Public Works Department
Monthly Report
August 2025

Brush Pick Up

Public Works collected 300 brush orders which produced 360 Cyds of brush. All brush is now disposed of at the Henderson County Landfill.

Vehicles

Maintenance was performed on 10 police cars, 6 Public Works Vehicles and 1 P&R vehicles.

Sanitation

For the month of June, Public Works collected 182.37 tons of garbage for a daily average of 8.69 tons.

Parks & Rec

Repairs were made to the outer greenway trail. Public Works hauled gravel, regarded the walking trail and cut two large, dead trees.

FLETCHER POLICE DEPARTMENT
TEAMWORK - PROFESSIONALISM - DEDICATION

DANIEL D. TERRY
CHIEF

MEMORANDUM

To: Mark Biberdorf, Town Manager

From: Chief D. Terry

Date: September 4, 2025

Re: August 2025 Monthly Report

Training & Professional Development:

- Officer Kicklighter completed a week-long Crisis Intervention Team training that enhances officer's abilities and resources in dealing with those suffering from mental illness.
- Sergeant Wolfe attended Virtual Academy's 2-day in-person first-line leadership and supervision course.
- Officers Cucchiara and Fogle attended the 32-hour Standard Field Sobriety Testing course which enables them to appropriately perform roadside tests on those suspected of driving impaired.
- Captain Fulmer and Detective Gonzalez were instructors for the AB-Tech Basic Law Enforcement Training Academy, Captain Fulmer teaching Individuals in Crisis and Detective Gonzalez, the First Responder Course.

We had a total of 517 calls for service for the month of August. This does not include 1400 extra security checks. Fifty-four incident reports were filed. Fifteen of these incidents required some type of investigative follow-up to be conducted. Forty-six citations were issued for a total of 58 charges. Fourteen auto accidents were reported and 28 arrests made.

Activities of interest for the month of August include:

- The Fletcher Police Department participated in a local saturation patrol and checkpoint operation being coordinated by the Biltmore Forest Police Department. Both operations were completed on Hendersonville Rd, in the vicinity of the Blue Ridge Parkway. Results consisted of (75) total enforcement actions being taken, to include, (3) DWI arrests, (2) fugitives arrested on warrants, and the recovery of methamphetamine, marijuana, paraphernalia, and Glock 20 handgun with an extended magazine.
- During the month, officers made (9) warrants arrests, (7) marijuana arrests, (3) fentanyl arrests, (3) DWI arrests, and (2) methamphetamine arrests.
- Officers responded to a check on well-being of the sales clerk at the Shell Station at 5445 Asheville Highway. The sales clerk was found to be intoxicated. Investigation revealed

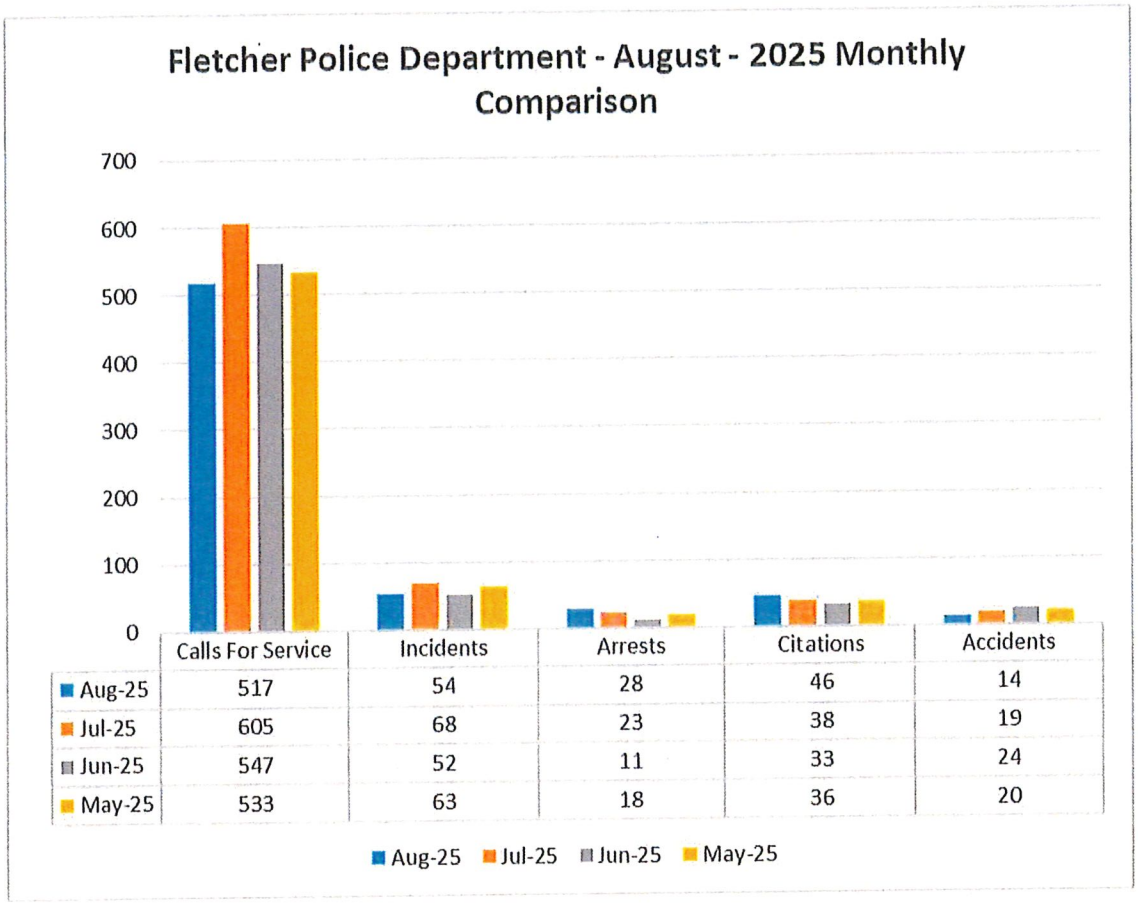
she had stolen wine from the Shell Station consuming the wine on the premises as she worked. She was charged with Larceny by an Employee.

- A customer from Mercedes Benz did not receive the documentation of her recent vehicle purchase via email as promised. She returned to the dealership to obtain her documents and noticed her signature appeared forged. An investigation was initiated. Working alongside the dealership the department learned the finance manager had altered and/or forged (16) different purchases. He was arrested and charged with (21) felonies to include charges for Uttering a Forged Instrument, Identity Theft, Obtaining Property by False Pretenses, Exploitation of the Elderly, and Common Law Forgery.
- Officers responded to a call of a person walking down the middle of Airport Road. Vehicles were swerving in traffic to miss him. He refused to exit the roadway upon the command of officers and continued walking down the center line. Officers had to block traffic and follow him to keep him from getting hit. As officers attempted to stop him he ran into the parking lot of a nearby restaurant. He continued to refuse orders to stop and was tased as he headed towards the occupied restaurant. The offender was charged with Impeding the Flow of Traffic, Disorderly Conduct, and Resisting a Public Officer.
- An officer was checking on an unoccupied suspicious vehicle parked at the Super 8 Hotel. While he was checking the vehicle he observed someone watching him from a hotel room. Moments later a call for an in-progress fight at the McDonalds was dispatched. The officer responded to the fight determining there was no fight. He returned to the Super 8 Hotel and found the vehicle in questions was now gone. An investigation determined the owner of the vehicle had made a false call to 911 to distract the officer so he could leave the hotel. The offender was identified and charged with Driving While License Revoked, Misuse of 911, False Report to the Police, and Obstructing a Public Officer.
- Officers received a report from a family member reporting the caretaker of their mother, who suffered with dementia, had been stealing from her. Subsequent to the investigation warrants were taken out against offender for Exploitation of the Elderly and Obtaining Property by False Pretenses. The offender avoided meeting with or speaking with officers who then made arrangements with the offender's previous employer to take the offender into custody when she arrived to pick up her last check.
- Community engagement activities for the month of August consisted of attendance at the Land of Sky BBQ, The Coves National Night Out Block Party and the bi-weekly Henderson County Investigators meeting, The department met with Safelight to discuss their upcoming Acute Forensic Program. The department hosted a tour for Scouting Troop 61 and also provided official letters in support of the Henderson County Adult Recovery Court's grant requests.

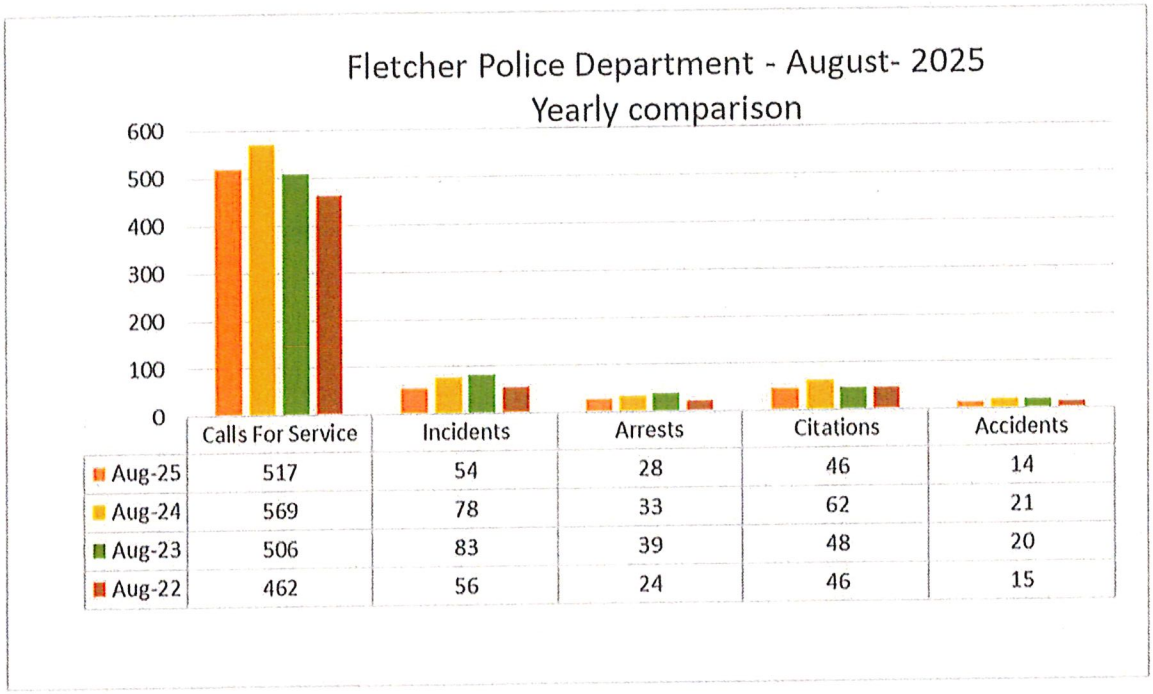
Respectfully Submitted,

Chief Dan Terry

300 OLD CANE CREEK ROAD, FLETCHER NC 28732
PHONE (828) 687-7922 – FAX (828) 654-8046
Email: d.terry@fletchernc.org



	Calls For Service	Incidents	Arrests	Citations	Accidents
Aug-25	517	54	28	46	14
Jul-25	605	68	23	38	19
Jun-25	547	52	11	33	24
May-25	533	63	18	36	20



	Calls For Service	Incidents	Arrests	Citations	Accidents
Aug-25	517	54	28	46	14
Aug-24	569	78	33	62	21
Aug-23	506	83	39	48	20
Aug-22	462	56	24	46	15

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FLETCHER POLICE DEPARTMENT
CRIMINAL INV DIVISION
AUGUST 2025 STATISTICS

	MONTHLY ACTIVITY 2025						CUMULATIVE 2025				
OFFENSE	ASSIGNED	CLEARED w/ ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLEARED	UNFOUNDED		OPEN PENDING	CLEARED BY ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLOSED	UNFOUNDED
ARSON											
ASSAULT/BATTERY								1			
B&E (COMMERCIAL)								7			
B&E (RESIDENTIAL)							1			1	
B&E (TO MOTOR VEHICLE)		1					1	2	1	2	
CHILD ABUSE (PHYSICAL/NEGLECT)					1					1	3
CRIMINAL DAMAGE											
CRIMINAL TRESPASS											
DEATH INVESTIGATIONS							2				2
DOMESTIC VIOLENCE											
DRUG INVESTIGATIONS								3			
ELDER ABUSE-FINANCIAL								2			
ELDER ABUSE-PHYSICAL										2	
FINANCIAL CRIMES/ID THEFT	3	2		2			1	2		6	
HARASSMENT/INTIMIDATION											
HOMICIDE											
LARCENY		1						1	1		
MISSING PERSON (ADULT)											
MISSING PERSON (JUVENILE)											
MOTOR VEHICLE THEFT/UUMV							1			1	1
ROBBERY											
SEX OFFENSE								2		1	
SUICIDE/ATTEMPTED											
OTHER											
TOTAL	3	4	0	2	1		6	20	2	14	6
LAST MONTH	5	8	0	1	2						
YEAR-TO-DATE											

Department of Social Services		2025 YTD
TOTAL CASES REVIEWED	1	14
TOTAL CASES ASSIGNED	0	9
CITIZEN ASSIGNMENT LETTERS SENT	4	67

71 % Clearance rate for August 2025

66% Year-To-Date Clearance

Monthly Update— August 2025
Planning & Zoning

Planning Board/ZBA – The Board met on August 19. At the meeting, the Board approved the design for a new commercial retail/office/production building (12,000 sq ft) next to the UFCU on Hendersonville Road. This review was required under the "Heart of Fletcher" Overlay Design review standards. The building will house a small retail operation for a local chocolate company, as well as their offices and production for two other sites elsewhere. The building will also have a leased tenant space.

- Continued day to day issuance of permits, fielded inquiries about potential new developments, and responded to miscellaneous complaints (various complaints involving zoning, solid waste, and/or junked vehicles.

- Continued work on implementation of various minimum measures related to the Town's MS4 Stormwater Permit. Continued discussions and work with Mary Roderick from LOS and Chris Brown from McGill on various aspects of the program. Met with Chris Brown from McGill again on August 26 in order to prepare for an upcoming audit of the stormwater program by the state on October 6/7,

- Have been continuing to monitor properties with substantially damaged structures from Helene.

- Working w/ Conserving Carolina and McGill on next steps for potential extension of the Cane Creek greenway. Following Council's commitment of matching funds for two grants, we will be back in touch soon with Conserving Carolina and McGill on next steps to prepare for completing construction drawings which are required as part of an environmental review that is necessary before we can get under contract for the grants.

- Preparing for the transition to a new director (who starts Sept 15) as I prepare for retirement on Oct. 31.

- Participated in meeting with Town Manager and Retail Strategies Aug 20.

Fletcher Parks and Recreation Department
Monthly Report – August 2025

Programs & Events

Fletcher Farmers Market

The Fletcher Farmers Market takes place every Tuesday at **Bill Moore Community Park** from 3:00 PM to 6:00 PM. Our season wraps up on **September 2nd**. It has been a great season with 16–20 vendors each week.

Free Yoga in the Park

Soul Summit offered free yoga sessions every Monday in August 2025 as part of their "Free Yoga at the Park" series. These sessions were held at Bill Moore Community Park .These sessions provide a valuable wellness opportunity for residents and remain a key part of our park programming.

Pickleball Clinic

Our beginner pickleball clinic on **August 9th** was a great success! Due to high interest, another class is being offered in September, which has already sold out.

Art in the Park

Art in the Park was held on August 15th in the Steelcase Shelter. Bethany Adam led participants in a painting class, and everyone was able to take their artwork home. The event was a great success.

Concert in the Park

The Concert in the Park took place on August 16th at Bill Moore Community Park. We had a great turnout to enjoy The Showboat Band. Unfortunately, the concert was cut short due to heavy rain.

Land of Sky Regional Council

We hosted the **Land of Sky Regional Council Summer BBQ** on August 20th at Bill Moore Community Park. It was a wonderful celebration for our local governments and community, recognizing the hard work and accomplishments of the past year.

Fletcher Baseball/Softball Fall League

Fletcher Baseball/Softball is holding its first Fall League with 250 participants. We look forward to seeing them play in our parks this season!

Facilities & Maintenance

Bill Moore Community Park & Kate's Park
Our maintenance team has been hard at work during mowing season, doing an outstanding job keeping both parks clean, safe, and welcoming, while also maintaining five ball fields for the Fletcher League.

The **Public Works** and **Parks and Recreation** teams have been working diligently to repair the back trails, ensuring everything will be ready when the bridge reopens.

Bridge and Greenway Repairs
Bradley and Conner Grading Contractors have completed riverbank stabilization near **Mills Gap Bridge** and are now focused on **reopening the bridge**, marking a significant improvement in our greenway infrastructure.

Administration Monthly Report
Heather Taylor, Assistant Town Manager
August 2025

Assistant Town Manager:

- **Hurricane Helene/FEMA Park Recovery:**
  - Purchased a replacement electronic sign for the entrance of Bill Moore Community Park.
  - Submitted all the invoices/cleared checks to FEMA for our large park projects (courts, fencing, electronic sign, engineering, electrical, etc.).
  - Continuing to work with McGill Engineering and FEMA regarding the scope of work for our bridge and greenway trail repair.
- **Website/Facebook:**
  - Continuing to update the Town's website with current Town information as well as trying to post to the Town's Facebook account a couple times a week.
- **Purchasing for FY 25/26:**
  - Assisted departments in purchasing various capital items during August to include the FLOCK cameras, workstation replacements, mower, and other items.

Finance:

- **Taxes for 2025-** During August we collected over 11% of the levy as of 8/28. This amount will increase as we continue through the fall and early winter months.
- **Business Registration Revenue-** The business registration revenue has come in well so far, this fiscal year. Susan has reached out to those businesses in August that didn't pay in July.
- **FY 24/25 Audit**- Auditors were here on August 4 to complete testing of internal controls as well as complete some preliminary audit work. They will return in mid-October to finish the audit.
- **FY 24/25 Financial Statements -** Heather has started to prepare the financial statements for FY 24/25.

Human Resource:

- **Employment-**
  - Full-Time-
    - Planning and Zoning Director- interviews were conducted in early August, and the position was offered to Tyler Morrow who will begin work with the Town on 9/15/25.
    - Public Works Maintenance Specialist- Interviews were conducted in August, and the position has been offered to Wayne Rock. Tentative start date of 9/15/25.
- **Wellness-**
  - Employee Gym- Over 60 hours of exercise by employees occurred during August in the employee wellness gym.
  - Blood Pressure Checks- No screenings were held in August, but the nurse from Pardee will be here on Wednesday, September 3.