From: Shaunak Patel
To: Vic Isley; Sarah Myers
Subject: BCTDA WAIVER
Date: Friday, July 31, 2026 1:16:51 PM

Hello BCTDA,

I got an email for following accounts for penalties and i am asking for waiver as this occupancy tax was filed on new platform and the accountant who usually files for it filed it and thought the payment went through but we didn't know until we received an email from the tax office that the payment didn't go through. And we been always on time for filing and making a payment but had some issues this time as the platform was new. So please consider this waiver request. Following are the account details and penalty amount.

ACOUNT 2933 ROCK HAVEN MOTEL
1464 PATTON AVE
ASHEVILLE
NC 28806
BILL #3142236, $56.38

ACCOUNT 3003 SOMESWARA LLC - ECONOLODGE BILTMORE
190 TUNNEL RD
ASHEVILLE
NC 28805
BILL #3142235, $128.73

PLEASE LET ME KNOW IF NEED ANYTHING ELSE

THANK YOU
510-314-7038

From:	Sarah Myers
To:	Shaunak Patel
Bcc:	Vic Isley
Subject:	RE: Waiver request
Date:	Thursday, July 30, 2026 8:16:00 PM
Attachments:	BCTDA Penalty Waiver Policy.pdf image001.png image002.png image003.png image004.png image005.png image006.png image007.png

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Hello, Shaunak.

Thank you for your note. I am responding to officially begin the penalty waiver process.

I have attached the BCTDA penalty waiver policy, which includes instructions on how to submit a written request to the Buncombe County Tourism Development Authority (BCTDA).

In the written request, detail your reason for needing a penalty waiver, including the lodging property address, name, and pertinent information, and the amount you're requesting be waived for the property. For ease and expediency, we can accept the request letter as an email attachment. Please ensure it is formally addressed to the BCTDA.

You are welcome to write one letter for multiple properties, please be sure to lay out the specific details for each property, as you have below. It looks as though your total penalties owed are less than $500. Be sure to confirm that total amount due in your letter.

Per BCTDA policy, the decision to waive any fee totaling less than $500 can be made by the President & CEO of Explore Asheville and does not need to be voted on by the BCTDA Board before being presented to the County Commissioners for ultimate approval.

Please let us know if you have any other questions. Otherwise, I will confirm when the letter is received.

Kindly,
Sarah

EXPLORE ASHEVILLE
POWERED BY Buncombe County Tourism Development Authority

Sarah Myers She/Her (what is this?)
Director of People, Culture & Strategy
P: 828.333.5831
smyers@exploreasheville.com
27 College Place Asheville, NC 28801

From: Shaunak Patel <econolodge28805@gmail.com>

Sent: Thursday, July 30, 2026 9:37 AM
To: Sarah Myers <smyers@exploreasheville.com>
Subject: Waiver request

Hello,

I got an email for following accounts and penalties and i am asking for waiver as this occupancy tax was filed on new platform and the accountant who usually files for it filed it and thought the payment went through but we didn't know until we received an email from the tax office that the payment didn't go through. And we been always on time for filing and making a payment but had some issues this time as the platform was new. So please consider this waiver request. Following are the account details and penalty amount.

Thank you
510-314-7038

ACOUNT 2933 ROCK HAVEN MOTEL: BILL #3142236, $56.38
ACCOUNT 3003 SOMESWARA LLC - ECONOLODGE BILTMORE: BILL #3142235, $128.73

From: Michael Boyko
To: Sarah Myers; Elliott Suess
Subject: RE: BCTDA Penalty Waiver Request | Econo Lodge Biltmore and Rock Haven Motel
Date: Friday, August 7, 2026 10:14:37 AM
Attachments: image008.png
image009.png
image010.png
image011.png
image012.png
image013.png
image014.png
image015.png

Good morning, Sarah.
Those penalty amounts are confirmed. I see no history of previous penalty waivers.
Thanks!

Regards,

Michael Boyko
He/Him
Tax Collections
Daily Collections Supervisor
(828) 250-4912
Michael.boyko@buncombenc.gov
Physical: 182 College St, Asheville, NC 28801
Mailing: PO Box 3140, Asheville, NC 28802
Respect. Integrity. Collaboration. Honesty. Equity.
Facebook*•*X*•*Threads*•*Instagram*•*YouTube*•*LinkedIn

From: Sarah Myers <smyers@exploreasheville.com>
Sent: Thursday, August 6, 2026 5:17 PM
To: Elliott Suess <Elliott.Suess@buncombenc.gov>; Michael Boyko <Michael.Boyko@buncombenc.gov>
Subject: BCTDA Penalty Waiver Request | Econo Lodge Biltmore and Rock Haven Motel

Good afternoon, Elliott and Michael.

Will you confirm the penalty amounts due (see below) for the Rock Haven Motel and Econo Lodge Biltmore?

And will you also verify that there is no history of past penalty waivers on these accounts?

Thank you so much,

Sarah

Sarah Myers She/Her (what is this?)
Director of People, Culture & Strategy
P: 828.333.5831
smyers@exploreasheville.com
27 College Place Asheville, NC 28801

From: Shaunak Patel <econolodge28805@gmail.com>
Sent: Friday, July 31, 2026 1:17 PM
To: Vic Isley <visley@exploreasheville.com>; Sarah Myers <smyers@exploreasheville.com>
Subject: BCTDA WAIVER

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BILL #3142235, $128.73

PLEASE LET ME KNOW IF NEED ANYTHING ELSE

THANK YOU
510-314-7038

Email correspondence to and from this address may be subject to the North Carolina Public Records Law and may be disclosed to third parties.

This electronic communication may contain information that is confidential, privileged, proprietary, or otherwise legally exempt from disclosure. Additionally, the unauthorized disclosure of juvenile, health, legally privileged, proprietary, or otherwise confidential information may be prohibited by law. If you have received this email in error, you are hereby notified that you are not authorized to read, print, retain, copy, or disseminate this communication, any part of it, or any attachments. Please notify the sender immediately and delete all records of this email. There is no intent on the part of the sender to waive any privilege that may attach to this communication.
