Public Works Department
Monthly Report
December 2025

Brush Pick Up

Public Works collected 131 brush orders which produced 336 Cyds of brush.
Public Works collected 75 leaf work orders which produced 42 Cyds of leaves.
All brush and leaves are now disposed of at the Garbage Pal facility off of Old Hendersonville Hwy @48.00 per ton.

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Vehicles

Maintenance was performed on 11 police cars, 6 Public Works Vehicles and 3 P&R vehicles.

Sanitation

For the month of December, Public Works collected 181.88 tons of garbage for a daily average of 7.91 tons.

Parks & Rec

Public Works removed 4 dangerous trees that had broken and fell into each other near the foot bridge over Cane Creek.
Public Works has installed lights in the green building. Public Works has had a new entrance door installed into the green building.

Fletcher Parks and Recreation Department
Monthly Report – December 2025

Programs & Events

Christmas in the Park

On December 6th, Fletcher Parks and Recreation hosted our annual Christmas in the Park event, which saw a great turnout from the community. The park was filled with holiday spirit as families enjoyed a wide variety of festive activities.

The event featured 25 vendors, live Christmas music performed by the Lewendahl Band, and pictures with Santa. Children enjoyed a fun kids' zone that included inflatables and Christmas-themed craft activities. The Fletcher Fire Department joined us as well, hosting s'mores for the kids, which was a big hit.

Guests also enjoyed horse-and-carriage rides through the park, adding a special and memorable holiday touch to the evening.

Overall, Christmas in the Park was a successful and joyful event that brought the community together to celebrate the season.

Letters to Santa

Letters to Santa were offered from December 1st through December 15th. A total of 91 letters were written, and Santa replied to each one. We did receive 10 letters without a return address, which unfortunately could not be mailed back.

Other Events

We hosted the **Veritas Christian Academy 5K fundraiser**, which supported the senior class in their fundraising efforts for their upcoming senior trip to Italy.

Facilities & Maintenance

Bill Moore Community Park & Kate's Park

Our maintenance team continues their daily work to ensure both parks remain clean, safe, and welcoming for visitors.

Throughout the winter months, **Aaron and the maintenance team** will focus on several improvement projects to enhance the overall park experience. Projects completed in December include:

1. Cleaned and removed debris from clogged concession and shelter gutters and downspouts
2. Pruned bushes and trees
3. Mulched trees
4. Cleaned drainage grates
5. Replaced missing bolts on playground equipment
6. Cleaned dugouts
7. Painted and replaced rotten wood on dugouts
8. Painted wooden barriers
9. Installed Christmas lights at the park entrance
10. Hung Christmas lights on the Town Hall fence
11. Painted parking spaces
12. Assisted Public Works with the removal of three dead trees in the park

TOWN OF FLETCHER

PRESTON BLAKELY
MAYOR

MARK E. BIBERDORF
TOWN MANAGER

COUNCIL MEMBERS:
TREVOR LANCE
JIM PLAYER
KEITH REED
AMBER MCKINNEY

Planning & Zoning Department Monthly Update- December 2025

- There was no regular Planning Board meeting in December due to the absence of action items.
- Staff continued day-to-day operations, including the issuance of permits, responding to development inquiries, and addressing zoning, solid waste, and junked-vehicle complaints.
- Tyler and Mark met with representatives from Retail Strategies to receive an update and status report related to the Town Center project.
- Both new Planning Board members (Jacob and Julia) appointed by Council in December visited Town Hall to meet with Tyler and discuss current projects and those anticipated in the near future. Both members were enthusiastic about beginning their service, and staff is excited to welcome them to the Board.
- Staff continued monitoring properties with substantially damaged structures resulting from Hurricane Helene.
- Staff received two applications by the January Planning Board meeting deadline. Barring unforeseen delays, both items are scheduled for review at the January Planning Board meeting. These are administrative items that will be approved or denied by the Planning Board and will not require Council action.
    - **165 Cane Creek Road** – The property owner proposes to construct an additional 9,000-square-foot flex warehouse building alongside the existing structure. The site is located within the Heart of Fletcher Zoning Overlay, requiring Planning Board review of the building design. This parcel is the only M-1-zoned property within the Overlay. The applicant is also requesting a fee-in-lieu of sidewalks due to site topography and the absence of adjacent sidewalks.
    - **Burney Mountain Subdivision** – Windsor Built Homes is seeking approval of a major subdivision on Burney Mountain Road, just north of Charlie's on the Creek. The proposal includes 21 single-family homes on 13.11 acres, resulting in a density of approximately 1.6 units per acre. The R-1A zoning district allows a maximum density of 2 units per acre.

Administration Monthly Report
Heather Taylor, Assistant Town Manager
December 2025

Assistant Town Manager:

Hurricane Helene/FEMA Park Recovery

- Received feedback from FEMA regarding our last project reimbursement request for the greenway bridge/streambank project. Followed up with engineering firm since they will need to assist with some of the follow-up information.

Website/Facebook

- Continuing to update the Town's website with current information.
- Posting regularly to the Town's Facebook page (a couple of times per week).

Purchasing for FY 25/26

- Assisted the Police Department with the purchase of the new equipment needed to outfit the new police vehicles purchased earlier this year.

Finance:

2025 Property Taxes- As of the end of December, over 84% of the levy has been collected. This percentage will increase as we continue through the first week of the calendar year and into early January.

Business Registration Revenue- Susan continues to work on collecting outstanding business registrations.

FY 24/25 Financial Statements & Audit

- The audit/financial statements were approved by the LGC on December 4.
- Carol Avery will be at the January 12 Council meeting to present the audit.

Budget 26/27- Department heads were presented with the upcoming budget calendar, and they can now begin to think about their upcoming budget requests.

Human Resource:

Employment

- Accounting and Customer Service Specialist – This position was posted on December 3, and it closed on December 31. Received over 30 applications, and interviews are scheduled in early January.

Wellness

- Over 45 hours were logged during December in the employee gym.
- Coordinated the "12 Days of Christmas" for employees, beginning December 8. Employees seemed happy with the various activities planned.

FLETCHER POLICE DEPARTMENT
TEAMWORK - PROFESSIONALISM - DEDICATION

DANIEL D. TERRY
CHIEF

MEMORANDUM

To: Mark Biberdorf, Town Manager

From: Chief D. Terry

Date: January 5, 2025

Re: December 2025 Monthly Report

Training & Professional Development:

- Officer McCarson completed the week-long Filed Training Officer (FTO) class and will now be utilized as a department trainer for new personnel.
- Sergeant Beddingfield and Officer Interlicchia attended the Intoxilyzer re-certification class which allows them to continue to perform the breath test on suspected DWI offenders.
- Detective Beauchamp attended a 40-hour First Line Supervision Course.
- Detective Gonzalez attended a 2-day red dot optics course, as the department begins a review of red dot technology to determine its feasibility for the department's assigned firearms and related firearm program.
- Sergeant Diaz attended the first annual Interview & Interrogation Summit.

We had a total of 462 calls for service for the month of December. This does not include 1601 extra security checks. Sixty-one incident reports were filed. Twenty-seven of these incidents required some type of investigative follow-up to be conducted. Forty-one citations were issued for a total of 52 charges. Eleven auto accidents were reported and 15 arrests were made.

Activities of interest for the month of December include:

- As 2025 ended, we have collected data on various activities and information pertinent to department operations. This data is reviewed and compared to prior years as a means of monitoring the effectiveness of our operations and looking for additional ideas for improvement. Some of the recorded data can be reviewed in the pages below.
- The department welcomed its newest officer to the police department. Officer Justin Quinto graduated from the BLET program at AB-Tech and was sworn in with the Fletcher Police Department. We welcome him to the team. With this addition, the department has achieved full staffing.

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- The department's 4th Annual No Shave November fundraiser concluded with Spokes of Hope being presented with a check for $6635, to be used towards their continued commitment to hurricane relief in Western North Carolina.
- The Plug Vape Shop on Brian Blvd. was broken into overnight when three individuals broke out a front window, entered, and stole a few thousand dollars' worth of product. One suspect has been identified and is a 15-year-old juvenile. A petition with the Department of Juvenile Justice was completed against the suspect. The investigation related to the other two offenders is ongoing.
- Checks were stolen from the locked mailbox of a local business. Envelopes from the stolen mail were recovered at a nearby gas station. The envelopes were processed for fingerprints and an identification made. This individual has prior arrests for similar incidents, including larceny and check fraud. The suspect's method was to steal checks from the box of businesses and then forge said checks. The suspect was charged with Damage to Property, Misdemeanor Larceny, Felony Larceny of Checks, and Felony Conspiracy.
- A trailer with a generator and some tools was stolen off of Fletcher Commercial Drive. The trailer was later located inside Buncombe County. Through investigation and video evidence from Flock cameras and business surveillance a vehicle was identified followed by a suspect. This suspect later confessed and was charged with two counts of Felony Larceny.
- A trailer was stolen from Underwood Road. By use of the Flock camera system the trailer was found to have been observed in South Carolina being pulled by a distinct looking red truck. The trailer was located and recovered in South Carolina. Investigation revealed the person in possession of the trailer had just purchased said trailer form another individual.

Additional investigation connected the offender with the sale of the stolen trailer and the red truck that pulled the trailer. The offender was charged with Felony Larceny.

- Community engagement activities for the month of December include the conclusion of our No Shave November fundraiser at Hunter Automotive Group, where officers were offered free shaves sponsored by Hunter Automotive and Three Hounds Barbershop. A meeting was held between the police department, Town Management, ALE (Alcohol Law Enforcement) and the ownership of the Super 8 Motel, where discussion and agreement was made on reducing incidents of crime and disorder at the Super 8 Motel and the potential consequences of not taking corrective action to reduce inappropriate events. The department participated in Christmas at the Park, attended a LAP (Lethality Assessment Program) refresher with Safelight, and performed as members of the Henderson County Honor Guard for the funeral of a member of the Henderson County Sheriff's Office. Members of the department also attended the recent Basic Law Enforcement Training graduation at AB-Tech, and a boy scout tour of the police department was provided. The department attended the Henderson County Investigator's Meeting, the Henderson County Crisis Negotiator's Training, and hosted the DSS Multi-Disciplinary Team Meeting.

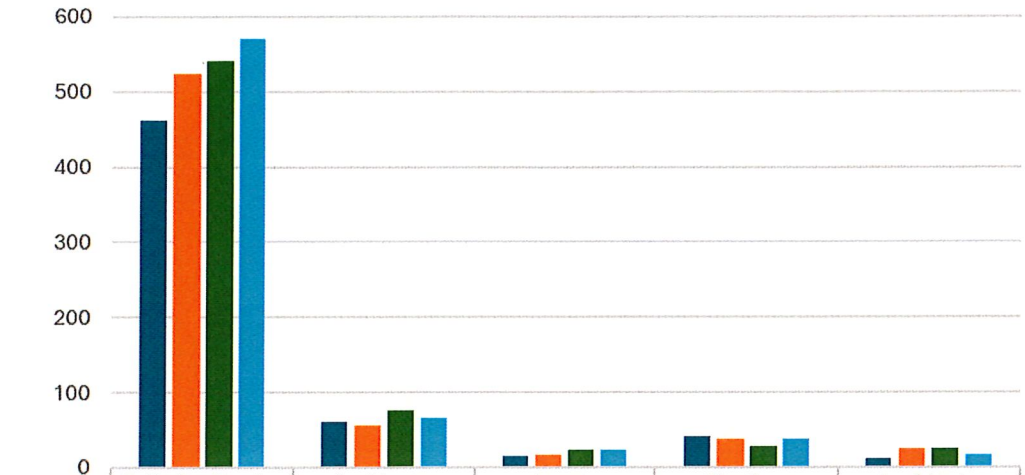


Respectfully Submitted,

Chief Dan Terry

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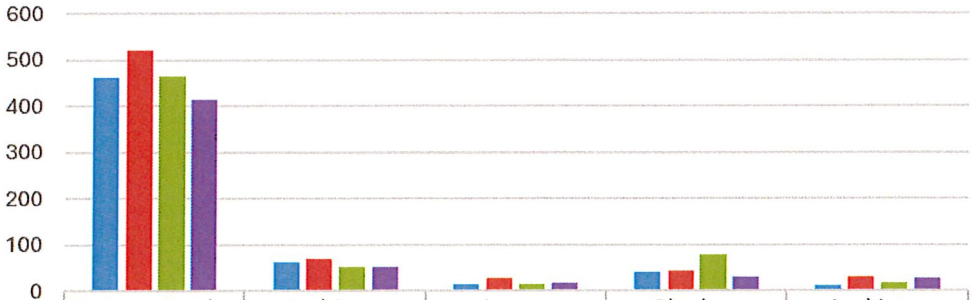
Fletcher Police Department - December - 2025
Monthly Comparison



	Calls For Service	Incidents	Arrests	Citations	Accidents
Dec-25	462	61	15	41	11
Nov-25	525	56	17	37	25
Oct-25	541	76	22	28	24
Sep-25	571	65	23	37	17

Dec-25 Nov-25 Oct-25 Sep-25

Fletcher Police Department - December - 2025
Yearly Comparison



	Calls For Service	Incidents	Arrests	Citations	Accidents
Dec 2025	462	61	15	41	11
Dec 2024	519	71	26	44	29
Dec 2023	463	52	14	77	17
Dec 2022	414	50	16	29	28

Dec 2025 Dec 2024 Dec 2023 Dec 2022

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DECEMBER 2025 STATISTICS

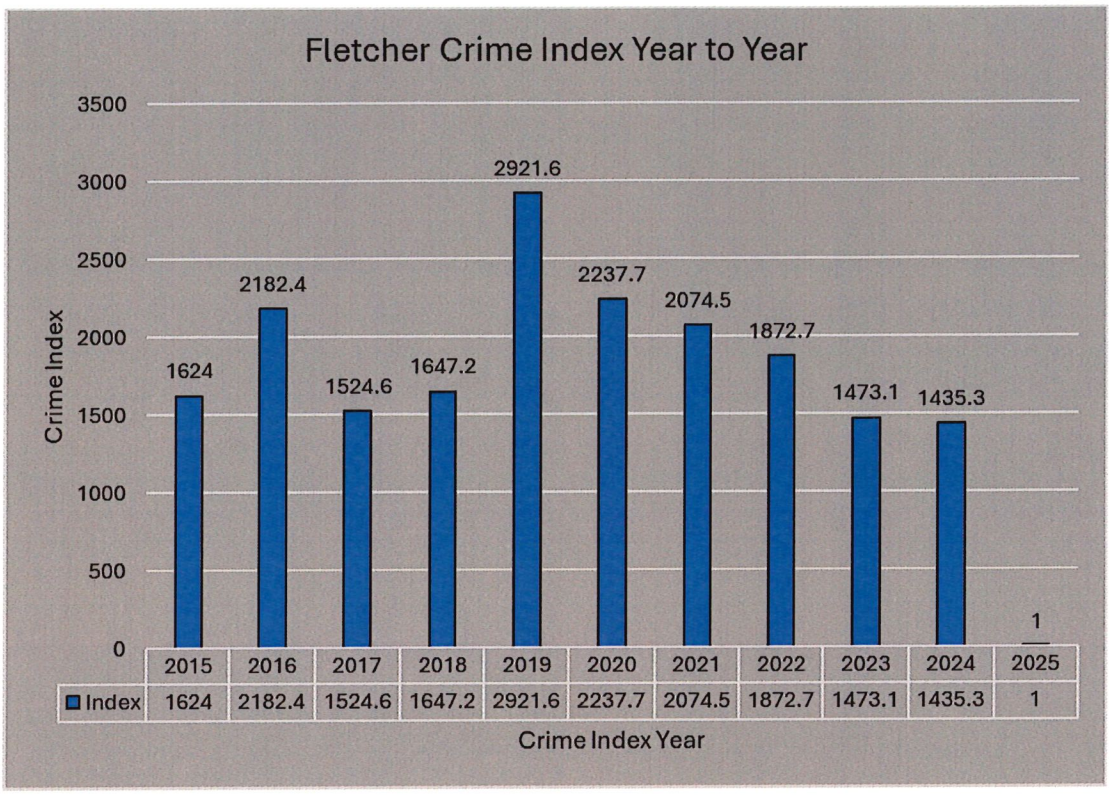
OFFENSE	ASSIGNED	CLEARED w/ ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLEARED	UNFOUNDED	OPEN PENDING	CLEARED BY ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLOSED	UNFOUNDED
ARSON										
ASSAULT/BATTERY							1			
B&E (COMMERCIAL)	1					1	7			
B&E (RESIDENTIAL)						1			1	
B&E (TO MOTOR VEHICLE)						3	2	1	3	
CHILD ABUSE (PHYSICAL/NEGLECT)	1				1				2	5
CRIMINAL DAMAGE										
CRIMINAL TRESPASS										
DEATH INVESTIGATIONS						2				4
DOMESTIC VIOLENCE										
DRUG INVESTIGATIONS							3			
ELDER ABUSE-FINANCIAL							2			1
ELDER ABUSE-PHYSICAL	1			1	1				3	3
FINANCIAL CRIMES/ID THEFT				2		2	2		9	
HARASSMENT/INTIMIDATION		1					1			
HOMICIDE										
LARCENY						1	1	1		
MISSING PERSON (ADULT)										
MISSING PERSON (JUVENILE)										
MOTOR VEHICLE THEFT/UUMV	1	1				1	1		1	1
ROBBERY										
SEX OFFENSE	1			1		1	2	1	3	
SUICIDE/ATTEMPTED										
OTHER			1					1	1	
TOTAL	5	2	1	4	2	12	22	4	23	14
LAST MONTH	11	0	1	3	4					
YEAR-TO-DATE										

Department of Social Services		2025 YTD
TOTAL CASES REVIEWED	3	29
TOTAL CASES ASSIGNED	3	22
CITIZEN ASSIGNMENT LETTERS SENT	11	113

56 % Clearance rate for December 2025

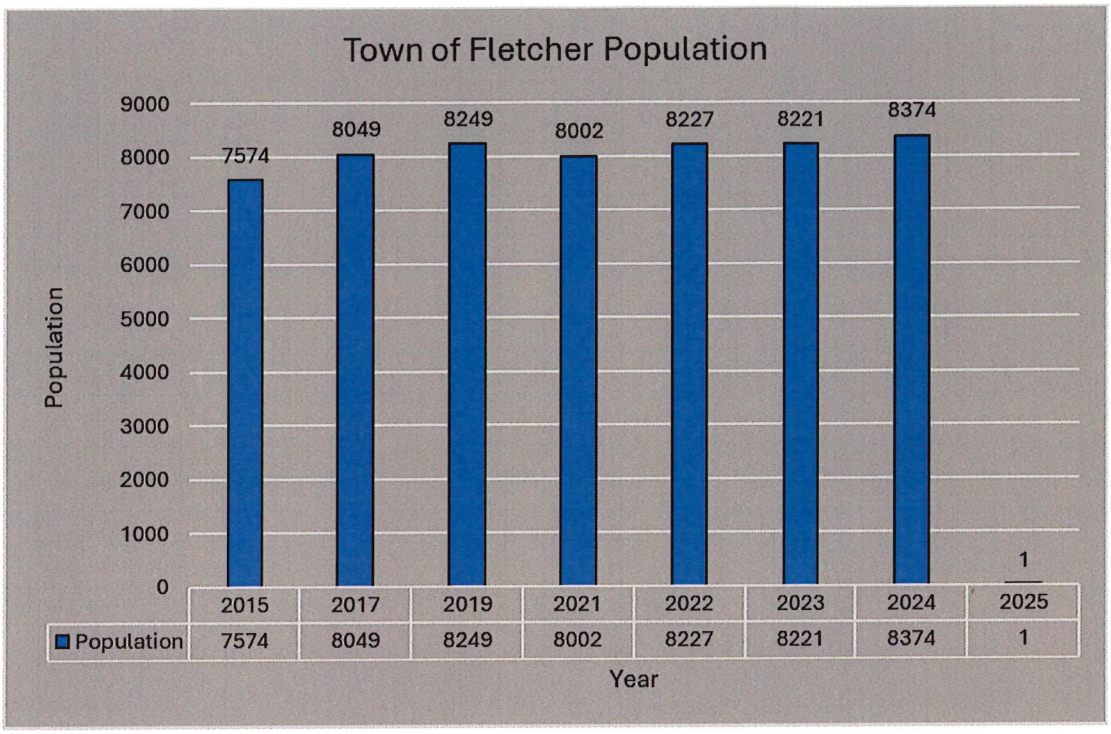
63% Year-To-Date

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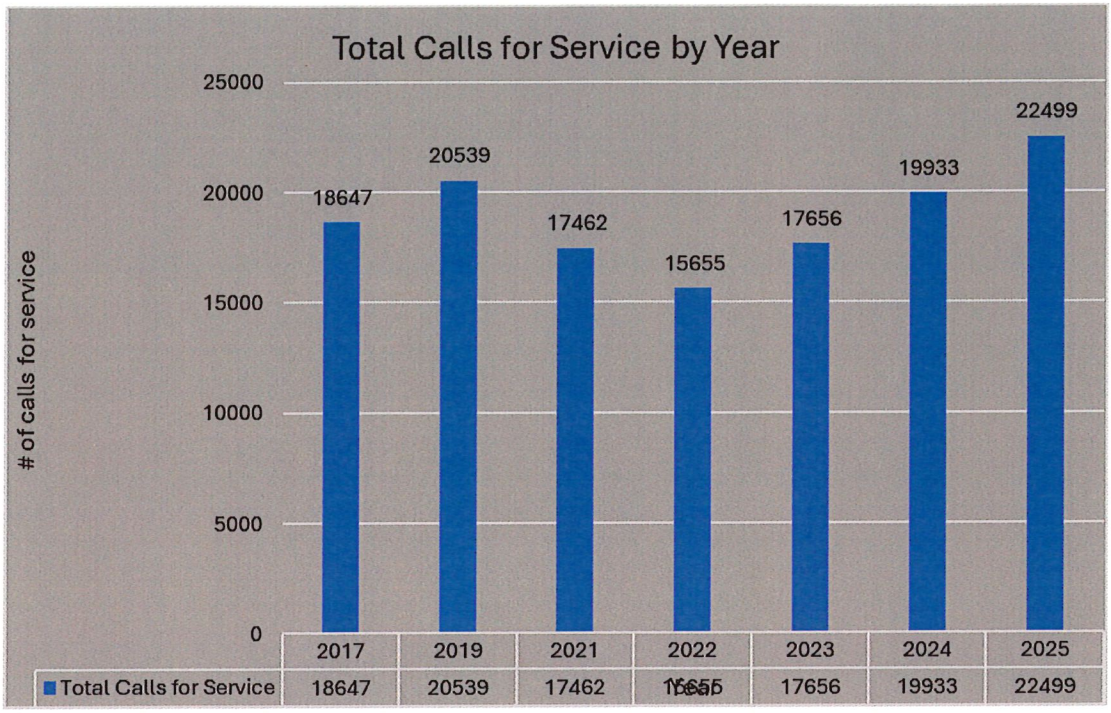
Comments: The Crime Index is based upon 100,000 residents. It would be expected if the Town of Fletcher had 100,000 residents, we could expect, in 2024, 1435 of them to have been victimized. This does not include all crime, but the top seven crimes as recorded by the FBI and SBI. The crime rate continues to trend downward. The 2024 crime rate is the lowest rate going back to 2008, which was the earliest year records could be found. 2025 numbers will not be available until at least July 2026.

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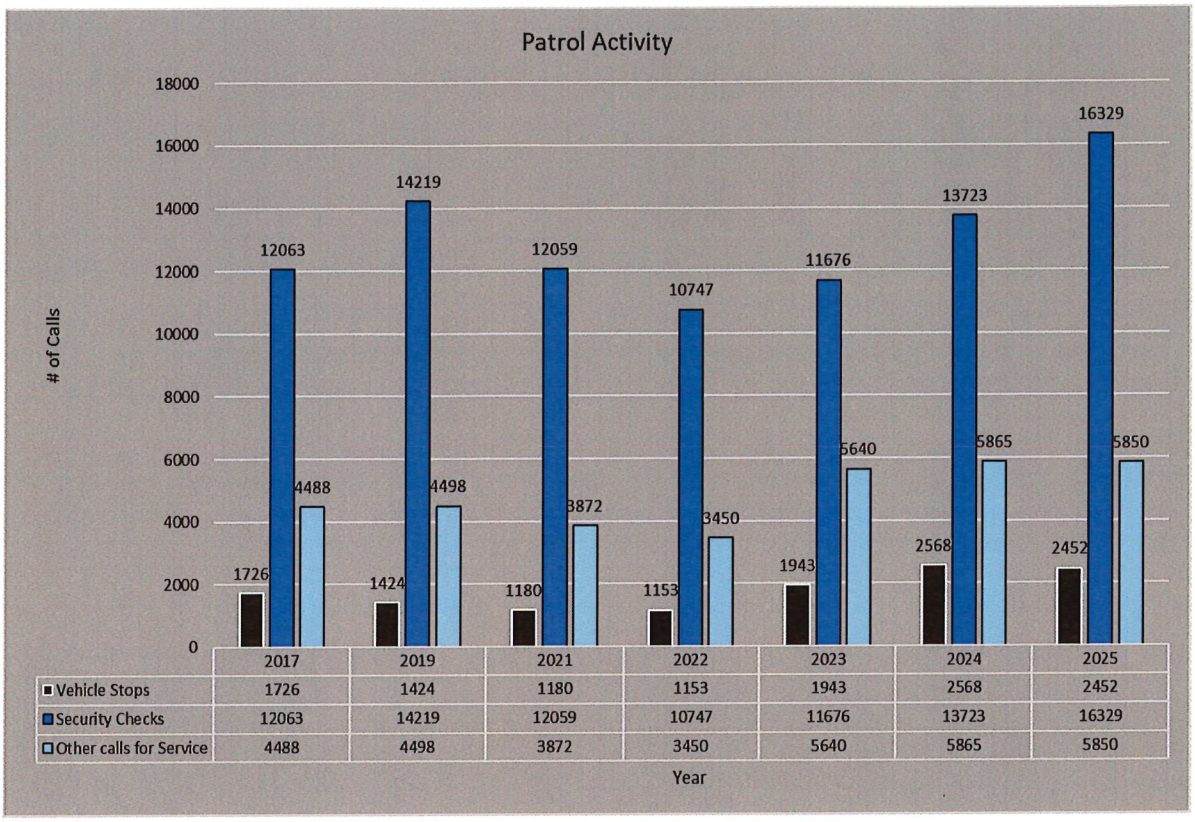
Comments: The population numbers were retrieved from the Office of State Budget and Management. Population has traditionally been one method of determining staffing needs in police agencies. Population alone however is not a reliable means of determining staffing as each community is unique with its specific expectations and problems. 2025 population numbers will not be updated until July 2026.

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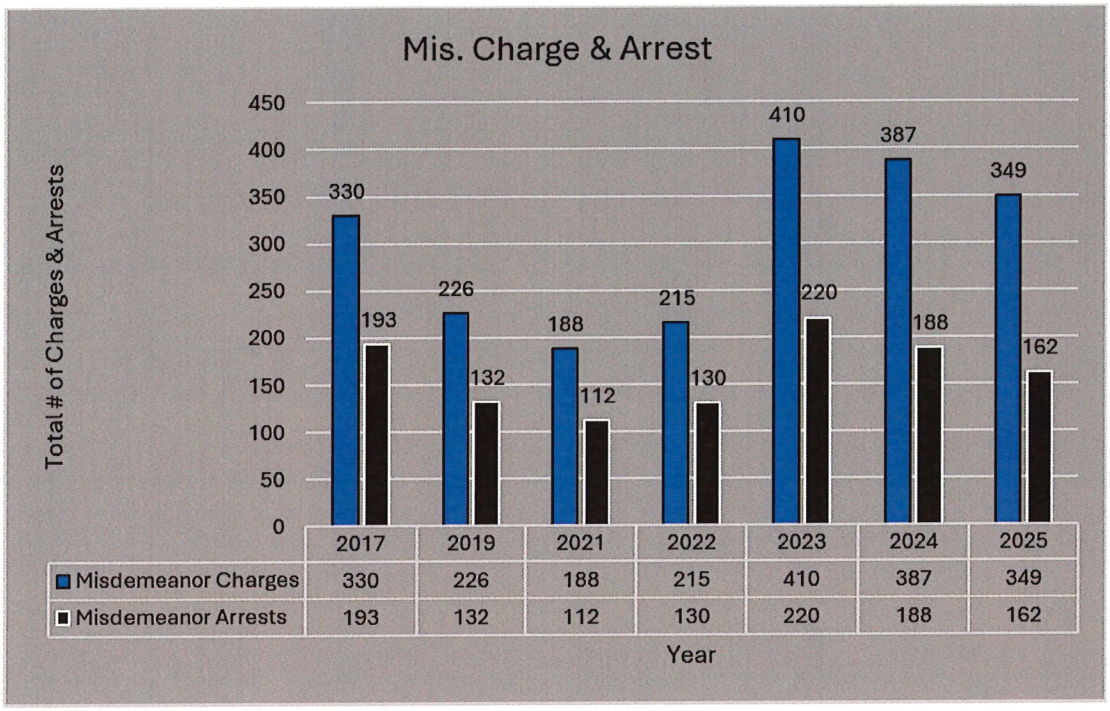
Comments: This table depicts the total number of calls for service from years 2017 through 2025 (9 years). The following table breaks down these calls for service between 911 calls and officer's self-initiated activity.

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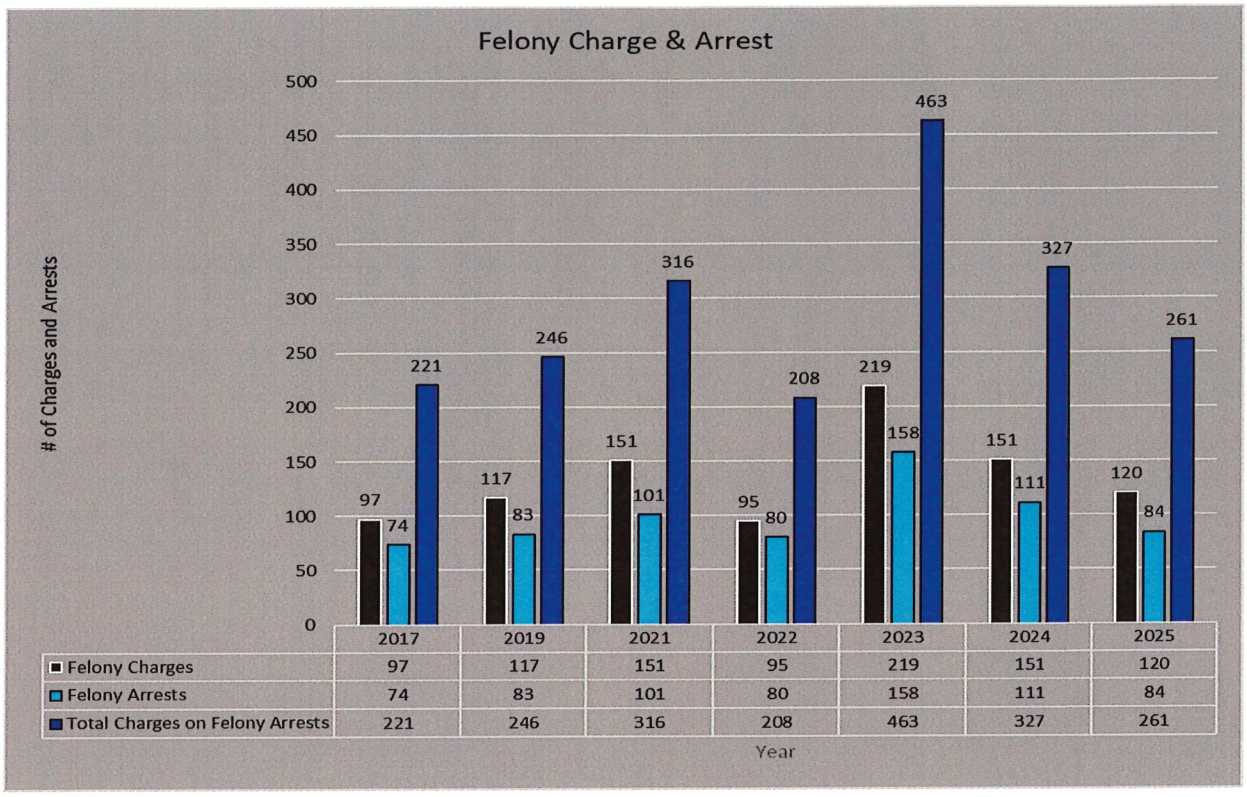
Comments: The light blue bar reflects actual 911 calls for service. Calls for service have remained consistent in the last three years after a significant increase. With predicted population growth, housing construction, new businesses, and displacement of police-community problems from other areas, an increase in calls for service is also expected soon. This should be monitored moving forward as it may reflect changing attitudes and community expectations. The dark blue bar is self-initiated neighborhood patrols, and the black bar is self-initiated vehicle stops.

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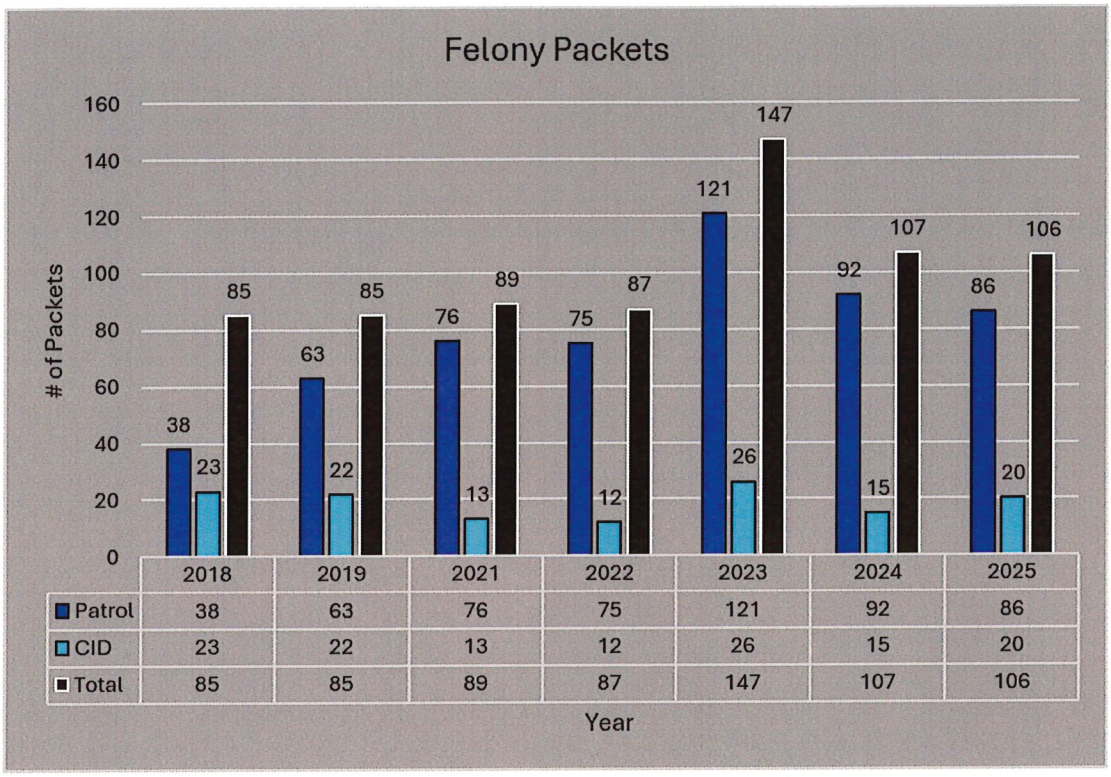
Comments: There is a slight decrease in misdemeanor arrests in the last two years, however the last three years has shown a significant increase in arrests from the years prior.

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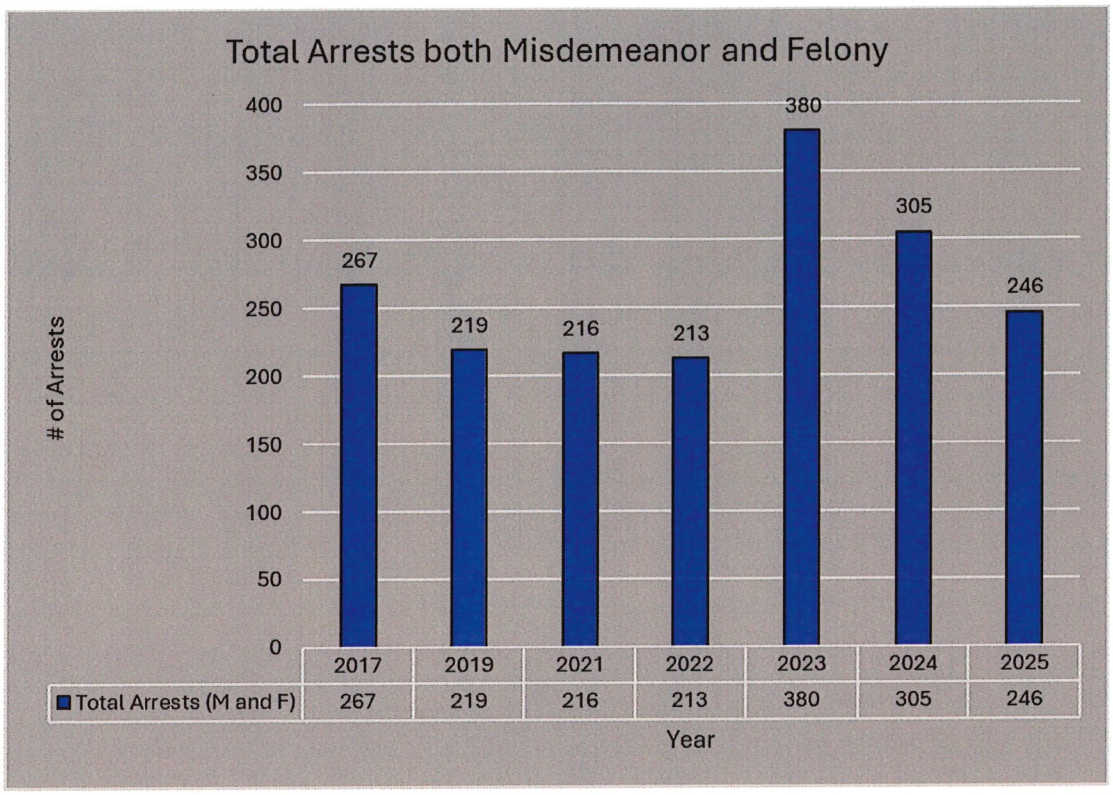
Comments: The light blue bar depicts the number of felony arrests made. The black bar indicates the total amount of felony charges connected to those arrests. The dark blue bar is the total amount of charges both felony and misdemeanor connected to the felony arrests. Misdemeanor only arrests are not included in this graph. After a two-year spike in felony arrests, this year's number of felony arrests decreased to a level more consistent with previous years.

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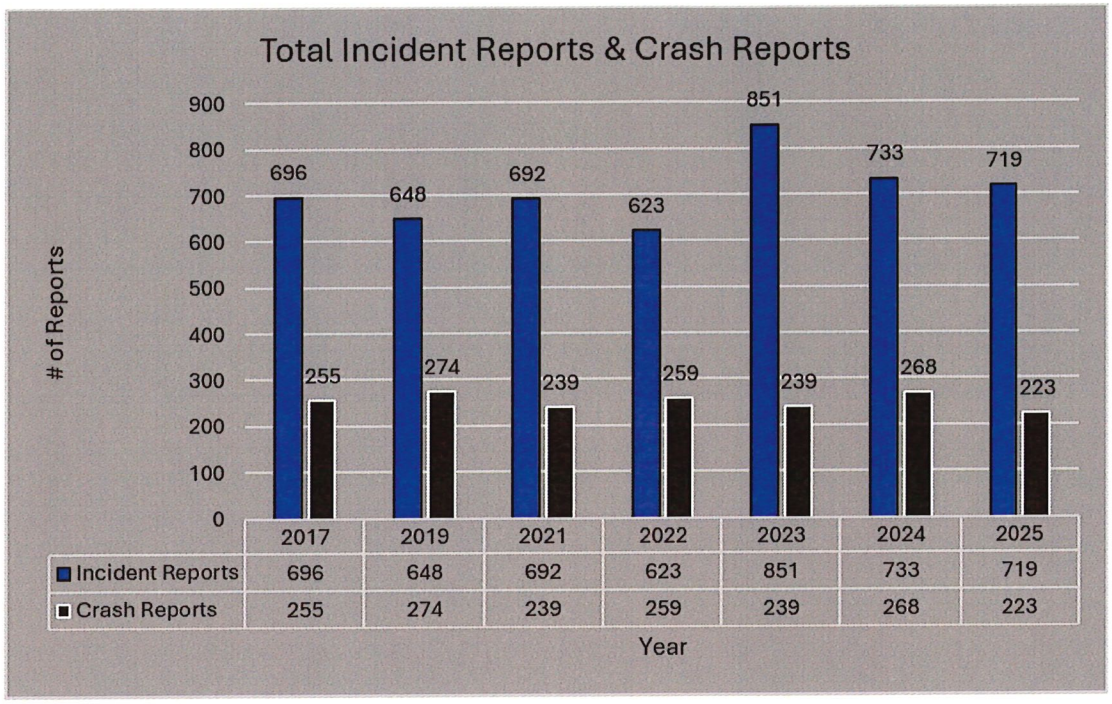
Comments: This graph depicts the number of felony packets completed by division (CID vs. Patrol). Felony arrests require more man hours to process than misdemeanor arrests. There is more investigative follow up, evidence processing, time in court, and the D.A.'s office requires a felony packet be completed. Each felony packet takes about 1.5 hours to complete. It should be noted that the number of felony packets doesn't equal the number of felony arrests as depicted in the previous chart. Multiple felony arrests for the same offender could be included on a single felony packet, multiple offenders from a single arrest would require multiple felony packets, and some packets may be completed in 2025 for arrests occurring in 2024.

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Comments: Consistent with the last graph on felony arrests, this year's total arrests, including both misdemeanors and felonies, declined after the two-year spike in 2023-2024. The rate of arrests remains higher than previous years 2019-2022.

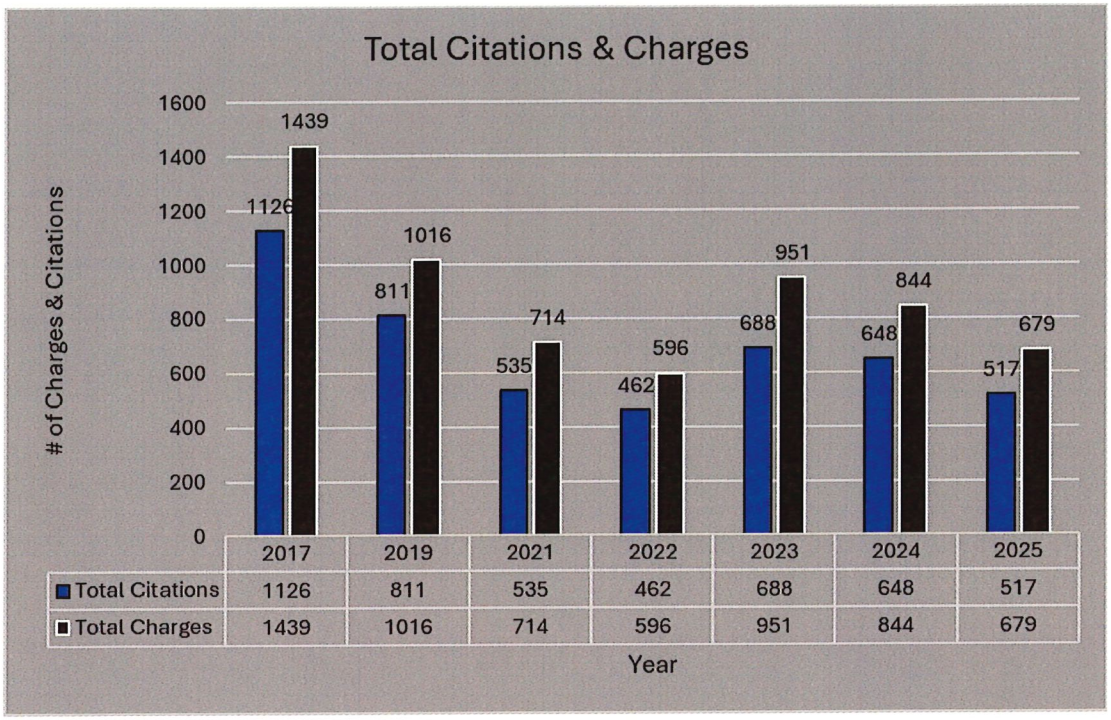
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Comments: This table reflects the total number of written reports completed, including incident and accident reports. The number of incident reports remained fairly consistent in previous years until 2023 when a significant increase was observed. They have since decreased but remain higher than pre-2023 rates. The recent decline in reports may correlate with the decline in arrests previously reported in prior graphs.

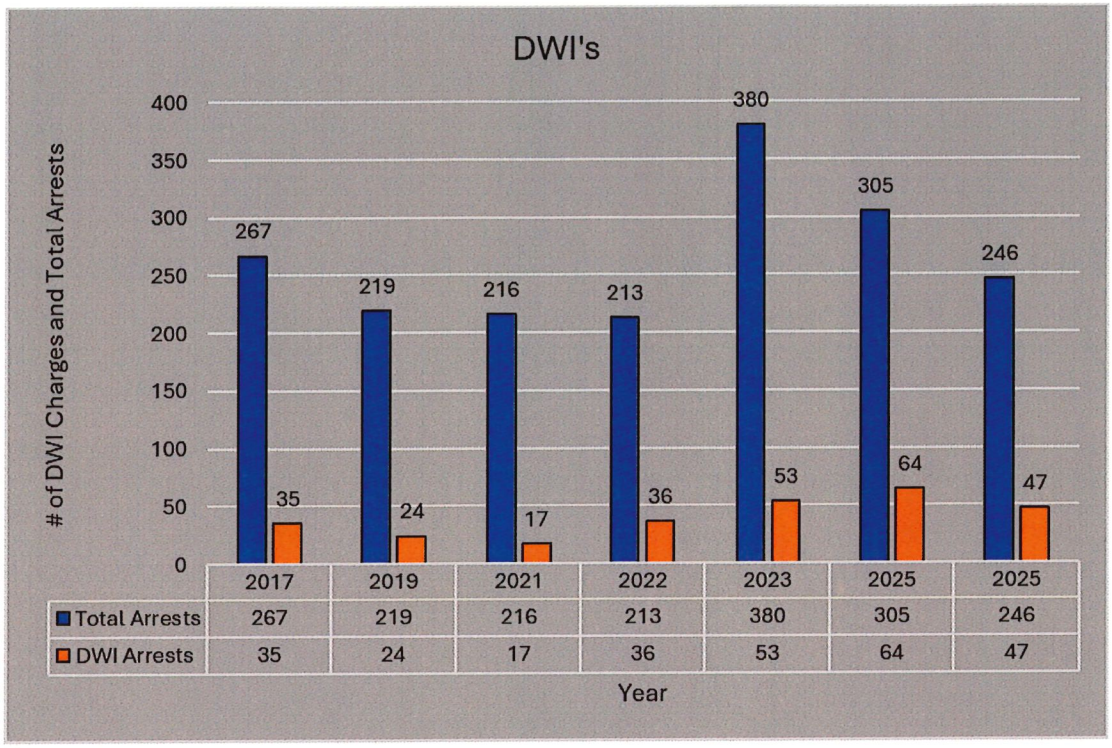
Crash reports have declined and the number of crash reports taken this year is the lowest in the last 9 years.

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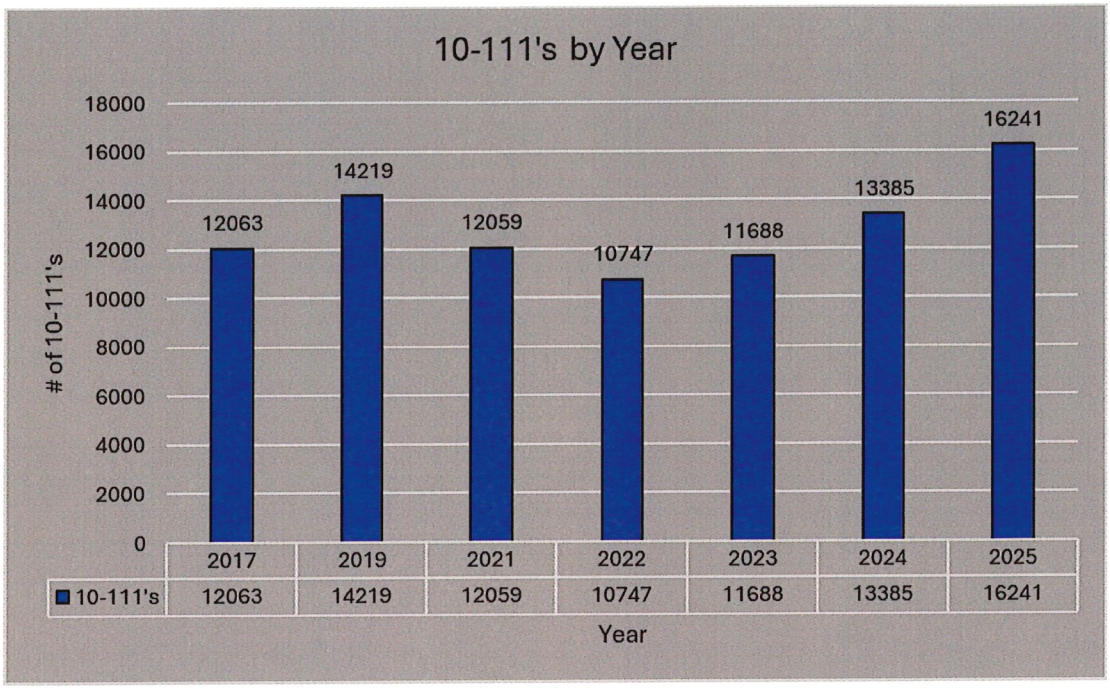
Comments: There was a decrease in traffic citations for 2025. This decrease remains consistent with the previously reported data on other self-initiated activities, such as misdemeanor and felony arrests.

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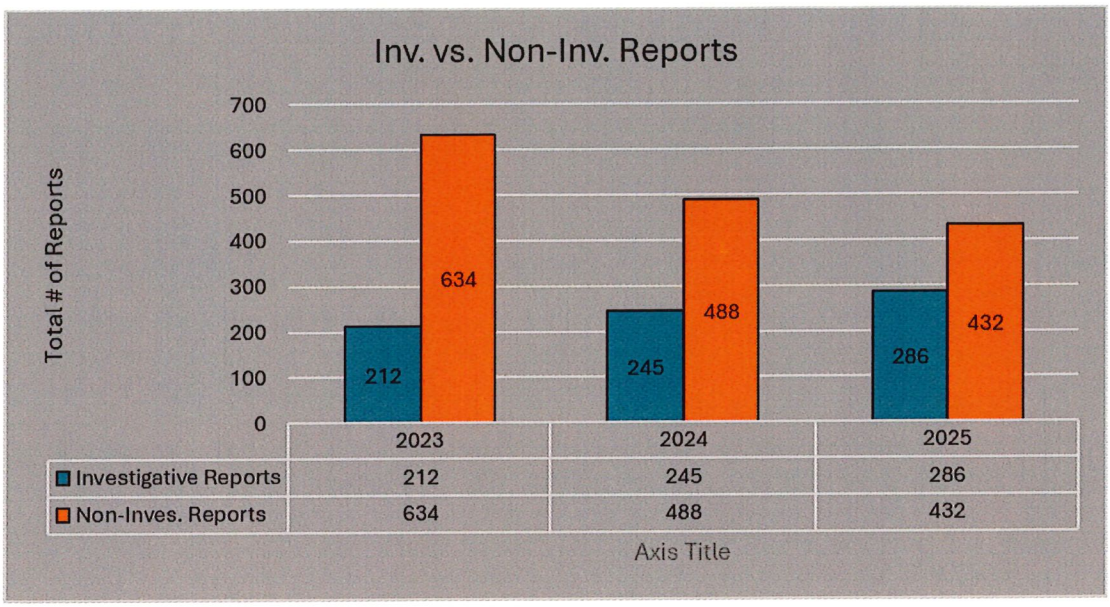
Comments: This graph demonstrates the number of DWI arrests made. DWI enforcement continues to be a priority and remain significantly higher than pre-2023 rates.

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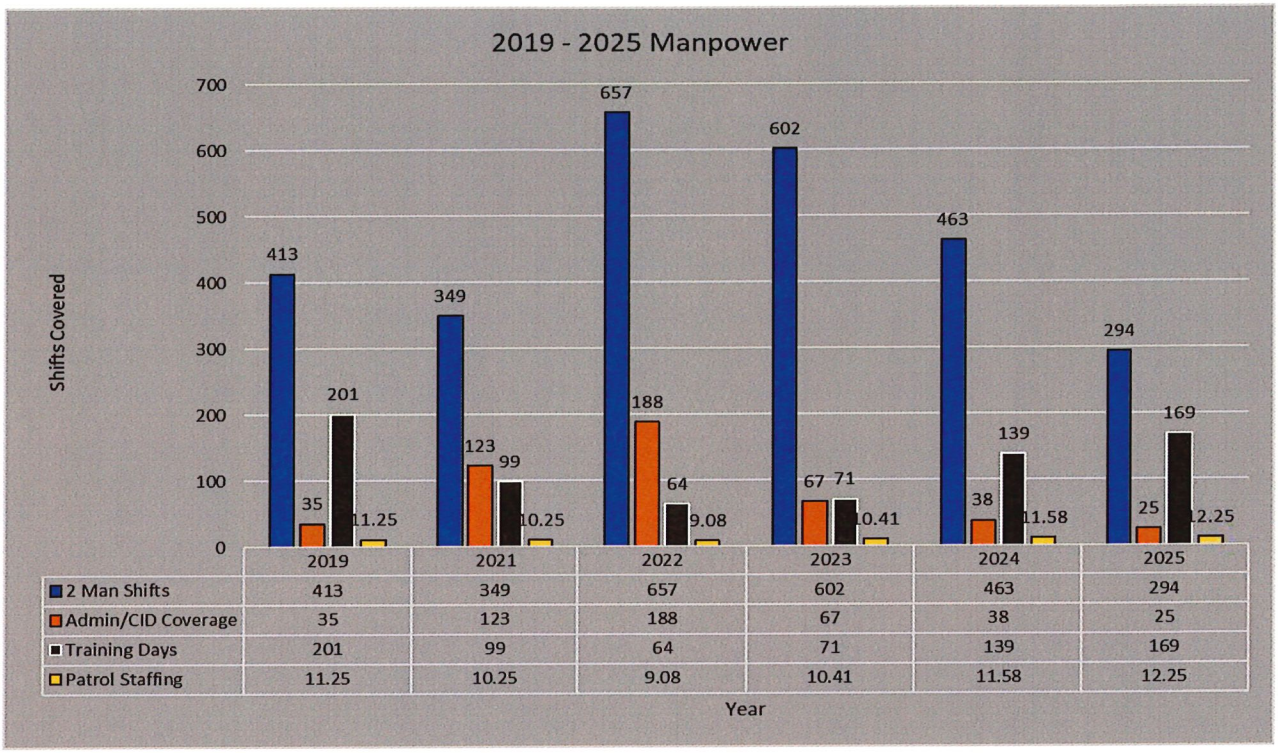
Comments: 10-111's are extra patrols. Officers typically log extra patrols when they initiate a patrol of a specific location, such as a business or residential community, i.e. Livingston Farms, Industrial Park, Bill Moore Park. This ensures officers are patrolling the neighborhoods and businesses. This can affect a residents sense of safety and reduce their fear of crime and also provides opportunity for officers to detect or deter crime.

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Comments: This graph reflects the difference in incident reports. The orange bar reflects those reports taken that do not require additional follow-up. That could be a simple arrest made or a report of crime with no leads to follow. The blue bar reflects cases that require additional investigation and manhours. The complexity of cases, to include financial crimes, such as identity thefts and scams, has been increasing in recent years. These types of cases require more investigation. This might be one possible reason for the observed decrease in officer's self-initiated activity.

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Comments: The department's goal is to maintain three officers working per shift. There are 730 shifts per year (365 x 2). The blue bar depicts shifts with only two officers working. The orange bar reflects the number of shifts where a member of the administration or a detective had to fill in so two officers were working. The black bar reflects the number of training shifts per year. As the need for admin. or CID to fill in for patrol goes up, the amount of training available to officers goes down. Shifts with three officers and training days are increasing. The increase in training, along with the increase in more complex and time-consuming investigations as depicted on the previous graph, might correlate with the decrease in officer's self-initiated activity.

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