globalpayments Integrated

CLIENT SATISFACTION OFFER

Merchant Name or DBA Name: CITY OF LINCOLNTON ("**Merchant**")

Merchant ID(s): 8788240019330, 8788240019112, 8788240019115, 8788240019113 ("**MID**" or "**MIDs**")

Date: 25 April 2025

OPENEDGE PAYMENTS LLC ("**OpenEdge**"), a Global Payments company, values its merchant clients and strives to create mutually beneficial, long-term relationships with them. To that end, OpenEdge offers you, the Merchant, the following terms on behalf of its affiliate, Global Payments Direct, Inc. ("**Global Direct**"). Accepting this offer will modify your Card Services Agreement (the "**Agreement**") with Global Direct in accordance with the adjustments listed below (the "**Amended Rates**"). Capitalized terms not defined herein shall have the meaning given in the Agreement.

Amended Rates
Please see attached proposal for details
Contract Term

The Amended Rates will become effective on the first day of the calendar month of the Effective Date so long as this Client Satisfaction Offer is executed and received by Global Direct by the 10th of the calendar month, otherwise the Amended Rates will be effective on the first day of the calendar month following the Effective Date. The Amended Rates remain subject to change as per the terms and conditions of the Agreement. All fees, rates, charges and other terms not otherwise revised per this Client Satisfaction Offer remain in full force and effect.

Merchant agrees to extend the term of the Agreement for 36 months from the last date of execution below (the "**Effective Date**"). This time period will be referred to as the "**Extended Term**". At the expiration of the Extended Term, the Agreement will automatically renew as per the terms of the Agreement for successive one-year periods (each a "**Renewal Term**", and collectively with the Initial Term and the Extended Term, the "**Term**").

Merchant agrees to pay the following account closure fees per terminating MID upon early termination of the Agreement: (a) $500.00 if terminated with more than 12 months remaining in the Term; or (b) $250.00 if terminated with 12 or fewer months remaining in the Term, or such portion of the foregoing as may be permitted by applicable law.

All other terms and conditions of the Agreement remain unchanged. This Client Satisfaction Offer and the details contained herein are confidential and may not be disclosed, displayed, or otherwise transmitted to any third party except to attorneys, accountants or other professional advisers as may be necessary to effect the purposes of this letter between the parties. By signing below, each party acknowledges that it has carefully read and fully understood this amendment, and each agrees to be bound by the terms of this amendment.

GLOBAL PAYMENTS DIRECT, INC.	CITY OF LINCOLNTON
Signed By:_____	Signed By: _____
Name: _____	Name: _____
Title: _____	Title: _____
Date:_____	Date: _____

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