Administration Monthly Report
Heather Taylor, Assistant Town Manager
March 2026

Assistant Town Manager:

Hurricane Helene/FEMA Park Recovery

- The Town has received its final reimbursement from FEMA and has officially completed all park repair and recovery efforts related to Hurricane Helene.
- Heather presented a comprehensive project overview to Council at the March agenda meeting, summarizing the recovery process and outcomes.

Website/Facebook

- Continued updating the Town's website to ensure current and accurate information.
- Posted regularly to the Town's Facebook page (several posts per week) to keep residents informed.

ARPA Funding

- Submitted our close out report to the Department of Treasury from the ARPA funding we received a few years ago.

Finance:

2025 Property Taxes- As of the end of March, over 99% of the 2025 tax levy has been collected. Susan continues to actively pursue delinquent accounts.

Business Registration Revenue- Susan and Mishelle successfully collected the remaining outstanding business registration receivablesi.

Budget 26/27- The Town held its first budget work session on March 24 at Town Hall. Department Heads were present to provide Council with their initial budget requests. During April, staff will continue refining expenditures while the Town Manager develops the revenue projections.

NCCMT Account- Following receipt of the final FEMA reimbursement, Heather transferred a portion of General Fund savings to the North Carolina Capital Management Trust in March to take advantage of higher interest rate returns. These balances will be reviewed in April to determine if additional transfers are appropriate.

Human Resource:

Employment

- Park Maintenance Specialist- posted and advertised for this full time position since our current employee has been accepted into the Army's flight school in May. Interviews will be held in April.
- Posted and advertised seasonal positions for an Afternoon Park Ranger and Summer Day Camp Counselors.

Wellness

- Employees logged over 50 hours in the Town gym during March.
- Blood pressure screenings were offered in March, with five employees participating in the free screening.

Insurance

- Heather has been working with the Town's health insurance broker to review renewal rates for medical and dental coverage for the upcoming plan year (June 2026 -- May 2027).

TOWN OF FLETCHER

PRESTON BLAKELY
MAYOR

MARK E. BIBERDORF
TOWN MANAGER

COUNCIL MEMBERS:
TREVOR LANCE
JIM PLAYER
KEITH REED
AMBER MCKINNEY

Planning & Zoning Department Monthly Update- March 2026

- The Planning Board met on March 17th for its regular meeting to consider a rezoning and Special Use Permit request associated with the Birkshire Trace Affordable Housing project. The Board conducted a quasi-judicial hearing and received sworn testimony and evidence from Town staff, the applicant, and neighbors with standing. Following deliberation, the Board voted 5–1 to recommend denial of both the rezoning and the Special Use Permit. The project is scheduled to be considered by Town Council at its regular meeting in May.

- Tyler and Jabbo conducted a walkthrough of the Heritage Park development to evaluate the public infrastructure proposed for Town acceptance and long-term maintenance. During the inspection, Jabbo identified several deficiencies that must be corrected before Council can consider accepting the infrastructure. Many of these items were also noted during a previous walkthrough but remain unaddressed. It is also worth noting that the approved plans and recorded plat originally indicated the roads would remain private; however, during construction, the developer shifted toward requesting that the roadways be dedicated to and maintained by the Town.

- The County Commissioners have appointed Bryan Gilbert to the Planning Board, filling the previously long vacant ETJ seat. With this appointment, both the Planning Board and the Zoning Board of Adjustment are now fully staffed.

- Tyler attended an MS4 stakeholders meeting led by Isaiah Reed with the North Carolina Department of Environmental Quality. Discussion focused on potential program changes being requested by the EPA, particularly related to municipalities that contract with the state for plan review and inspections. At this time, it appears these changes will have minimal, if any, impact on the Town, although discussions between the EPA and NCDEQ are ongoing and not yet fully aligned. Staff will continue to monitor these developments and adjust the Town's program as needed.

- Tyler and Mark participated in an interview with Business View Magazine to highlight and promote the Town Center initiative. The feature is expected to be published later this spring.

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Public Works Department
Monthly Report
March 2026

Brush Pick Up

Public Works collected 514 brush orders which produced 706 Cyds of brush. Brush has almost doubled this month from the previous month.

Vehicles

Maintenance was performed on 10 Police cars, 10 Public Works Vehicles and 3 P&R vehicles. We have been preparing all vehicles for the spring and summer work that is beginning.

The Public Works Sweeper was rear ended while sweeping on US 25. Currently awaiting the insurance adjuster to evaluate this piece of equipment, but most likely it will be totaled.

Sanitation

Public Works collected 173.32 tons of garbage for a daily average of 7.88 tons. Public Works collected 12 white goods.

Streets

Public Works has placed mulch along US 25 for street beautification. We have begun mowing and have finished cleaning of the sidewalks and curbs.

Fletcher Parks and Recreation Department
Monthly Report – March 2026

Programs & Events

Easter Egg Hunt

This year's Easter Egg Hunt at Bill Moore Community Park was a tremendous success, with over 350 children participating across five age-group hunts. Each division reached full capacity, highlighting the continued popularity of this event.

We extend our sincere appreciation to our generous sponsors: Fletcher Area Business Association (FABA), A-American Electric Inc., and Telco Community Credit Union. We also welcomed several vendors this year, including Cosmic Cotton Candy, Launch, and Black Bear Pizza, which operated the concession stand and added to the event experience.

- Ages 3 & Under – Full
- Ages 4–5 – Full
- Ages 6–7 – Full
- Ages 8–9 – Full
- Ages 10–11 – Full

Spring Yoga

Our 8-week Spring Yoga class reached full capacity and began on March 26. The session will run through May 14.

Summer Day Camp

Registration for Summer Day Camp opened March 9th for Fletcher residents and March 10th for non-residents. All camp weeks sold out on the first day, and we currently have waitlists for every session.

Staff interviews for Summer Day Camp are currently underway.

Facilities & Maintenance

Bill Moore Community Park & Kate's Park
Our maintenance team continues to do an outstanding job ensuring both parks remain clean, safe, and welcoming for the community.

March Maintenance Projects Completed:

- Added new gravel to the front greenway
- Repaired squeaky swings
- Removed trash from parking areas
- New stalls installed in men's and women's restrooms
- Began mowing operations for the season
- Prepared garden beds for spring planting
- Fertilized all five ballfields
- Installed new playground mulch at Kate's and Pete's Park playground
- Conducted daily preparation of all five ballfields
- Completed pesticide training (Aaron)
- Delivered and spread mulch in garden areas
- Cleaned dugouts
- Conducted routine playground safety inspections
- Installed new American flag

FLETCHER POLICE DEPARTMENT
TEAMWORK - PROFESSIONALISM - DEDICATION

DANIEL D. TERRY
CHIEF

MEMORANDUM

To: Mark Biberdorf, Town Manager

From: Chief D. Terry

Date: April 3, 2026

Re: March 2026 Monthly Report

Training & Professional Development:

- Officer Gibbard attended the 80-hour Traffic Crash Reconstruction class as he continues to work towards his certification as an accident reconstructionist, where he will be able to thoroughly and accurately investigate serious and fatal traffic crashes.
- Officer Greve attended a weeklong Intoxilyzer course which allows her to perform breath testing on DWI suspects.
- Officer McCarson attended a 24-hour Standard Field Sobriety Test course which will further enhance his DWI enforcement efforts.
- Officer Gibbard attended a two-day radar recertification course.
- Sergeant Elizondo attended the 40-hour Domestic Violence Institute course.

We had a total of 557 calls for service for the month of March. This does not include 1095 extra security checks. Seventy-nine incident reports were filed. Thirty of these incidents required some type of investigative follow-up to be conducted. Fifty citations were issued for a total of 65 charges. Twenty-three auto accidents were reported and 30 arrests were made.

Activities of interest for the month of March include:

- Officer Gibbard, along with other personnel from Henderson County law enforcement agencies, received the Morris Kaplan Caring and Sharing Law Enforcement Award, in memory of longtime Kiwanian and humanitarian Morris Kaplan. Officer Gibbard was selected because of his positive attitude, his willingness to step up when needed, and the great job of interacting with members of the public.
- After participating in a competitive process, Officer Greve was chosen as the newest member of the Henderson County Crisis Negotiations Team. She makes the third member of the Fletcher Police Department to be a member of that multi-jurisdictional team. Not only does this add depth to the department's ability to respond to individuals in crisis, but this also grants the department access to the team's resources when needed.

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- During the month, officers made (13) warrants arrests, (11) marijuana related arrests, including (3) arrests for Felony amounts or possessing with the intent to sell, manufacture, or deliver marijuana, (4) DWI arrests, (3) methamphetamine arrests, (2) fentanyl arrests, and (1) cocaine arrest.
- Officers responded to a 3-car accident on Interstate 26 involving significant injuries and lane blockage. After a long delay and inability of the State Highway Patrol to get to the scene and investigate the crash, Fletcher officers conducted an investigation determining the at fault driver to be impaired with a subsequent blood alcohol content of .26, three times the illegal limit of .08. The offender was hospitalized and then charged with DWI and Felony Injury by Vehicle.
- Officers attempted to stop a vehicle for traffic violations and the vehicle fled at a high rate of speed. Officers lost sight of the vehicle terminating any further pursuit. Moments later officers learned the vehicle had lost control, left the roadway, and drove into a culvert. The vehicle was unoccupied at the time however officers identified the driver and charged him with Felony Flee to Elude, Speeding, Reckless Driving to Endanger, Failure to Stop at a Red Light, and Possession of Marijuana.
- In February, officers took a report of a larceny from a gun safe where $10,000 was stolen. The home was under construction at the time of the theft. A suspect was developed, being one of the laborers working on the home. The suspect was later determined to be the offender. The case was closed this month with the offender being charged with Breaking and Entering, Safecracking, Felony Larceny, and Damage to Property.
- Community engagement activities for the month of March included a Vision class presentation, a presentation to TIP (Trauma Intervention Program) where the law enforcement perspective was provided to better help TIP volunteers provide their vital services, two separate Fernleaf Charter School tours, an interview with a Blue Ridge Community College student, attendance at the Kiwanis Caring & Sharing Awards, the Henderson County Sheriff's Prayer Breakfast, the Henderson County Investigator's Meeting, the Henderson County DSS Multi-Disciplinary Team Meeting and participation in the Henderson County Crisis Negotiation Team's new member selection process. Members of the department also assisted the Waynesville Police Department as an assessor for their sergeant's assessment center and the North Carolina Agricultural & Technical State University's captain assessment center.

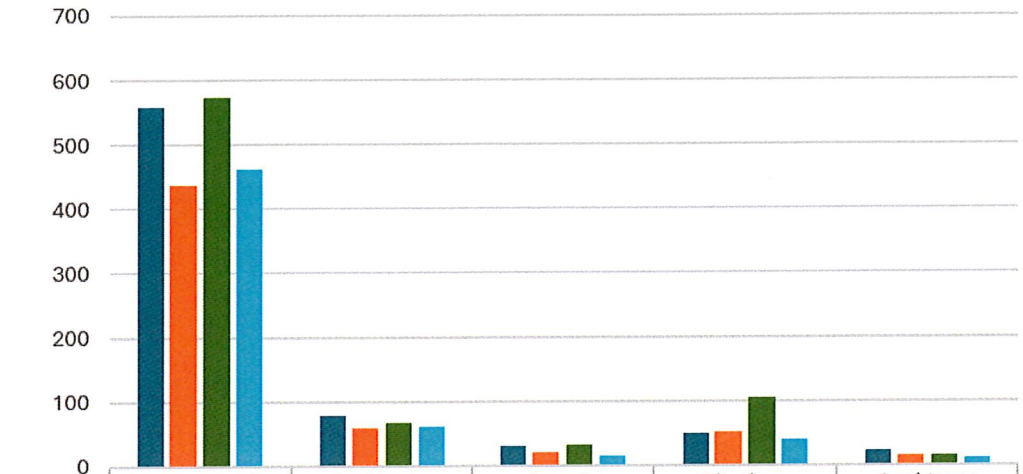
Respectfully Submitted,



Chief Dan Terry

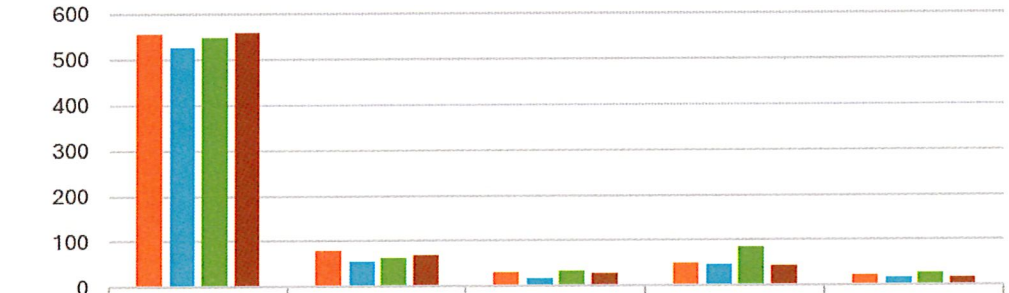
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Fletcher Police Department - March - 2026 Monthly Comparison



	Calls For Service	Incidents	Arrests	Citations	Accidents
Mar-26	557	79	30	50	23
Feb-26	437	59	21	52	15
Jan-25	573	67	32	106	15
Dec-25	462	61	15	41	11

Fletcher Police Department - March- 2026



	Calls For Service	Incidents	Arrests	Citations	Accidents
Mar-26	557	79	30	50	23
Mar-25	526	55	18	48	16
Mar-24	547	64	33	84	27
Mar-23	559	70	29	45	17

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FLETCHER POLICE DEPARTMENT
CRIMINAL INV DIVISION
MARCH 2026 STATISTICS

OFFENSE	MONTHLY ACTIVITY 2026						CUMULATIVE 2026			
	ASSIGNED	CLEARED w/ ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLEARED	UNFOUNDED	OPEN PENDING	CLEARED BY ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLOSED	UNFOUNDED
ARSON										
ASSAULT/BATTERY							1			
B&E (COMMERCIAL)							2			
B&E (RESIDENTIAL)		1					1		1	
B&E (TO MOTOR VEHICLE)										
CHILD ABUSE (PHYSICAL/NEGLECT)	1			1	1				1	1
CRIMINAL DAMAGE										
CRIMINAL TRESPASS										
DEATH INVESTIGATIONS						2				
DOMESTIC VIOLENCE										
DRUG INVESTIGATIONS										
ELDER ABUSE-FINANCIAL										
ELDER ABUSE-PHYSICAL	2				2					2
FINANCIAL CRIMES/ID THEFT	5	1	1	3		7	1	1	4	1
HARASSMENT/INTIMIDATION	1			1					1	
HOMICIDE										
LARCENY						1	2			
MISSING PERSON (ADULT)								1		
MISSING PERSON (JUVENILE)										
MOTOR VEHICLE THEFT/UUMV				1					1	
ROBBERY										
SEX OFFENSE				1					2	
SUICIDE/ATTEMPTED										
OTHER	1			1					2	
TOTAL	10	2	1	8	3	10	7	2	12	4
LAST MONTH	7	3	0	3	1					
YEAR-TO-DATE										

Department of Social Services		2026 YTD
TOTAL CASES REVIEWED	3	11
TOTAL CASES ASSIGNED	2	7
CITIZEN ASSIGNMENT LETTERS SENT	12	32

43 % Clearance rate for March 2026

52% Year-To-Date

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