSMENT/INTIMIDATION											
HOMICIDE											
LARCENY	1						1				
MISSING PERSON (ADULT)											
MISSING PERSON (JUVENILE)											
MOTOR VEHICLE THEFT/UUMV					1		1			1	1
ROBBERY											
SEX OFFENSE								2		1	
SUICIDE/ATTEMPTED											
OTHER											
TOTAL	5	1	1	2	1		12	8	1	9	2
LAST MONTH	6	0	0	4	1						
YEAR-TO-DATE											

Department of Social Services		2025 YTD
TOTAL CASES REVIEWED	1	10
TOTAL CASES ASSIGNED	1	6

CITIZEN ASSIGNMENT LETTERS SENT 11 39

60 % Clearance rate for May 2025

55% Year-To-Date Clearance

May 28th, 2025

The Fletcher Police FDepartment
300 Old Cane Creek Road
Fletcher, NC, 28732

Re: Case No. 25-5811

Greetings,

Hello to the Heroes at The Fletcher Police Department. I am writing with deep gratitude in my heart for the patience, guidance and professional Police work I received when I became a victim of fraud.

Not only did you act in a timely manner which averted the thief and it also made it possible to avert the theft and retrieve my property. Although the process takes time I was never without your reassurance and updates.

With all that being said I would like to give a very special thanks to Detective Emily Beauchamp. Her professionalism and humanity cannot be surpassed. I believe that it was Detective Emily Beauchamp's immediate response that made it possible to retrieve my property and I will forever be thankful and grateful that she was assigned to my case.

Cheers
Sandra Saba

Monthly Update— May, 2025
Planning & Zoning

Planning Board/ZBA – The Board did not meet in May... Currently advertising vacancy for the District 4 seat. We had not received any applications prior to the newsletter deadline so we extended the application period to the end of June. We have now received 3 applications so far as of this date. We will look to have applicants attend the July agenda meeting for introductions/questions and ask that Council consider making an appointment at the regular July meeting.

- Continued day to day issuance of permits, fielded inquiries about potential new developments, and responded to miscellaneous complaints (various complaints involving zoning, solid waste, and/or junked vehicles.

- Continued work on implementation of various minimum measures related to the Town's MS4 Stormwater Permit. Continued discussions and work with Mary Roderick from LOS and Chris Brown from McGill on various aspects of the program.

- Attended the May 8th meeting of TCC (advisory board to the FBRMPO)

- Have been continuing to monitor properties with substantially damaged structures from Helene. Will have another visit from FEMA on June 4 as they are continuing to closely monitor the local programs. One severely mobile home at 601 Clover has been demolished in recent weeks.

- Participated in a meeting with Town Manager and Martin Lewis re: Town Center properties.

- Continued work with McGill Assoc. on pending items related to floodplain ordinance amendments. McGill incorporated several minor changes into the draft following guidance from NCEM. Council will hold public hearing in June to consider approval of the draft amendments.

- Attended the May 21 meeting of the Asheville Regional Housing Consortium.

Public Works Department
Monthly Report
May 2025

Brush Pick Up

At this time, Public Works has resumed brush collection. Public Works is currently hauling the brush to our facility where contractors for FEMA are collecting it. For the month of March, Public Works collected 292 brush orders which produced 504 Cyds of brush.

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Vehicles

Maintenance was performed on 5 police cars and 6 Public Works Vehicles and 2 P&R vehicles.

Sanitation

Sanitation numbers are not available at this time. Heritage Park Subdivision is about 95% complete and we are collecting this development.

Streets

The paving is complete on N & S Sunberry trail and Wild Meadow Ct. Public Works have mowed all Town streets.

Fletcher Parks and Recreation Department
Monthly Report – May 2025

Programs

Spring Yoga Class

Our Spring Yoga Class will conclude on May 29. We will continue our partnership with Soul Summit to offer **Yoga in the Park** — free of charge for participants — on June 2, 16, and 23. Community response has been very positive, and we're excited to continue this collaboration.

Golf Tournament

The annual **Robert Parrish, Sr. Golf Tournament** was held on May 16 at Chestnut Mountain Golf Course and was a great success. Seventeen teams participated, and the event ran smoothly with beautiful weather and strong community support. Player feedback was overwhelmingly positive, making this another memorable year.

Title Sponsors:

- McGill
- Truist Bank

Fletcher Farmers Market

The **Fletcher Farmers Market** opened for the season on May 6 and is now held every Tuesday from 3–6 PM at the south end of Town Hall. Early markets have seen steady attendance and a diverse mix of vendors offering fresh produce, baked goods, and crafts. Community feedback has been very encouraging, and we're looking forward to continued growth throughout the season.

Mocks and Masterpieces

Mocks and Masterpieces was held on May 9 at Fletcher Town Hall and attracted a great crowd for an evening of creativity and fun. Participants enjoyed mocktails and light refreshments during a guided painting session. The event received positive feedback for its relaxed atmosphere and accessible format, making it a strong candidate for future repeat offerings.

Summer Day Camp & Middle School Adventure Camp

Preparations are complete for our **Summer Day Camp** and **Middle School Adventure Camp**, both set to begin on June 9. We are pleased to report that all staff positions are fully

filled. Final planning is underway to ensure a fun, safe, and enriching experience for all campers. We look forward to welcoming everyone for a season full of adventure and excitement!

Fletcher Baseball & Softball League

The **Fletcher Baseball and Softball** season concludes on May 31. We are especially grateful to have had a successful season, despite the ongoing challenges and damage caused by Hurricane Helene. Thanks to the dedication of our staff, volunteers, and community, our teams enjoyed a full season of play, growth, and teamwork.

Facilities & Maintenance

Bill Moore Community Park

Our maintenance team is in full swing with the mowing season and has done an excellent job keeping the park clean and welcoming. This month, they began reworking the front entrance with new plants and shrubs to enhance curb appeal.

Fence & Multi-Court Repairs

Fence Scape is nearing completion of the fencing project at the ballfields. The new fencing for the multi-purpose court is scheduled to arrive on Friday, May 30.