


# Chief Norman Staines

# Third Quarter Report

# July - September 2026

# OVERVIEW

Thank you for taking the time to look through the Lenoir Fire Department's quarterly report. This report is designed to give you an understanding of the day-to-day operations of our department and staff for the third quarter of 2026. The third quarter of the year has been busy for our department and staff.

## MAJOR EVENTS:

July:

- Staff provided medical and fire standby for annual City of Lenoir Fireworks Display (4th). Staff responded to 29 calls due to an afternoon thunderstorm (4th).
- Staff provided medical and fire standby for annual Blackberry Festival (10th and 11th).
- Staff provided a station tour for a local mom's group and their children (17th)
- Staff provided a fire truck display at the Caldwell County Fairgrounds for the Bernhardt Truck Showdown for the United Way (25th)
- Three staff members attend the Western North Carolina Tabletop Exercise Event (28th).

August:

- All SCBA received their annual testing and maintenance (4th – 5th).
- Four staff members attended the South Atlantic Fire Rescue Expo in Raleigh (12th – 14th)
- Four staff members attended a Part 107 Drone Licensing prep class (17th – 19th)
- Staff attended the City of Lenoir Appreciation event (20th)
- Staff provided a fire truck display at Meadowbrook Baptist Church as part of their "Back to School Bash" community event (22nd)

September:

- Staff hosted the quarterly retiree breakfast (4th).
- Off duty staff completed standbys at William Lenoir Middle School football games (9th and 16th).
- Staff provide medical coverage for Caldwell County Arts Council Sculpture Celebration at the JE Broyhill Walking Part (12th).
- On duty staff participated in the City of Lenoir Fall Litter Sweep (17th).
- Staff provided a station tour for Caldwell Early College High School as part of their service to community kickoff (18th).
- All AEDs received their annual testing and maintenance (21st).
- Provided standby at Caldwell County Fair (24th – 27th)
- Staff participated with the Mega STEM Trek at The JE Broyhill Civic Center (30th).
- Staff completed annual hydrant inspections during the month (1st – 30th).

**RESPONSES / INCIDENTS / CALLS FOR SERVICE**

**INCIDENT COUNT**

| INCIDENT TYPE | 3rd Quarter 2024 # INCIDENTS | 3rd Quarter 2025 # INCIDENTS | 3rd Quarter 2026 # INCIDENTS |
|---|---|---|---|
| MEDICAL | 614 | 554 | 505 |
| FIRE | 424 | 235 | 359 |
| TOTAL | 1,038 | 789 | 864 |

**PRE-INCIDENT VALUE – VS – DOLLAR LOSSES – VS PROPERTY SAVED**

| | PRE-INCIDENT VALUE | LOSSES | PROPERTY SAVED |
|---|---|---|---|
| 2024 – 3rd QUARTER | $745,400 | $326,800 | $418,600 |
| 2025 – 3rd QUARTER | $3,490,600 | $180,000 | $3,310,600 |
| 2026 – 3rd QUARTER | $4,984,600 | $34,000 | $4,950,600 |

**LIGHTS AND SIREN AVERAGE FOR ALL CALLS (MM:SS)**
**FIRST ARRIVING APPARATUS**

| | |
|---|---|
| 2024 – 3rd QUARTER | 5:52 |
| 2025 – 3rd QUARTER | 3:05 |
| 2026 – 3rd QUARTER | 3:43 |

**Total Incidents January 1 to September 30**

| Year | # Incidents |
|---|---|
| 2024 | 2,655 |
| 2025 | 2,450 |
| 2026 | 2,431 |

**Count of Incidents per Station**

| | July 2026 | August 2026 | September 2026 | Station Totals |
|---|---|---|---|---|
| Station 1 | 152 | 163 | 127 | 450 |
| Station 2 | 91 | 74 | 67 | 231 |
| Station 3 | 76 | 61 | 53 | 183 |
| Monthly Total | 319 | 298 | 247 | 864 |

## COUNT OF INCIDENTS BY APPARATUS

| | 2024 – 3rd QUARTER | 2025 – 3rd QUARTER | 2026 – 3rd QUARTER |
|---|---|---|---|
| Battalion | 180 | 151 | 157 |
| Car 1 | 17 | 15 | 30 |
| Car 2 | 20 | 2 | 0 |
| Car 3 | 36 | 26 | 45 |
| Car 4 | 9 | 2 | 14 |
| Engine 1 | 218 | 184 | 210 |
| Engine 2 | 152 | 105 | 161 |
| Engine 3 | 164 | 157 | 167 |
| Ladder 1 | 118 | 140 | 178 |
| Ladder 2 | 149 | 66 | 152 |
| Personal | 0 | 0 | 0 |
| QRV – 1 | 294 | 206 | 199 |
| QRV – 2 | 135 | 105 | 100 |
| QRV – 3 | 91 | 86 | 89 |
| Ranger 1 (UTV) | 0 | 13 | 16 |
| Ranger 2 (UTV) | N/A | N/A | 5 |
| Rescue 1 | 73 | 138 | 28 |
| Rescue 10 | 21 | 10 | 0 |
| Support 1 (UTV) | 13 | 0 | 0 |
| S-10 (Command Trailer) | 0 | 0 | 0 |
| ST1 – Headquarters | 6 | 1 | 0 |
| ST2 – Station 2 | 2 | 0 | 0 |
| ST3 – Station 3 | 0 | 0 | 0 |
| Tower 1 | 5 | 3 | 3 |
| Truck 17 | 3 | 0 | 0 |
| Truck 18 | 0 | 0 | 0 |
| **TOTAL FOR ALL APPARATUS** | **1,709** | **1,410** | **1,554** |



**Mutual Aid Given**

| Department | # Incidents |
|---|---|
| Gamewell FD | 1 |
| Hudson FD | 0 |
| Valmead FD | 1 |
| Total | 2 |

**Mutual Aid Received**

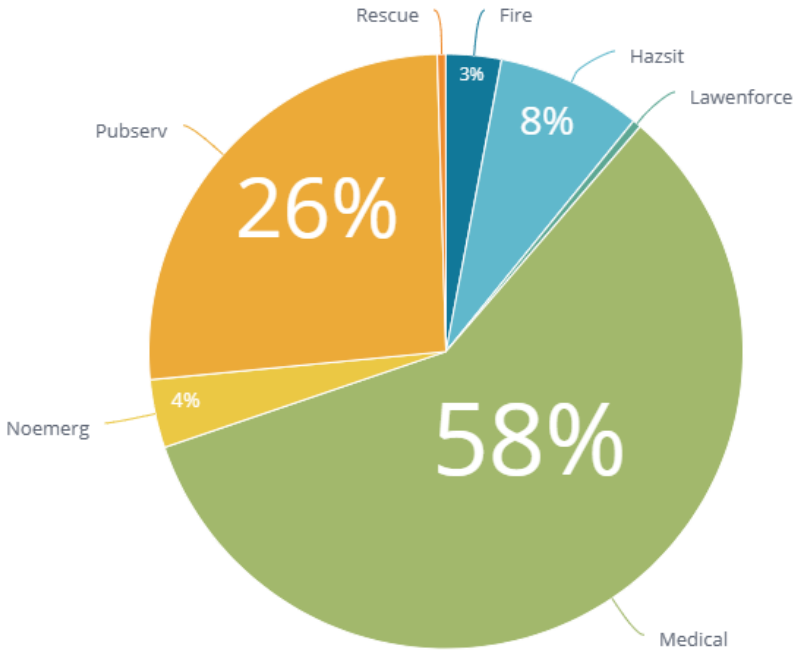
| Department | # Incidents |
|---|---|
| Hudson FD | 0 |
| NC Forest Service | 0 |
| Valmead FD | 0 |
| Total | 0 |



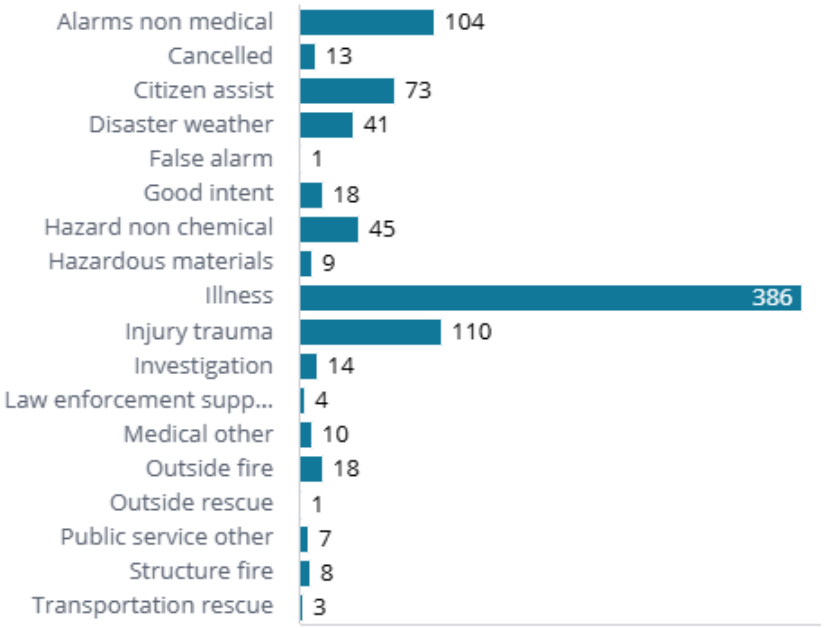


**Technical Rescuer Course**

## Percentage of Incident Type Group



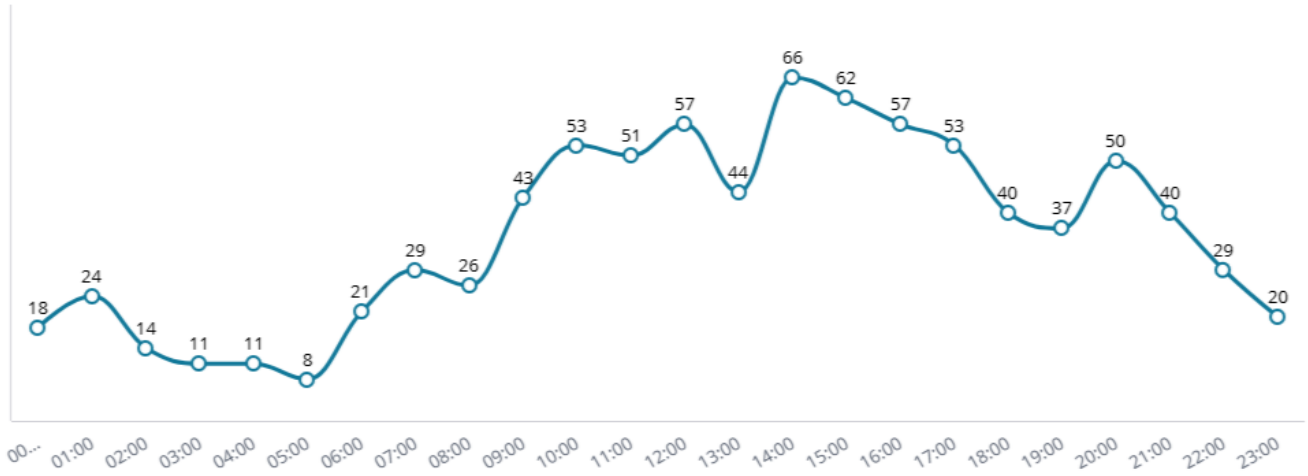

## Count of Incidents by Incident Type Subcategory



## Incident County by Day of Week

| Day of Week | Number Calls |
|---|---|
| Thursday | 143 |
| Saturday | 137 |
| Monday | 128 |
| Wednesday | 127 |
| Friday | 125 |
| Tuesday | 108 |
| Sunday | 97 |

## Incident County by Hour of Day





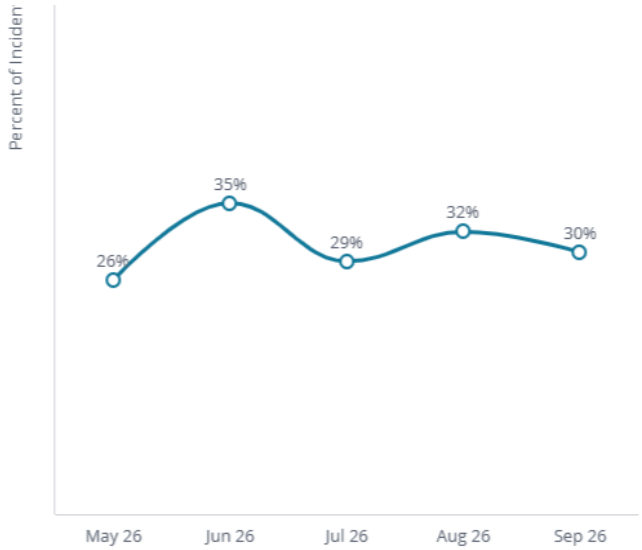

**Addresses with Multiple Incidents**

## Listed by Highest Response in 3rd Quarter 2026

| Address | Facility Name | 3rd Quarter 2026 | Year to Date 2026 |
|---|---|---|---|
| 100 NW Abington Road | Arbor Glen Apartments | 14 | 40 |
| 716 NE Nuway Circle | Nuway Circle Mobile Homes | 13 | 19 |
| 708 SW Lynhaven Street | Google | 12 | 15 |
| 1902 Hickory Blvd | Cross Creek Apartments | 11 | 18 |
| 2351 SW Morganton Blvd | Caldwell County Sherriff's Office | 11 | 14 |
| 321 SW Mulberry St | UNC Health Caldwell | 9 | 19 |
| 318 NW North Main Street | Koinonia Apartments | 8 | 35 |
| 322 NE Nuway Circle | Lenoir Health & Rehab | 7 | 13 |
| 515 NW Scroggs Street | The Shelter Home of CC | 7 | 13 |
| 2303 SW Walt Arney Road | Walt Arney Estate | 7 | 23 |
| 102 SW Willow Street | Lenoir High School Apartments | 4 | 28 |

| | 3rd Quarter 2026 | Year to Date 2026 |
|---|---|---|
| Percent of Total Incidents That Were Responses to Addresses with Multiple Incidents | 45.1% | 54.8% |
| Count of Incidents to Addresses with Multiple Incidents | 390 | 1,332 |
| Count of Addresses with Multiple Incidents | 117 | 356 |

**Percent of Incidents That Were to Addresses with Multiple Incidents by Month**



**TRAINING REPORT**

In the third quarter, our department participated in **5473.0** hours of training. This accounts for both on and off duty training.

**Student Hours by Month**

| | 2025 | 2026 |
|---|---|---|
| July | 1,338.0 | 1,908.5 |
| August | 2,192.5 | 1,851.0 |
| September | 1,588.0 | 1713.5 |
| Total | **5,110.5** | **5473.0** |

**July:** Staff completed training on Burn Injuries for their monthly EMT training. Staff completed training on ground ladder operations and then completed a training session at Hudson on removing victims with a ground ladder. Staff reviewed and practiced hose line deployments at Hudson Fire Department training building. Staff completed online courses in Report Writing and Fire Protection in Lithium-Ion Battery Facilities.

**August:** Staff completed Respiratory Emergency training for their monthly EMT in service. Staff completed training on placement of and operation of aerial apparatus. Staff completed a review of vehicle extrication equipment. Staff completed joint training with Lenoir Police Department to refresh on skills involving response to a potential active shooter. (Thanks to Waterlife Church for allowing us to use their facilities during the training.) Staff completed online courses in Lithium-Ion Battery Fires and Introduction to Youth-Set Fires.

**September:** Staff completed training on Cardiac Emergencies for their monthly EMT in service. Staff completed multiple days of training on vehicle extraction. Each staff member completed at Hudson Fire Department training building to practice skills on single company responses. Staff completed online courses in Alternative Fuel Vehicles and Legal Aspects of Investigation Youth-Set Fires.

**FIRE PREVENTION ACTIVITIES**

In the third quarter of 2026 the department delivered **five (5)** fire prevention presentations / public education programs. We were able to perform these programs for businesses, schools, and religious groups and had an estimate of 2,390 participants.

| | |
|---|---|
| 0-4 years (preschool) | 75 |
| 5-10 years (elementary) | 65 |
| 11-13 years (middle school) | 1,039 |
| 14-18 years (high school) | 1,035 |
| Adults (19-61) | 164 |
| Seniors (62+) | 12 |
| Total Participants | 2,390 |

Sixteen (16) smoke detectors were installed in the third quarter of 2026. Detectors can be requested, if available, and installed for free to our citizens by calling one of our stations and scheduling installation.

**FIRE MARSHAL's REPORT**

**Fire Marshal –** This quarter **103** fire code inspections were completed within the Lenoir City Limits.

- The Fire Marshal investigated three (3) complaints on businesses this quarter. The complaints were located at PolyChem Alloy, Bryant Residence and Creekside Finance. Staff works with any business owner to resolve if issues are found.
- The Fire Marshal worked on plans with LHS Auditorium, LHS Gym, Google #3-C, Greer Labs Building # 5, Palisades of Lenoir, City of Lenoir Finley Water Tower Site and McLeod Center for the Wellbeing.
- Fire Department used approximately 31,835 gallons of water on fires and during training.
- Burning Issues:
    - 7 illegal burns
    - 6 legal burns
    - 5 fires associated with homeless
- Adult/Child Care 0, Alarm System Test 1, ALE/ABC 3, BDA TEST 0, Citations 1, Complaint 5, Consultation/Courtesy 9, Final CO 8, Fire Protection System 4, Daycare 2, Hood Systems 0, Fireworks 2, Foster Care 6, Hazardous Use 0, Occupancy Standard 3, Plans Review 6, Regular Inspections 29, Reinspection 0, Reinspection 2nd Notice 0, Reinspection Fire Marshal Visit 0, Special Events 2, Special Hazard 9, Temporary CO 0, Tents/Inflatables 1, Freedom of Information Requests (FOIA) 12
- The Fire Marshal is working on homeless violations with Code Enforcement from Planning and LPD on Newland and Foster.
- The Fire Marshal is working with Caldwell County Building Inspections on house damaged by a tree during Hurricane Helene on Foster.



**Fire Investigations** - In accordance with N.C.G.S. Chapter 58 article 79, all fires that occur inside the City Limits of Lenoir are investigated for cause and determination. We have certified fire investigators on each shift and they work under the direct supervision of our Fire Marshal. This quarter we had 16 investigations that occurred in the City with below being of higher impact:

- House fire: Hickory Blvd., Spainhour, Lakeside Terrace and Meredith
- Commercial fires: Fairvalue and Broyhill Complex
- Wildland fires: N/A

  Total acre burned within the city: 1

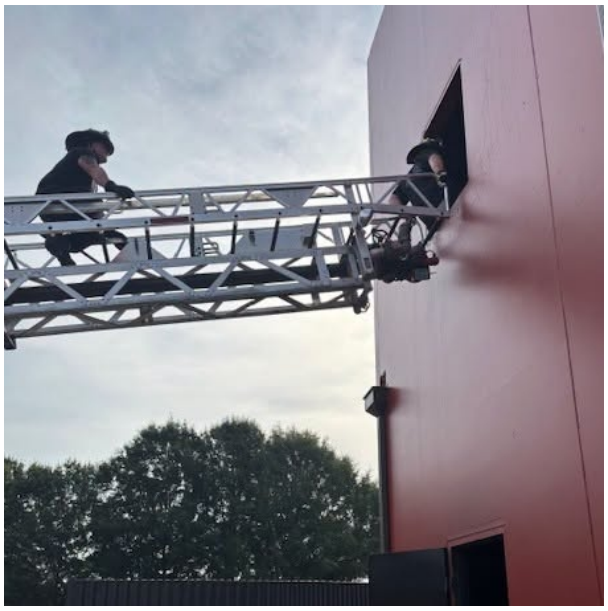
**Emergency Management** - The Fire Marshal also acts as the City of Lenoir's Emergency Manager under the direct supervison of the Fire Chief. This position works closely with local and State Emergency Management and partners with the LEPC to respond and mitigate hazardous/disasterous incidents or situations.

- No gas leaks
- Liquid detergent spill on Norwood St at Southwest Boulevard
- Blackberry Festival (Cooking oil spill and 3 lost people during event)
- Multiple storm preps with 12 hitting City with damage and calls for service

**Other**

Standbys:

- Events 15
- For EMS 0
- Lift Assists 21
- Falls 44



**Pierce 107' Ascendant Aerial HD Ladder Fire Truck**

The Pierce 107' is nearing completion. Tentatively the truck will be completed on October 24, 2026. Four staff members will travel to Pierce Manufacturing on November 2nd to complete the final inspection of the truck prior to it being delivered to Lenoir.







