THE CITY OF ASHEVILLE

STAFF REPORT

Council Meeting Date: January 13, 2026

Subject: Amend contract with Azteca Systems, LLC for hosting CityworksOnline (enterprise-wide asset management system) for an additional one-year of service with the option to renew for a second year.

Staff Resource(s): Holly Barham, Department Director, Scott Barnwell, Deputy Director, Information Technology Services; and Will Rumley, Asset Management Systems Administrator.

Action Requested: Adoption of a resolution authorizing the City Manager to amend a contract with Azteca Systems, LLC to continue hosting the Cityworks enterprise asset management system software license, maintenance, and support.

Background:

- The Cityworks software provides a platform for Water Resources, Public Works, and Parks & Recreation asset management, work orders, inventory management, and reporting.
- Cityworks was first selected as a vendor through a competitive selection process in 2016 and is highly integrated with the City's geographic information system (GIS) program and includes all major physical assets maintained by Water Resources, Public Works, and Parks & Recreation (water mains, valves, hydrants, streets, signs, picnic shelters, etc.)
- This software is also utilized to track the use and costs of assets through the preventative maintenance of assets.
- Amending the current contract will provide a fully hosted product for an additional year.

Vendor Outreach Efforts:

- No outreach was required as this is amending an existing contract.
- The City of Asheville conducted a competitive procurement process for an asset management software system for both Public Works and Water in 2016 and 2017.
- The asset management system is designed to be used with any other city departments as needed.
- There are a limited number of vendors providing enterprise asset management software, and after reviewing all available options, Cityworks (Azteca) was selected as the best overall value for the City of Asheville.

Council Goal(s):

- A Clean, Safe And Healthy Environment
- A Well-Planned And Livable Community
- Transportation And Accessibility

Committee(s):

- N/A

Pro(s):

- Amending the current contract will provide a fully hosted product (software as a service) for an additional year. This allows for better security, data backup, and disaster recovery.

Con(s):

- None

Fiscal Impact:

- Funding for this contract is and will be available in the Water Resources, Public Works, and Parks & Recreation departmental operating budgets.

- Fiscal Year 2026 Cityworks licensing totaling $116,233.50; Year 2 extension will not exceed $130,000.00.

Suggested Motion:

- Motion to authorize the City manager to amend the contract with Azteca Systems, LLC to: extend the contract for up to two additional one-year periods (the first being from 03/10/2026 – 03/09/2027 and the second being from 03/10/2027 – 03/09/2028), the Year 1 extension for $116,233.50 and the Year 2 extension for an amount not to exceed $130,000.00; and to execute all documents necessary to effect these amendments.

Attachment(s):

- Resolution

RESOLUTION NO. 26-____

RESOLUTION AUTHORIZING THE CITY MANAGER TO AMEND A CONTRACT WITH AZTECA SYSTEMS, LLC FOR THE ENTERPRISE ASSET MANAGEMENT SYSTEM SOFTWARE LICENSE, MAINTENANCE, AND SUPPORT.

WHEREAS, the City of Asheville has authority pursuant to N.C.G.S. § 160A-20.1 to enter into contracts for services with other entities for the purchase of technology goods and service; and

WHEREAS, the City currently has an enterprise-wide contract with Azteca Systems, LLC for enterprise asset management software license, maintenance, and support, and staff recommends amending this contract to extend it for an additional year; and

WHEREAS, the current contract between the City of Asheville and Azteca Systems, LLC was renewed to support numerous functional groups within the City, and both parties wish to amend this contract for this purpose; and

WHEREAS, the amendment will extend the existing contract for Year 1, from 03/10/2026 – 03/09/2027, for a cost of $116,233.50, and Year 2, from 03/10/2027 – 03/09/2028, for a cost not to exceed $130,000; and

WHEREAS, all funding will come from within the Water Resources Department, the Public Works Department, and the Parks and Recreation Department operating budgets.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ASHEVILLE THAT:

The City manager is hereby authorized to amend the contract with Azteca Systems, LLC to: extend the contract for up to two additional one-year periods (the first being from 03/10/2026 – 03/09/2027 and the second being from 03/10/2027 – 03/09/2028), the Year 1 extension for $116,233.50 and the Year 2 extension for an amount not to exceed $130,000.00; and to execute all documents necessary to effect these amendments.

Read, approved and adopted this the 13th day of January, 2026.

_____ _____

City Clerk Mayor

Approved as to form:

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City Attorney