Public Works Department
Monthly Report
November 2024

Brush Pick Up

At this time, Public Works has suspended brush collection in lieu of Henderson County has contracted storm debris removal from Hurricane Helene.

Leaf collection will resume December 2nd.

Vehicles

We are still performing maintenance on Town vehicles; however, a total is not available at this time.

Sanitation

Garbage collection has returned to normal at this time.

Bill Moore Community Park

Public Works is still making repairs at Bill Moore Community Park. Public Works has removed the log jam at the bridge over Cane Creek. Currently we are working on the outer greenway for debris removal. Progress is being made at a steady pace.

Fletcher Parks & Recreation Department

December report 2024

We will host Christmas in the Park on Saturday, December 7th.
The event will run from 12pm -2pm and we have 18 holiday vendors coming out, photos with Santa Claus, live Christmas music, crafts for children and 2 horse carriage rides. Our Title sponsor is Advent Health, we also have State Farm Insurance, Mills River Dental, FABA and Advent Health Centra Care as event sponsors.

We have re-opened the Park daily, and continue to do storm clean up. Parks & Recreation Staff and Public Works have been very busy clearing debris for most of November. Currently the inner greenway trails are open, restrooms, large dog park, playground and Steelcase shelter are available. We are hopeful that we will have the ball fields repaired this winter and they will be ready for baseball/softball practices & games next April.

Registration for winter Yoga class will open on December 16th and the class Will begin at Town Hall on Thursday, January 9th from 5:30pm-6:30pm for eight weeks. Lindsey Fox will be back as our Yoga Instructor.

The 2025 Father/ Daughter dance will be held on Saturday, February 8th.
Hunter Subaru of Fletcher will be the new Title sponsor for the Dance this year. Registration will open for the event in mid- January, and it always sells out!

Greg Walker, Director

Administration Monthly Report
Heather Taylor, Assistant Town Manager

November 2024

Assistant Town Manager:

- **Hurricane Helene/FEMA Park Recovery:**
    - Attended the exploratory call meeting along with Mark on November 6 with our FEMA reps and NC Emergency reps.
    - Prepared for and attended the recovery scoping meeting along with various department heads on November 20 with our FEMA reps and NC Emergency reps. Next meeting is planned for December 3 to discuss our projects.
    - Assisted department heads on the excel spreadsheets to track various costs (labor, equipment, etc.) for various projects in the park as part of the FEMA reimbursement process, as well as created a management expense spreadsheet to track administrative tasks for reimbursement.
    - Assisted Parks and Recreation in creating a bid for ballfield infield materials, bids are due in early December.
    - Created the grant project ordinance to account for the park repairs due to Hurricane Helene.
- **Website/Facebook:**
    - Continuing to work on updating the Town's website with current Town information especially in light of Hurricane Helene updates. Also trying to post to the Town's Facebook account a couple times a week.
- **Fletcher Community Day:**
    - Assisted in coordinating the Town's efforts for the Fletcher Community Day at First Citizens Bank on Friday, November 22.

Finance:

- **Taxes for 2024-** During October we have collected over 48.9% of the levy as of 11/25. This amount will increase as we continue through the fall and early winter months.
- **Business Registration Revenue-** Susan continues to work on collecting outstanding business registrations.
- **FY 23/24 Audit-** Carol Avery, Manager with Lowdermilk Church & Co (auditors) will be here at the December Council meeting to report on the audit of FY 23/24.
- **FY 23/24 Financial Statements -** LGC approved the Town's financial statements in November.

Human Resource:

- **Employment-**
  - Parks and Recreation Director- accepted Greg's retirement notice effective in mid-December, and Mark promoted Josh Queen to this position.

  - Recreation Program Supervisor- posted and advertised the vacancy created by Josh Queen's promotion. The closing date is 11/27, and the goal is to set up interviews in December.

- **Wellness-**
  - Employee Gym- Over 30 hours were spent in the employee wellness gym as of 11/25.

  - Blood Pressure Checks- a blood pressure screening was held on 11/6 and we had over 8 employees participate.

  - Employee Christmas- Planned the 12 Days of Christmas-Give, Sip, Play, Eat & Be Merry for our employees in lieu of our traditional Christmas luncheon to bring some holiday cheer after the past two months.

Monthly Update— November, 2024
Planning & Zoning

Planning Board/ZBA – The board met on November 19, 2024. Staff provided an update on post Helene related items including the moratorium on floodplain development and the temporary easing of restrictions on occupying RVs/Campers. The Board also made recommendation to Council on a few very minor LDC amendments, one involving clarification on setbacks for pools and also some corrections to remove references to residential development in some sections to be consistent with some previous amendments where residential was removed from the C1 and C2 zoning districts. The next meeting will likely be January 21, 2025, at which time we will have discussion on potential floodplain ordinance amendments.

- Continued day to day issuance of permits, fielded inquiries about potential new developments, and responded to miscellaneous complaints (various complaints involving zoning, solid waste, and/or junked vehicles.

- Continued work on implementation of various minimum measures related to the Town's MS4 Stormwater Permit. Continued discussions and work with Mary Roderick from LOS and Chris Brown from McGill on various aspects of the program.

- Have been continuing work with McGill Associates as they work on the "substantial damage assessment" process post Helene. Structures damaged beyond 50% are required to be rebuilt in compliance with current floodplain regulations in the LDC. To date, I have notified owners regarding eight structures deemed "substantially damaged". I am awaiting McGill's final batch of determinations.

- Completed Continuing Ed credits for CFM (Certified Floodplain Manager) certification.

- Participated in the November 21 joint meeting (online) of the MPO and TCC.

FLETCHER POLICE DEPARTMENT
TEAMWORK - PROFESSIONALISM - DEDICATION

DANIEL D. TERRY
CHIEF

MEMORANDUM

To: Mark Biberdorf, Town Manager

From: Chief D. Terry

Date: December 2, 2024

Re: November 2024 Monthly Report

Training & Professional Development:

- Sergeant Diaz graduated from the 10-week long course at the National Forensic Academy at the University of Tennessee. His training will enhance the department's capabilities as it pertains to processing crime scenes.
- Officer Fogle attended the weeklong Intoxilyzer class providing him the ability to conduct breath tests subsequent to DWI investigations and arrests.
- The department concluded its yearly range training. A training session was held at the AB-Tech range. Numerous exercises were conducted to help improve officers' marksmanship.
- The department held In-house training at AB-Tech. This training covered the topics of physical fitness, SBI's Behavioral Threat Assessment Team, CPR certification, and updates related to the department's mission and operations.
- As part of the above In-house training, and for the purpose of improving officers physical fitness, the department began an annual voluntary opportunity for officers to take the POPAT. This is the physical fitness test required of BLET students before they can graduate the training program and be certified as officers. Once officers graduate BLET they are no longer required to take and pass the POPAT. The department has started an annual program with day off benefits for those who take the test and pass. All officers who took the test this month passed.

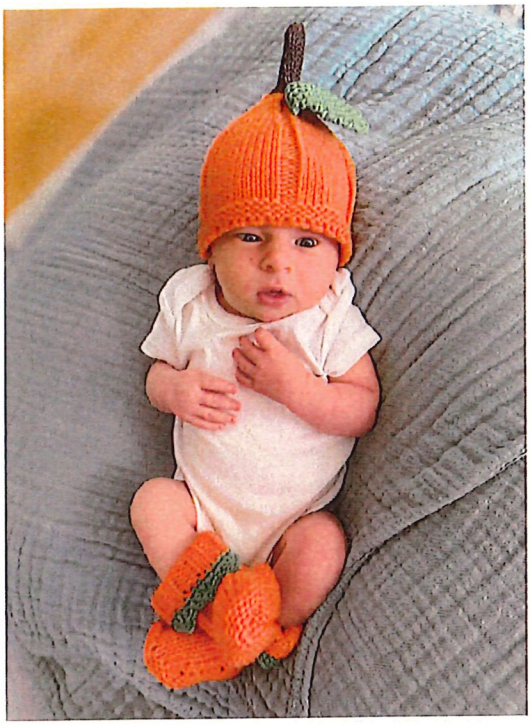
We had a total of 460 calls for service for the month of November. This does not include 1111 extra security checks. Sixty-three incident reports were filed. Twenty-four of these incidents required some type of investigative follow-up to be conducted. Twenty citations were issued for a total of 31 charges. Twenty-three auto accidents were reported and 30 arrests made.

Activities of interest for the month of November include:

- Sgt. Kilby received this year's Hometown Hero Award from Hunter's Auto Group. He was recognized for his consistent support of the police department's mission and the values of Professionalism, Dedication, and Teamwork.

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- The department welcomes a new member to Sgt. Josh Kilby's family. Cooper Elliott Kilby weighing in at 7 lbs. 8 oz.'s, 19.5 inches, born October 26, 2024. Congratulations to the Kilby family.



- The department increased staff on Election Day. Mutual Aid was provided to Henderson County Sheriff's Office. The Fletcher Police Department provided extra patrols at three polling places and escorted ballots at the end of the night to the Board of Elections main office.
- Another Election Day story. An angry and likely impaired man stole an American Flag from a local restaurant on Airport Road on Election Day. With the flag in hand and while being recorded by a witness, the man insisted the "flag was now his." He used vulgarity towards onlookers and insisted there would be bloodshed to anyone who tried to take the flag away. .He concluded his interaction by declaring "Asheville Lives On" before walking away. Officers located the man the following day. He was arrested and transported to jail and the flag was recovered and returned to its owner. And there was no bloodshed during the retrieval of said flag.
- The department participated in the First Citizen's Bank Shred Event and Pill Drop. Forty-five pounds of medication was collected, equaling an estimated 34,200 pills.
- Subsequent to Hurricane Helene and the following recovery efforts numerous people have been observed staying at the Super 8 Hotel, which happens to also be a FEMA supported hotel. After noticing an increased amount of calls for service in the area of the hotel and related disturbances, officers have increased patrols of the area and multiple arrests have been made of people frequenting the hotel.
- This month the department has made (6) DWI arrests and (10) warrant arrests.
- The department responded to an attempted larceny of a trailer at a local hotel. The suspect had fled but a vehicle description was given. A similar vehicle was located occupied by individuals with prior criminal history. However, sufficient evidence to

connect them, to the attempt larceny was lacking. Officers were aware of another recent theft of a trailer and began to monitor the activities of the suspects in the coming days. Subsequently officers located the suspects with the stolen trailer in question. Both suspects were arrested and charged with multiple felony charges related to the case.

- Community engagement activities for the month of November consisted of voluntary attendance at Henderson County's Adult Recovery Court. This was attended as a means of becoming familiar with, and supporting, the program. The department attended Hunter Auto Group's Annual Hometown Hero Celebration, the First Citizens 2nd Annual Shred/Pill Drop Day, and co-hosted the " No Shave November" fundraiser event at Fletcher's Surf & Brew restaurant. The department also received a visit from the Asheville Korean Baptist Church.

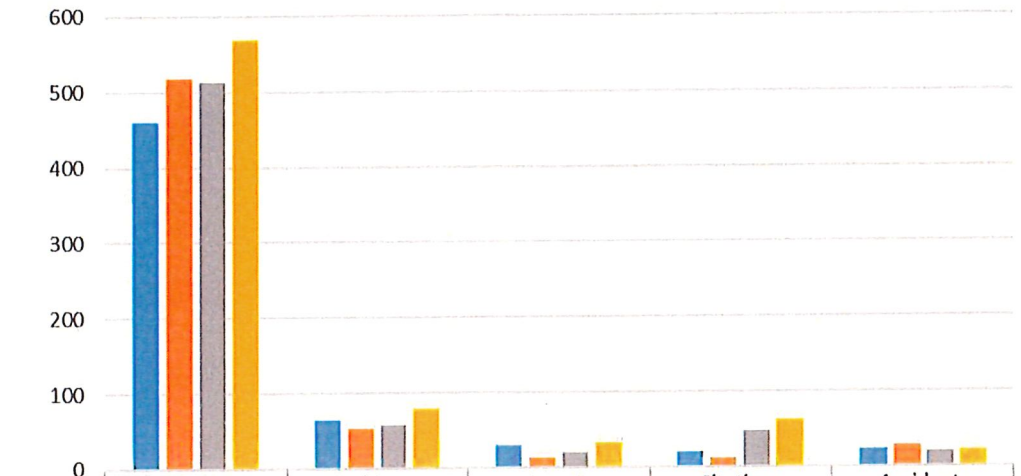
Respectfully Submitted,



Chief Dan Terry

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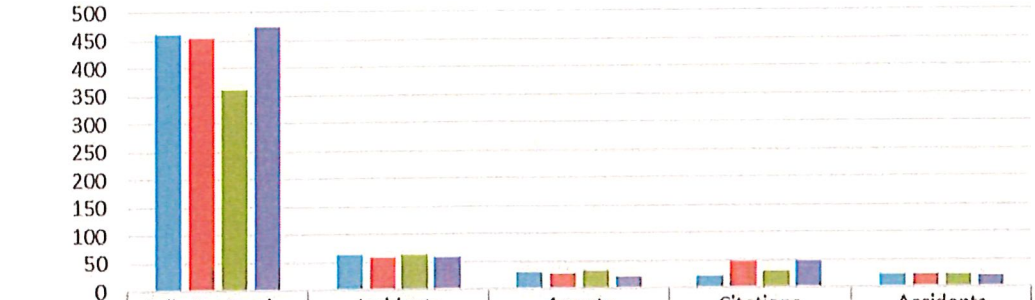
Fletcher Police Department - November - 2024 Monthly Comparison



	Calls For Service	Incidents	Arrests	Citations	Accidents
Nov-24	460	63	30	20	23
Oct-24	517	53	13	12	27
Sep-24	512	58	20	48	20
Aug-24	569	78	33	62	21

Nov-24 Oct-24 Sep-24 Aug-24

Fletcher Police Department - November - 2024 Yearly Comparison



	Calls For Service	Incidents	Arrests	Citations	Accidents
Nov 2024	460	63	30	20	23
Nov 2023	454	57	26	48	22
Nov 2022	360	63	31	30	22
Nov 2021	473	58	20	48	20

Nov 2024 Nov 2023 Nov 2022 Nov 2021

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FLETCHER POLICE DEPARTMENT
CRIMINAL INV DIVISION
NOVEMBER 2024 STATISTICS

	MONTHLY ACTIVITY 2024						CUMULATIVE 2024				
OFFENSE	ASSIGNED	CLEARED w/ ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLEARED	UNFOUNDED		OPEN PENDING	CLEARED BY ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLOSED	UNFOUNDED
ARSON											
ASSAULT/BATTERY										1	
B&E (COMMERCIAL)								1	1	1	
B&E (RESIDENTIAL)							1				
B&E (TO MOTOR VEHICLE)							2			4	
CHILD ABUSE (PHYSICAL/NEGLECT)											
CRIMINAL DAMAGE										1	
CRIMINAL TRESPASS											
DEATH INVESTIGATIONS							1				4
DOMESTIC VIOLENCE											
DRUG INVESTIGATIONS								4			
ELDER ABUSE-FINANCIAL								1			1
ELDER ABUSE-PHYSICAL							1				3
FINANCIAL CRIMES/ID THEFT								4	2	6	1
HARASSMENT/INTIMIDATION											
HOMICIDE								1			
LARCENY	1						1	3	2	3	
MISSING PERSON (ADULT)											
MISSING PERSON (JUVENILE)											
MOTOR VEHICLE THEFT/UUMV							2	1			
ROBBERY										1	
SEX OFFENSE	1						1	1	1	1	3
SUICIDE/ATTEMPTED											
OTHER							1	3	1	1	
TOTAL	2	0	0	0	0		10	19	7	19	12
LAST MONTH	2	0	1	1	1						
YEAR-TO-DATE											

Department of Social Services		2024 YTD
TOTAL CASES REVIEWED	1	15
TOTAL CASES ASSIGNED	0	8

CITIZEN ASSIGNMENT LETTERS SENT 0 59

0 % Clearance rate for November 2024

66% Year-To-Date Clearance