PUBLIC SAFETY TELECOMMUNICATOR WEEK
APRIL 12 – 18, 2026

WHEREAS, Public Safety Telecommunicator Week honors the dedicated professionals who serve as the vital link between our community and emergency responders, ensuring timely, coordinated, and lifesaving response to those in need, and;

WHEREAS, Public Safety Telecommunicators are the first point of contact in moments of crisis, providing calm, clarity, and decisive action during some of the most critical and high-stress situations our residents face, and;

WHEREAS, the 911 professionals of Buncombe County perform an essential role in public safety, managing complex communications, coordinating multi-agency response efforts, and supporting field responders while delivering critical information that directly impacts outcomes, and;

WHEREAS, these professionals demonstrate unwavering dedication, professionalism, and resilience while working under intense pressure, often exposed to traumatic situations, long hours, and increasing service demands, yet continuing to serve our community with excellence, and;

WHEREAS, Buncombe County's 911 staff have continued to meet the growing needs of our community, adapting to increased call volumes, evolving technologies, and major incidents, while maintaining their commitment to protecting the safety and well-being of all residents, and;

WHEREAS, it is both appropriate and necessary to recognize the invaluable contributions of Public Safety Telecommunicators, whose work often goes unseen but is critical to saving lives, supporting responders, and strengthening the overall effectiveness of our emergency services system,

NOW THEREFORE, BE IT RESOLVED that the Buncombe County Board of Commissioners proclaims **April 12 – 18, 2026** as **Public Safety Telecommunicator Week** in Buncombe County, and encourages all residents to recognize and appreciate the essential service these first responder professionals provide to our community.

We extend our deepest gratitude to our 911 personnel for their unwavering commitment, their professionalism under pressure, and their indispensable role in safeguarding the lives and well-being of Buncombe County residents. Buncombe County remains committed to supporting these professionals through continued investment in staffing, training, and technology to ensure the highest level of service for our community.

This 21st day of April, 2026.

Amanda Edwards, Chair
Buncombe County Board of Commissioners