THE CITY OF ASHEVILLE

**STAFF REPORT**

**Council Meeting Date:** January 13, 2026

**Subject:** Ratification to amend the existing transit scheduling software contract between the City of Asheville and Remix/Via for a one year extension

**Staff Resource(s):** Ashley Haire, Transportation Director; Jessica Morriss, Assistant Director; Christopher Whitlock, Transit Division Manager

**Action Requested:** Adoption of resolution ratifying an amendment of the existing transit scheduling software contract between the City of Asheville and Remix/Via executed on January 1, 2026, that extended the contract for one-year in the amount of $27,400, for a new total contract amount of $123,400.

**Background**:

- The City of Asheville currently contracts with Remix/Via for scheduling software used by both city staff and the current ART Operations and Maintenance contractor, RATPDev, to create bus route schedules and develop driver rosters.
- The current Remix/Via contract expired on December 31, 2025.
- The city is seeking proposals for a new ART Operations and Maintenance contractor, which may result in the need for the City to use a different scheduling software when the new ART contract begins on July 1, 2026.
- This amendment is being sought so that City staff can continue using the software while the Operations and Maintenance contract is being finalized, either with the current vendor or a different vendor.
- Staff will determine the appropriate process for bidding scheduling software upon determining which software the selected operations and maintenance vendor is using.

**Vendor Outreach Efforts:**

- N/A this is a current contract.

**Council Goal(s):**

- Transportation and accessibility

**Committee(s)**:

- N/A

**Pro(s):**

- To allow City staff to continue using the software through the transition process while the Operations and Maintenance contract is being finalized, either with the current vendor or a different vendor.

**Con(s):**

- Remix/Via only has an option for one year contracts.

**Fiscal Impact**:

- One year extension quote is $27,400. Current contract total is $96,000; bringing the contract total to $123,400.
- Funding is available in the Transit Fund operating budget.

**Suggested Motion:**

- Adoption of resolution ratifying an amendment of the existing transit scheduling software contract between the City of Asheville and Remix/Via executed on January 1, 2026, that extended the contract for one-year in the amount of $27,400, for a new total contract amount of $123,400.

**Attachment(s):**

- Resolution

RESOLUTION NO. 26-____

RESOLUTION RATIFYING AN AMENDMENT FOR A ONE YEAR EXTENSION FOR THE EXISTING SCHEDULING SOFTWARE CONTRACT BETWEEN THE CITY OF ASHEVILLE AND REMIX/VIA

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WHEREAS, pursuant to N.C.G.S. §§ 160A-20.1, 160A-311, and 160A-312, the City of Asheville has authority to contract to operate a public transportation system; and

WHEREAS, on January 1st, 2021, the City of Asheville approved the contract with Remix/Via Software with a three year commitment plus two optional years for a total contract cost of $96,000; and

WHEREAS, the City desires to amend the existing contract for a one year extension with a new contract end date of December 31st, 2026 and add an additional $27,400 to the contract, for a total contract amount of $123,400;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ASHEVILLE THAT:

City Council hereby authorizes the City Manager to ratify an amendment with Remix Software under a one year extension amount of $27,400 for a total contract amount of $123,400

Read, approved and adopted this the 13th day of January, 2026.

_____ _____

City Clerk Mayor

Approved as to form:

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City Attorney