Social Services

Director's Monthly Report

May 4, 2026

BURKECOUNTY

PERSONNEL



BURKECOUNTY

HIRING & SEPARATION REPORT FEBRUARY 2026

Current Openings:

Position Title	Position #:	Status
IMC III Lead worker	51769	
IMC II	51783	
IMC II	51403	
IMC II	51375	
Part Time Social Worker IAT	52080	
Social Worker IAT	51905	
Social Worker IAT	51436	
Social Worker IAT	51438	
Social Worker IAT	51441	
Social Worker IAT	51444	
Social Worker III	52013	

Separations:

Total = 3

Number of Hirings:

Total = 9

After Hours Placement Support = 1

Attorney = 1

IMC II = 1

PA IV = 1

Social Worker II = 1

Social Worker III = 3

Social Work Supervisor III = 1

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OPERATIONS



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Economic Services MOU Data

METRICS PER MOU						
	FOOD AND NUTRITION SERVICES					
		MOU MEASURE	95%	95%		
ACTIVE RECIPIENTS	ACTIVE CASES	APP TIMELINESS RATE- REGULAR	APP TIMELINESS RATE-EXPEDITE	RECERT TIMELINESS RATE		
9,889	5,197	Achieved	Achieved	Acheived		
WORK FIRST FAMILY ASSISTANCE AND EMPLOYMENT SERVICES						
ACTIVE RECIPIENTS	ACTIVE CASES	MOU MEASURE	95%	95%		
			APPLICATION TIMELINESS	RECERT TIMELINESS RATE		
79	49		Achieved	Achieved		
MEDICAID		MOU MEASURE	90	90	95	
TOTAL MEDICAID RECIPIENTS	ACTIVE CASES		REPORT CARD MAD	REPORT CARD OTHER	Straight Through Processing	
28,446	23,220		Achieved	Achieved	Achieved	
SPECIAL ASSISTANCE						
	MOU PERFORMANCE MEASURE			85%	85%	
SA ACTIVE CASES				SAA TIMELINESS APPLICATIONS	SAD TIMELINESS APPLICATIONS	
254				Achieved	Achieved	
ENERGY PROGRAMS						
	MOU PERFORMANCE MEASURE				95%	95%
	CIP APPLICATIONS PROCESSED	LIEAP APPLICATIONS PROCESSED			% PROCESSED TIMELY -NO SOURCE 1 DAY	% PROCESSED TIMELY -WITH SOURCE 2 DAYS
	21	49			Achieved	Achieved
CHILD CARE SUBSIDY						
		PERFORMANCE MEASURE		95%		
	ACTIVE CASES			APPLICATION TIMELINESS		
	382			Achieved		

Economic Services Update

MEDICAID

	AGED OR DISABLED ADULT ACTIVE PARTICIPANTS Does not include MXP or FP cases	ADULT ACTIVE CASES *Does not include MXP or FP cases	FAMILY AND CHILDREN ACTIVE PARTICIPANTS	FAMILY AND CHILDREN ACTIVE CASES	TOTAL MEDICAID APPLICATIONS TAKEN	TOTAL MEDICAID REVIEWS	TOTAL MEDICAID REVIEWS WITHOUT WAIVERS	CAP REFERRALS	LTC REFERRALS	TOTAL MEDICAID RECIPIENTS	TOTAL NEMT TRIPS	REPORT CARD MAD	REPORT CARD OTHER	RECERT COMPLETION TIMELINESS RATE	Straight Through Processing	Total
MOU MEASURE												90	90	95		
MAR	5356	7,618	23247	15,012	411	855	2969	11	13	28603	735	100%	95%		100%	95%
APR	5389	7,752	23481	15,037	380	1571	*	4	12	28,870	683	96%	95%		100%	95%
MAY	5351	7,658	23365	15,147	382	*	*	3	9	28,716	713	93%	97%		100%	97%
JUN	5338	7,683	23515	15,235	346	1540	n/a	0	17	28,851	698	96%	94%		100%	95%
JUL	5327	7,734	23,544	15,333	382	1435	n/a	2	18	28,873	*	93%	95%		100%	95%
AUG	5283	7,753	23448	15,418	325	1386	n/a	1	12	28,731	823	100%	96%		100%	96%
SEP	5289	7,744	23471	15,459	378	1586	n/a	2	16	28,740	756	100%	94%		100%	94%
OCT	5311	7,747	23422	16,290	398	1606	n/a	1	16	28,733	638	100%	98%		100%	98%
NOV	5342	7,755	23,381	15,465	472	1825		2	12	28,723	624	100%	96%		100%	97%
DEC	5313	7,761	23,324	15,542	560	1890		3	15	28,637	832	100%	95%		100%	96%
JAN	5319	7,748	23194	15,527	531	503		2	19	28,513	606	100%	93%		100%	93%
FEB	5318	7,781	23123	15,439	405	1893		2	10	28,441	809	100%	87%		100%	88%waiver
MAR	*	7,826	*	15,420	504	1767		3	11	28,446	933	90%	94%	*	100%	94%

Economic Services Update

FOOD AND NUTRITION SERVICES

			MOU MEASURE	95%	95%	95%		
	ACTIVE RECIPIENTS	ACTIVE CASES	APPLICATIONS TAKEN	APP TIMELINESS RATE-REGULAR	APP TIMELINESS RATE-EXPEDITE	RECERT TIMELINESS RATE	RECERTS COMPLETED	FNS EBT BENEFITS
MAR	11,907	6183	499	97.21%	100%	98.48%	526	1,965,566.00
APR	11,396	5959	591	97.24%	100.00%	97.77%	720	1,871,687.00
MAY	11,002	5732	576	98.11%	99.15%	99.13%	692	1,808,941.00
JUN	10,804	5,597	598	97.69%	92.73%	98.19%	553	1,783,246.00
JUL	10,715	5,556	594	96.83%	96.84%	98.74%	548	1,760,696.00
AUG	10,783	5602	558	99.52%	99.31%	98.86%	528	1,778,789.00
SEP	10,794	5605	580	99.13%	97.98%	99.41%	509	1,752,253.00
OCT	10,695	5568	512	99..07%	99.02%	98.65%	445	1,797,705.00
NOV	10,418	5445	417	99.15%	98.81%	99.70%	336	1,759,731.00
DEC	10,269	5389	479	100.00%	100%	99.36%	336	1,721,688.20
JAN	10,112	5307	505	96%	99.09%	97.51%	482	1,662,857.00
FEB	9,992	5228	542	100.00%	98.15%	98.15%	432	1,645,153.00
MAR	9,889	5197	543	98.45%	99.28%	99.21%	505	1,647,954.00

ADULT SERVICES UPDATE



Guardianship

- Total Wards: 74
- Contracted Wards: 17

SAIH (Special Assistance In-Home)

- Active Cases: 60
- State Average Caseload: 25-30

CAP (Community Alternatives Program)

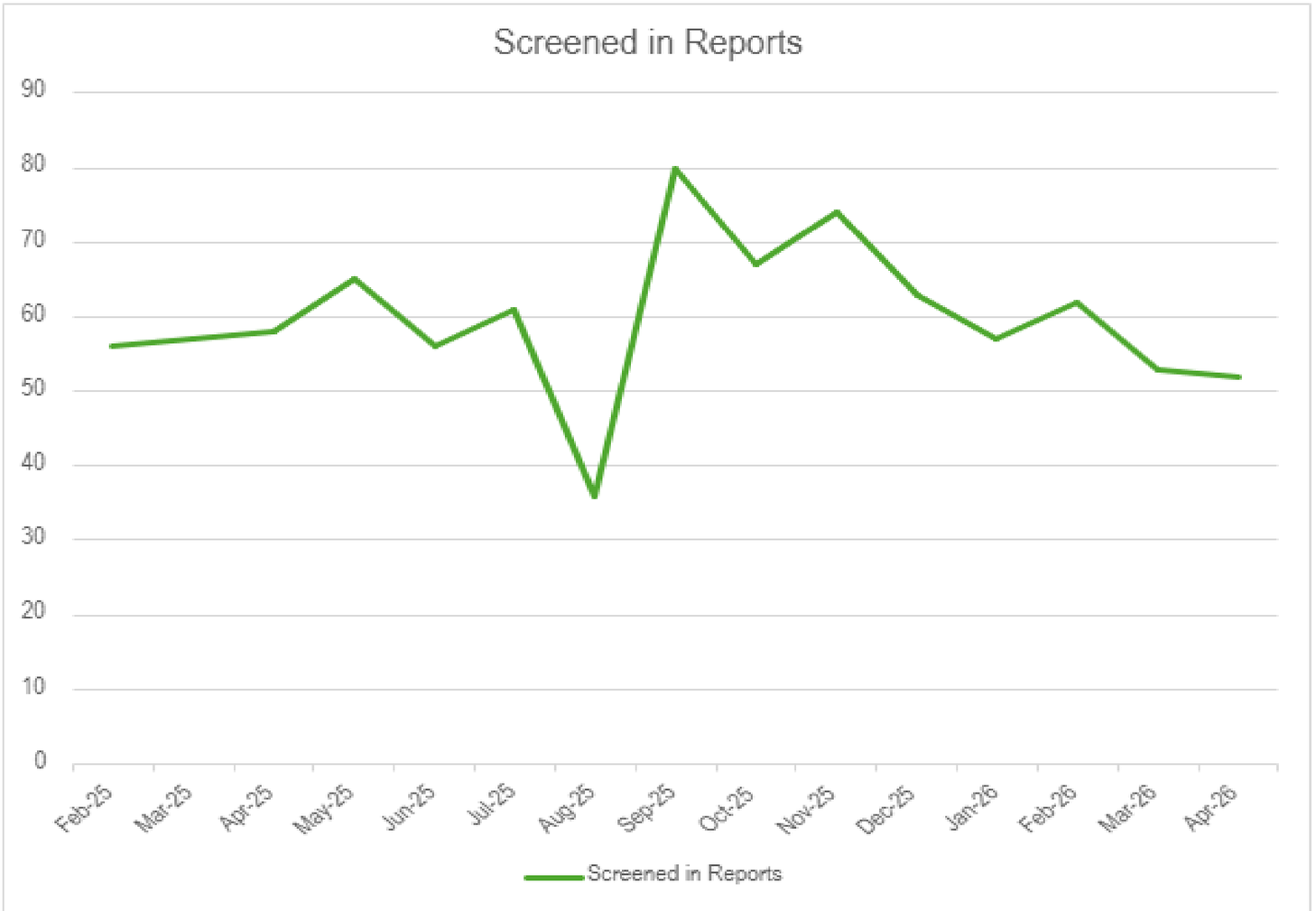
- Current Enrollment: 132
- Waiting list for CAP: 34

March APS Data

Category	Number	Notes
Total APS Reports Receive	36	
APS Reports Screened In	13	Reports meeting criteria for an investigation
Substantiated Cases	2	
Confirmed Cases	3	Includes substantiations and other confirmations
Cases Opened for Services	5	Ongoing support and case management
Outreach Cases Assigned	12	Proactive engagement with at-risk adults
Service Referrals	12	Referrals for supportive community services
Guardianship Referrals	3	Referrals for potential legal guardianship

BURKE COUNTY

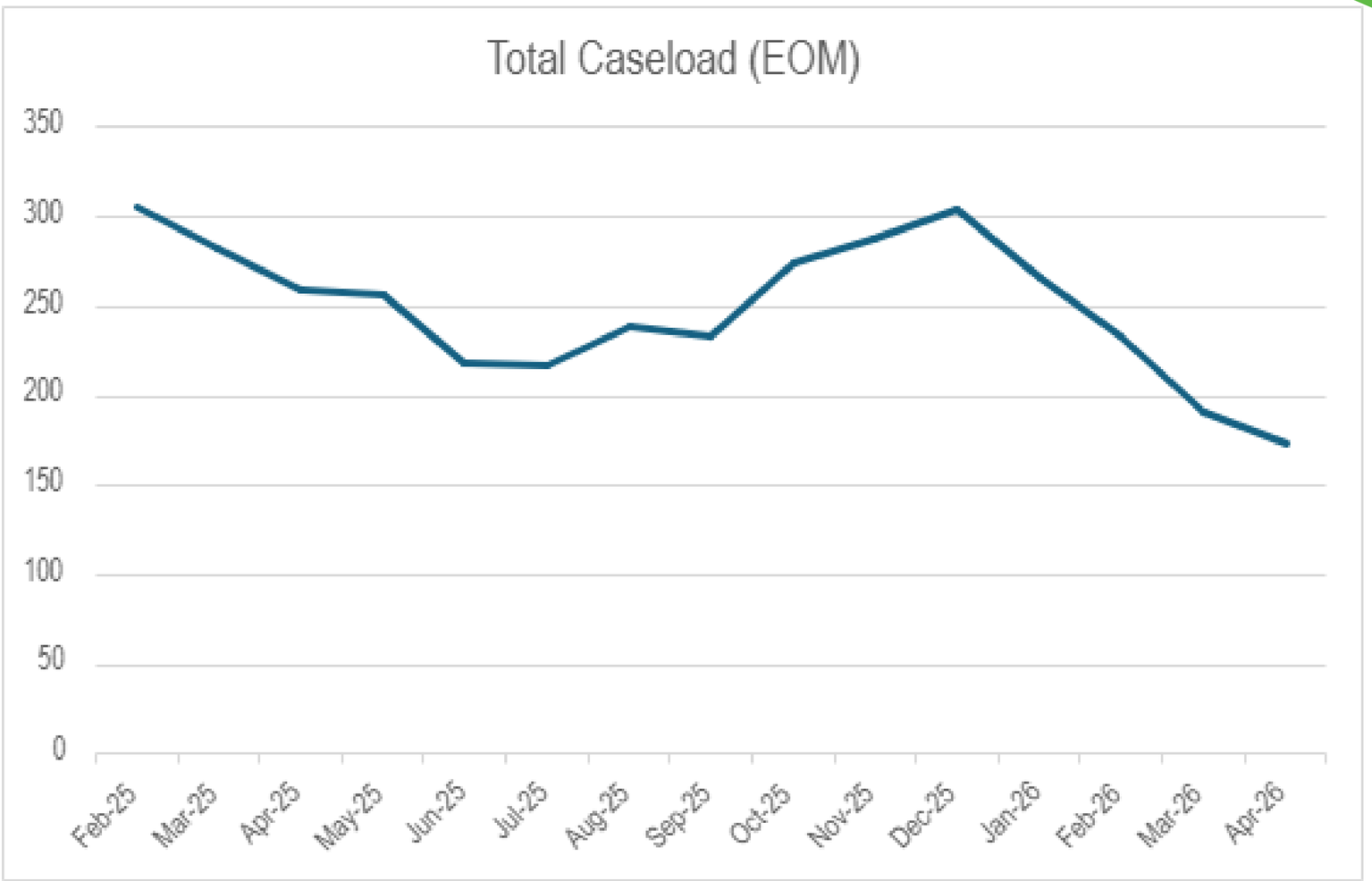
CPS REPORTS AS OF 4/27



- September 2025 intake peak
- As of 4/27, 52 Screen-In's for April

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CPS CASELOADS



- Caseload currently at 153
- 43% reduction within CY26

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FOSTER CARE UPDATE



Foster Care Snapshot – Burke County

- Total children in foster care: 212
- New entries into care this period: 11
- Exits from care this period: 2

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Social Work Appreciation Month

- Recognized staff contributions through weekly appreciation highlights
- Hosted a staff appreciation luncheon to celebrate our team
- Provided small tokens of appreciation to all social work staff
- Shared messages of gratitude from leadership and community partners
- Highlighted the impact of social work through internal communications
- Encouraged team engagement and peer recognition throughout the month



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THANK YOU

Questions?

