SUBMIT ALL INVOICES TO →

POLK COUNTY GOVERNMENT

FINANCE OFFICE
P.O. BOX 308
COLUMBUS, N.C. 28722

PHONE (828) 894-3302
FAX (828) 894-3565

PURCHASE ORDER

NO. 24430

PURCHASE ORDER NUMBER MUST APPEAR ON ALL INVOICES, BILLS OF LADING AND CORRESPONDENCE.

DATE 7/27/25

SHIP TO:

Communications

00000

VENDOR NO. 5477

REQ#

VENDOR

CAROLINA RECORDING SYSTEM
PO BOX 11311

CHARLOTTE NC 28220

F.O.B.	VIA
DELIVERY REQUIRED	**TERMS**

ITEM	QUANTITY	UNIT	DESCRIPTION	UNIT COST	TOTAL COST
			********** FY 26 APPROVED BY 911 BOARD QUOTE # Q-00474 **********		
1	1.00	EA	RECORDING SYSTEM FOR PRIMARY/BACKUP 60-4325-5000-0	109655.00	109655.00
					109655.00

THIS INSTRUMENT HAS BEEN PREAUDITED IN THE MANNER REQUIRED BY THE LOCAL GOVERNMENT BUDGET AND FISCAL CONTROL ACT.

Sandra Hughes 07/28/2025
FINANCE OFFICE

07/28/2025
COUNTY MANAGER ON $1000 OR MORE

BOC Approved

NO CHANGES MAY BE MADE WITHOUT CONSENT OF PURCHASING DEPARTMENT.
POLK COUNTY IS NOT EXEMPT FROM SALES TAXES

60 fund

{NEEDS BOC APPROVAL} PO_60-4325 Carolina Recording Systems (Capital) 24430

Description:
One time PO request

Created by: Jeremy Gregg

Created on: July 21, 2025

Status: Open

Case ID: ah86ox6f

Request Details

Completed by Jeremy Gregg on July 21, 2025 at 08:53 PM

Requestor Name	Jeremy Gregg jgregg@polknc.org
Department	60-4325 911 Comm
Is this a new vendor?	No
Specify fiscal year	FY 26
Do you know the vendor number?	No
Vendor Name	Carolina Recording
Account GL Line to Charge (00-0000-0000-0)	60-4325-5000
Amount Allocated	109655

60 fund

Description	New recorder for primary and backup 911 centers
Funding Source	Other
Attach backup documentation	26_carolina_recording.pdf

PO generation and review

Step to be completed by the finance department

Completed by Sonya Ayers on July 27, 2025 at 10:50 PM

Total amount	109655
Assign PO Number	24430

CAROLINA RECORDING SYSTEMS®

Polk County 911 NC - New DX Refresh

Quote # Q-00474
Version #:

PREPARED FOR:

Polk County 911 NC

Jeremy Gregg

CAROLINA RECORDING SYSTEMS

05/12/2025

Jeremy Gregg
Polk County 911 NC
20 E Mills St
Columbus, NC 28722

RE: Quote # Q-00474

Dear Jeremy Gregg,

Carolina Recording Systems (CRS) is thrilled to submit the enclosed proposal for Polk County 911 NC. We have had the privilege of serving Polk County 911 NC for many years, and we are grateful for the strong partnership we have built together.

As part of our commitment to delivering cutting-edge solutions and ensuring continued efficiency of your operations, we are excited to present a proposal for the refresh of your current logging recording system to the Eventide NexLog 740DX. Our goal is to enhance performance, increase reliability, and security while ensuring seamless integrations with your existing systems.

The dedicated CRS team is passionate about creating an unparalleled partnership with our customers and those they serve to ensure exceptional and focused service. We believe that this refresh will improve the performance of your operations and position Polk County 911 NC for future growth.

Thank you for this opportunity. We value our partnership Polk County 911 NC and remain dedicated to delivering exceptional service and innovative solutions.

Respectfully,

Rodney Watson

Rodney Watson
Sr. Account Manager
Carolina Recording Systems

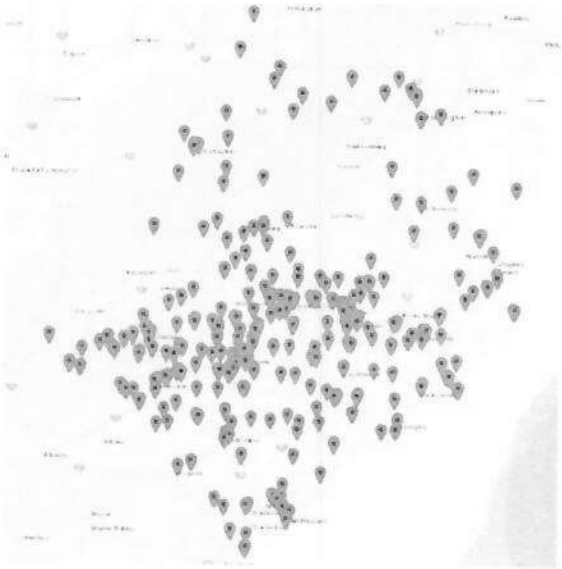
CAROLINA RECORDING SYSTEMS

EXECUTIVE SUMMARY

Carolina Recording Systems is a leading managed service provider of mission-critical communication recording systems based in Charlotte, North Carolina. Operating since 2001, we pride ourselves in supplying solutions designed specifically to exceed the needs and requirements of mission-critical communication centers. We currently support over 250 customers, including public safety communications, hospitals, colleges & universities, airports, utilities, transit, and manufacturing organizations.

The Carolina Recording Systems Difference

Carolina Recording Systems understands the importance of personal relationships, customer service and accessibility. As a trusted partner to Polk County 911 NC, our team's sole focus is to provide unrivaled customer service and direct support with knowledgeable Customer Account Managers, experienced and manufacturer certified Recording System Specialists, and focused Project Management.



Dedicated Customer Service & Support

Polk County 911 NC will have direct access to CRS Recording Systems Specialists that are strategically located for comprehensive on-site implementation, rapid response service, and personalized training. Our Recording Systems Support Specialists are available 24x7 to monitor system alerts, provide remote and on-site support and unlimited training. We specialize in implementing and supporting solutions to enhance performance and increase efficiency. Our focus is to deliver solutions that align with your goals by prioritizing open communication and collaboration to ensure the success of every project.

EXPERIENCE

Proposed Solution

To fulfill the recording requirements of Polk County 911 NC, we are proposing the Eventide NexLog DX mission-critical communications recording system. Eventide currently has over 6,000 recorders deployed around the world, providing mission critical recording to over 3,600 Emergency Communication Centers. Eventide's recording systems are designed, assembled, tested, and supported exclusively in the USA.

Eventide's NexLog DX mission-critical communications logging system reliably captures, stores, protects, reproduces, and helps you manage important interactions and critical data. NexLog logging systems have been designed to help you securely document and retrieve incidents, comply with regulations, and improve your facility's operations. Eventide's NexLog recorders are stable purpose- built Linux appliances with over 45 integrations with other systems and applications found in Emergency Communications Centers.

System Design and Specifications

The Eventide NexLog operates on the purpose-built Linux operating system configured with multiple levels of resilience, including dual hot-swap redundant power supplies, redundant hard disk drives, redundant network capability (via NIC bonding), and multiple choices for archive redundancy and network archiving to another NexLog recorder. Eventide's recording systems are designed, assembled, tested, and supported exclusively in the USA.

Configuration, playback, retrieval, and incident management are accessed via a secured web interface. The web-based application eliminates the need for software to install or updates to manage. The system can also be accessed over a VPN without the need to install additional software, creating a simplified PC deployment process.

A multi-tier security system controls user access based on role and channel assignments. Password policy options include complex enforcement, automatic aging, change reminders, expiration, and lock-out. System access can also be controlled by an SMB share or active directory. In addition, each user's access and actions are audited and available for review.

The proposed NexLog recorder is equipped with RAID Array Storage that combines multiple hard disks into a logical drive for redundancy and increased performance. In the event of a drive failure, the logical drive is not affected. Data integrity and recording functions are unaffected and redundancy is automatically restored once the failed component is replaced.

CAROLINA RECORDING SYSTEMS

STATEMENT OF WORK

CRS will complete the following steps for Polk County 911 NC:

- Conduct an initial project kickoff and site walkthrough to assess installation environment and requirements and structure cabling details and requirements.
- Document critical technical details required to complete recorder configuration such as TCP/IP addresses, system hostname, NTP server, channel definition and requirements, etc.
- Complete NexLog DX system burn-in and staging to ensure no immediate component failure.
- If purchased, complete NAS system burn-in and staging to ensure no immediate component failure.
- Configure basic recording solution system parameters as a part of the system staging process for recorder(s).
- Transport the recording solution to the Polk County 911 NC data center for onsite staging.
- Mount new 66 blocks and run new analog cabling.
- Rack and power the NexLog DX(s), and NAS if purchased, within respective data center locations.
- Configure advanced recording solution system parameters required for radio and phone integration for recorder(s).
- If purchased, install screen agents onto CAD systems for agent desktop recording for recorder(s).
- If purchased, configure add-on integrations for recorder.
- Conduct end user training for Polk County 911 NC personnel.

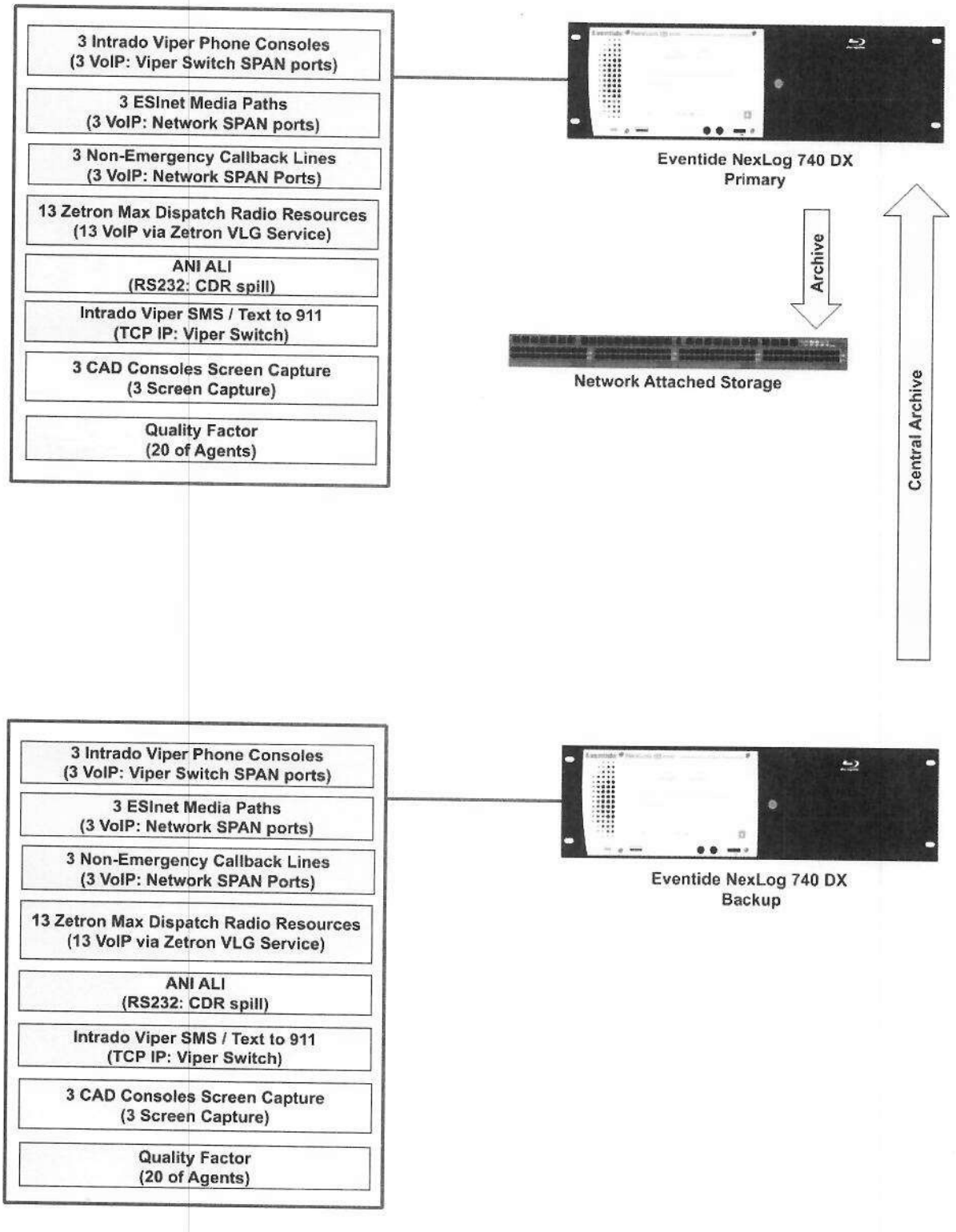
In addition to completing the above steps as a part of the recording solution implementation, CRS will provide a dedicated project manager to ensure consistent project status communication and on-time, on budget project delivery.

Customer Responsibilities

- Provide access to facilities for the installation team.
- Ensure availability of necessary network connections.
- Coordinate with relevant personnel for integration purposes.
- Coordinate with required third party vendors to provide the proper inputs, identified and terminated,
- Ensure required third party licensing, installation, and integration work is completed by appropriate vendor.

CAROLINA RECORDING SYSTEMS

System Design



CAROLINA RECORDING SYSTEMS

Eventide®

LETTER OF CERTIFICATION

January 1, 2024

To: Whom it may concern:

Subject: Eventide Fully Certified Factory Trained Sales & Service Center

Eventide has certified **Carolina Recording Systems** as the only Premier Dealer and fully authorized Eventide **factory trained sales and service center** for the region covering North Carolina, South Carolina, West Virginia, Virginia, & District of Columbia. As such, superior sales support and after sales service support can be guaranteed.

Carolina Recording Systems is the **only company** in this region to receive this certification from Eventide.

Cordially,

Gordon Moore General Manager Eventide

Copy:
Byron Burns Owner
Carolina Recording Systems Ph: (704) 578-8025
Fax: (888) 776-0201
byron.burns@crsnc.com

P.O. Box 11311
Charlotte, NC 28220
www.crsnc.com
(888) 661-0202

CAROLINA RECORDING SYSTEMS

☎ 201 641 1200 • fax 201 641 1640 • www.eventide.com • loggers@eventide.com

Account Manager:	Ship To:	Bill To:	Quote #
Rodney Watson Sr. Account Manager (864) 619-9271 rodney.watson@crsnc.com	Jeremy Gregg 20 E Mills St Columbus, NC 28722	Jeremy Gregg 40 Courthouse Street Columbus, NC 28722	Q-00474 **Quote Date:** 05/12/2025 **Quote Expiration:** 07/31/2025

Eventide NexLog 740 DX A - Primary

Product Details		Quantity	Unit Price	Ext. Price
NexLog740DX	NexLog 740 DX-Series base system: 3U rack-mountable, Core i5 CPU, 16GB DDR4 RAM, 2 x2TB fixed-Mount HDDs (RAID 1), 1 Blu-ray Multi-Drive, 2 Network Ports (100/1000), Embedded Linux, NexLog DX-Series software, web- based configuration manager, audio controls & amplified speaker on front panel, dual hot-swap 120-240VAC 50/60Hz power supplies and first year hardware warranty. Requires ongoing Eventide DX Software Update Subscription (DXSUS) for access to critical DX-Series Software & Security Updates.	1	$9,600.00	$9,600.00
271052	Internal IP Recorder with First 8 G.711 Channels	1	$4,200.00	$4,200.00
DX939	DX Series 8 Channel VoIP Add-On	2	$1,920.00	$3,840.00
DX754	Dual Port 100MB/1000 PCIe (PCI Express) Network Card (for NexLog 740 DX-Series recorder only)	1	$660.00	$660.00
DX911	Intrado VIPER NG911 Call Recording Bundle (Voice, Metadata and SMS)	1	$10,900.00	$10,900.00
271070	Windows Screen Recording (First 5 PCs on recorder)	1	$3,020.00	$3,020.00
271083	8 pack MediaWorks DX (web) concurrent license	1	$1,090.00	$1,090.00
DX701	Integrated 7" Color LCD Touch Screen Display for NexLog 740 DX-Series	1	$1,750.00	$1,750.00

CAROLINA RECORDING SYSTEMS

DX730	Standard NexLog 740 DX-Seriess Archive: 1 Blu-ray Drive (also supports single-side DVD-RAM media)	1	$0.00	$0.00
271014	Central Archive License (for archive to another NexLog)	1	$1,830.00	$1,830.00
324430-DX	Rack Mount Slides - 26" 4 Post, 3U (for NexLog 740DX)	1	$360.00	$360.00
271077	Quality Assurance DX Software (Quality Factor): FIRST 20 Agents (Requires MediaWorks Plus/DX)	1	$3,020.00	$3,020.00
DX706-1SSD	SSD Option - Upgrade NexLog 740 DX-Series (at time of order) to 2x4TB HotSwap MegaRAID1=4TB storage	1	$6,435.00	$6,435.00

EVENTIDE NEXLOG 740 DX B - BACKUP

PRODUCT DETAILS		QUANTITY	UNIT PRICE	EXT. PRICE
NexLog740DX	NexLog 740 DX-Series base system: 3U rack-mountable, Core i5 CPU, 16GB DDR4 RAM, 2 x2TB fixed-Mount HDDs (RAID 1), 1 Blu-ray Multi-Drive, 2 Network Ports (100/1000), Embedded Linux, NexLog DX-Series software, web- based configuration manager, audio controls & amplified speaker on front panel, dual hot-swap 120-240VAC 50/60Hz power supplies and first year hardware warranty. Requires ongoing Eventide DX Software Update Subscription (DXSUS) for access to critical DX-Series Software & Security Updates.	1	$9,600.00	$9,600.00
271014	Central Archive License (for archive to another NexLog)	1	$1,830.00	$1,830.00
271077	Quality Assurance DX Software (Quality Factor): FIRST 20 Agents (Requires MediaWorks Plus/DX)	1	$3,020.00	$3,020.00
DX701	Integrated 7" Color LCD Touch Screen Display for NexLog 740 DX-Series	1	$1,750.00	$1,750.00
DX730	Standard NexLog 740 DX-Seriess Archive: 1 Blu-ray Drive (also supports single-side DVD-RAM media)	1	$0.00	$0.00
324430-DX	Rack Mount Slides - 26" 4 Post, 3U (for NexLog 740DX)	1	$360.00	$360.00

CAROLINA RECORDING SYSTEMS

DX706-1SSD	SSD Option - Upgrade NexLog 740 DX-Series (at time of order) to 2x4TB HotSwap MegaRAID1=4TB storage	1	$6,435.00	$6,435.00
271052	Internal IP Recorder with First 8 G.711 Channels	1	$4,200.00	$4,200.00
DX939	DX Series 8 Channel VoIP Add-On	2	$1,920.00	$3,840.00
DX754	Dual Port 100MB/1000 PCIe (PCI Express) Network Card (for NexLog 740 DX-Series recorder only)	1	$660.00	$660.00
DX911	Intrado VIPER NG911 Call Recording Bundle (Voice, Metadata and SMS)	1	$10,900.00	$10,900.00
271070	Windows Screen Recording (First 5 PCs on recorder)	1	$3,020.00	$3,020.00
271083	8 pack MediaWorks DX (web) concurrent license	1	$1,090.00	$1,090.00

PERIPHERALS

PRODUCT DETAILS		QUANTITY	UNIT PRICE	EXT. PRICE
NAS-S60T-A04	Network Attached Storage Server - 1U Rack-Mount with 4TB Hot Swap RAID Storage, Intel CPU, Windows Server 2022 Standard	1	$5,995.00	$5,995.00

INSTALLATION SERVICES

PRODUCT DETAILS		QUANTITY	UNIT PRICE	EXT. PRICE
PROSVCS	Professional Services: Includes Pre-installation site survey, installation, configuration, testing, and unlimited training	1	$9,500.00	$9,500.00

SHIPPING

PRODUCT DETAILS		QUANTITY	UNIT PRICE	EXT. PRICE
MAN S&H	Manufacturer Shipping and Handling	3	$250.00	$750.00

CAROLINA RECORDING SYSTEMS

Quote Summary	Amount
Eventide NexLog 740 DX A - Primary	$46,705.00
Eventide NexLog 740 DX B - Backup	$46,705.00
Peripherals	$5,995.00
Installation Services	$9,500.00
Shipping	$750.00
Total:	**$109,655.00**

Taxes, shipping, handling, and other fees may apply.

Continuation of your existing CRS annual maintenance plan and renewals are required to honor quote pricing and to ensure uninterrupted support and services.

Optional items that are quoted may not be included in the Quote Summary Total. If Optional items are selected, the additional cost will be added to the total when not already applied.

We reserve the right to cancel orders.

Order Remittance: Contact your CRS Account Manager for processing.

Acceptance

CRS / Carolina Recording Systems, LLC

Signature: *Rodney Watson*
Name: Rodney Watson
Date: 05/12/2025

Polk County 911 NC

Signature:
Name: Jeremy Gregg
Date: 05/12/2025

Paid from ETSF