Administration Monthly Report
Heather Taylor, Assistant Town Manager
May 2026

Assistant Town Manager:

Powell Bill Audit

- Heather was contacted by the Office of Inspector General for North Carolina Department of Transportation regarding a desk audit of the Town's Powell Bill Program for FY 2024–2025. Required documentation and supporting information were compiled and submitted to the State for review as part of the audit process.

Website/Facebook

- Continued updating the Town's website to ensure current and accurate information.
- Posted regularly to the Town's Facebook page (several posts per week) to keep residents informed.

Finance:

2025 Property Taxes- As of the end of May, over 99.7% of the 2025 tax levy has been collected. Susan and Mishelle continue to actively pursue delinquent accounts.

Business Registration Revenue- Mishelle issued beer and wine permits for those businesses who sell wine/beer on premises.

Budget 26/27- Prepared for and participated in the budget retreat on May 7. Throughout the month, Mark and Heather worked on revisions to the FY 2026–2027 budget following Council discussion and feedback from the retreat. The proposed budget was finalized, posted online, and made available for public review on May 22 in advance of the scheduled public hearing and adoption process.

Audit FY 25/26- The in-person audit for FY 2025–2026 is scheduled for October 5–6. Heather will begin audit preparation in July, including compiling supporting documentation and preparing the Town's financial statements to ensure readiness for the audit process.

Human Resource:

Employment

- New Hires - The Town welcomed two new hires, along with five returning Summer Day Camp staff, in preparation for the upcoming summer season. These staffing additions will support seasonal programming and departmental operations.
- Public Works Vacant Position - The Town posted and interviewed candidates for a vacant position in the Public Works Department. An offer was extended, and the selected candidate is scheduled to begin employment on June 8.

Wellness

- Employees logged over 40 hours of usage in the Town gym during May.
- Blood pressure screenings were offered during the month, with five employees participating in the free screening.
- Heather met with the Pardee@Work coordinator to discuss expanded wellness opportunities for Town employees. As part of these efforts, an employee wellness survey was distributed in May to gauge interest in various wellness activities and help guide future programming and employee engagement opportunities.

Insurance

- Heather continued working with the Town's health insurance broker to finalize renewal rates and plan options for medical and dental coverage for the June 2026 – May 2027 plan year. An employee open enrollment meeting was held on May 13 to provide staff with information on the Town's new health insurance plan, review coverage options, and answer employee questions prior to enrollment.

Public Works Department
Monthly Report
May 2026

Brush Pick Up

Public Works collected 339 brush orders which produced 402 Cyds of brush.

Vehicles

Maintenance was performed on 13 Police cars, 4 Public Works Vehicles and 1 P&R vehicles.

The Public Works Sweeper that was rear ended while sweeping on US 25 has been totaled.

Sanitation

Public Works collected 177.01 tons of garbage for a daily average of 8.05 tons. Public Works collected 10 white goods.

Streets

Meadow Pathway Dr and Meadow Walk Ct have been paved. Great job was done.

Stormwater

Stormwater requests have increased dramatically. One has been submitted for approval and possibly three more are in the process.

TOWN OF FLETCHER

PRESTON BLAKELY
MAYOR

MARK E. BIBERDORF
TOWN MANAGER

COUNCIL MEMBERS:
TREVOR LANCE
JIM PLAYER
KEITH REED
AMBER MCKINNEY

Planning & Zoning Department Monthly Update- May 2026

- The Zoning Board of Adjustment held its regular meeting on May 19 to consider a sign variance request from UNC Health Pardee for its location at 57 Howard Gap Road. After reviewing the evidence presented, the Board voted unanimously to approve the variance request. There were no Planning Board items scheduled for the month of May.

- Tyler attended the Asheville Regional Housing Consortium meeting in Asheville, where regional partners discussed the challenges surrounding affordable and attainable housing. The conversation focused on barriers to housing development and ways local governments can help improve housing availability for residents across the region.

- Staff has continued working through a number of active code enforcement cases, many of which involve junked vehicles and solid waste violations.

- The Town's Technical Review Committee met to review the proposed Dreamcatcher Hotel development planned for the Broadmoor Golf Links property. Because the parcel involves split jurisdiction, Henderson County Planning and Floodplain Administration staff were invited to participate in the review. Regular TRC partners were also in attendance, including representatives from NCDOT, Fletcher Fire, Henderson County Soil Erosion and Sediment Control, and other applicable agencies. Review comments have been provided to the applicant, and the Town is currently awaiting revised plans.

- The Town received a fee in lieu of sidewalk request from Curtis Burge for a proposed warehouse and flex space development at 165 Cane Creek Road. The applicant had initially intended to install sidewalks, but after discussions with NCDOT regarding uncertainty surrounding the Cane Creek Road and Old Cane Creek Road bridge replacement project, along with consideration of limited pedestrian connectivity in the area, challenging topography, and potential sight distance concerns, the applicant elected to pursue the fee in lieu option instead. In accordance with Town requirements, all fee in lieu requests must be reviewed and approved by the Planning Board. This request is scheduled for consideration at the Board's June meeting.

300 Old Cane Creek Road, Fletcher, NC 28732
(828) 687-3985 (828) 687-7133 fax
www.fletchernc.org

May Monthly Report – Fletcher Parks and Recreation Department
Monthly Report – May 2026

Programs & Events

Day of Caring

On May 8th, 15 employees from Wilsonart volunteered at Bill Moore Community Park for the Day of Caring. The group helped improve the park by mulching trees, shrubs, and parking islands throughout the facility. Their hard work and community support helped enhance the appearance and upkeep of the park for residents and visitors to enjoy.

Pickleball Clinic

On May 16th, we held another pickleball clinic with 12 participants in attendance. Coach Katie led the clinic and worked with participants on improving their pickleball skills while providing a fun and engaging experience for everyone involved.

Golf Tournament

The Robert G. Parrish, Sr. Memorial Golf Tournament was held on May 22nd at Cummings Cove Golf & Country Club. We had 18 teams participate in this year's tournament. Players competed throughout the day for top honors, including awards for the top three finishing teams, longest drive, and closest to the pin. We appreciate everyone who participated and helped make the tournament another successful event.

Spring Yoga

Our Spring Yoga session wrapped up on May 14th with our final class of the season. We appreciate everyone who joined us this spring and helped make the program a success.

Facilities & Maintenance

Bill Moore Community Park & Kate's Park

Our maintenance team continues to do an outstanding job ensuring both parks remain clean, safe, and welcoming for the community.

May– Maintenance Projects Completed:

- Preparing ballfields daily for games
- Pressure washing shelters weekly
- Mowing grounds five days per week
- Blowing off sidewalks near the playground• Cleaning dugouts weekly
- Conducting routine playground safety inspections

FLETCHER POLICE DEPARTMENT
TEAMWORK - PROFESSIONALISM - DEDICATION

DANIEL D. TERRY
CHIEF

MEMORANDUM

To: Mark Biberdorf, Town Manager

From: Chief D. Terry

Date: June 4, 2026

Re: May 2026 Monthly Report

Training & Professional Development:

- Officer Greve and Sergeant Diaz attended an Advanced Crisis Negotiations Team training at AB-Tech Community College.
- Officer Cucchiara attended the 40-hour Use of Force Decision Making class.
- Officer Floyd attended the 5-day Intoxilyzer certification class which allows him to perform the breath test on suspected DWI offenders.
- Detectives Beauchamp and Gonzalez attended a 2-day Hotel/Motel Interdiction class.
- Sergeant Wolfe attended two courses, the 4-day Motorcycle Crash Reconstruction class and the 4-day Pedestrian Crash reconstruction class. These were his final two courses required for the North Carolina Justice Academy's Traffic Crash Investigation and Reconstruction Certificate Program which Sergeant Wolfe has now received.

We had a total of 523 calls for service for the month of May. This does not include 1376 extra security checks. Fifty-one incident reports were filed. Twenty-eight of these incidents required some type of investigative follow-up to be conducted. Forty-five citations were issued for a total of 54 charges. Eighteen auto accidents were reported and 14 arrests were made.

Of the 18 auto accidents, 10 of them occurred in parking lots. Only 8 occurred on the roadway.

Monthly arrests do not include cases where warrants have been obtained for the suspect, but they are not yet taken into custody.

Activities of interest for the month of May include:

- After the resignation of Sergeant Beddingfield, the department held a process to identify the next patrol sergeant. Several officers participated in the process. Officer Justin McCarson was chosen for promotion to sergeant starting June 22, 2026. We welcome him and thank all the candidates for their interest and commitment to the department.

300 OLD CANE CREEK ROAD, FLETCHER NC 28732
PHONE (828) 687-7922 – FAX (828) 654-8046
Email: d.terry@fletchernc.org

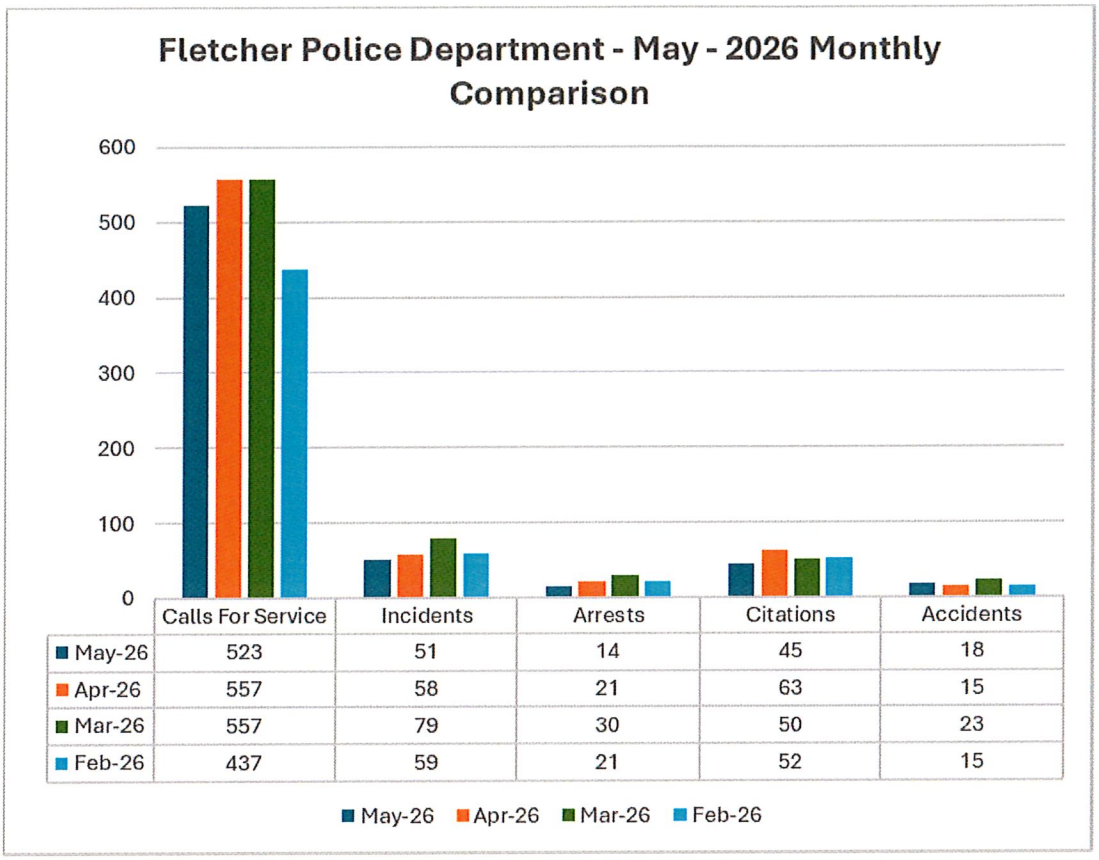
- This month the department introduced monthly range training, in cooperation with, and on the premises of Dominion Defense. Officers work with the department's range master one-on-one to improve marksmanship and skill in the use of department firearms. This training is proposed to occur during (8) of the (12) months a year. Feedback received after this month's initial training was positive.
- A full evidence inventory was completed on all items of evidence in custody of the department. This is the third full inventory completed in the last four years and has demonstrated significant progress in the evidence collection, storage, and disposition process.
- The department saw a significant increase in theft-related cases during the month. There were (17) cases for larceny, including cases for shoplifting, breaking & entering, larceny of motor vehicle, and larceny by employee. In (10) of those cases, suspects have been identified and charged. In (2) additional cases, the victims refused to prosecute. Several cases are still being investigated.
- Two suspects entered Charlie's on the Creek. One suspect distracted the clerk while the other was able to remove $1500 cash from several gaming machines inside the business. Officers disseminated photos of the suspects to other law enforcement agencies within the state and identified both suspects who were from the Charlotte area. They were charged with Breaking and Entering to a Coin Operated Machine, Felony Larceny, and Felony Conspiracy.
- Officers investigated a case involving an employee of Ruby Tuesday who was stealing from the business on several occasions for a total sum of $3170. He was charged with Larceny by Employee.
- Officers learned of the unlawful use of a credit card. It was reported that a caregiver had stolen victims credit card and used it at various locations throughout the greater Asheville region. At least four transactions had taken place inside Fletcher. The suspect was identified and charged with four counts of Financial Card Fraud and four counts of Obtaining Property by False Pretenses.
- Community engagement activities for the month of May included participation at the Black Mountain Police Safety Saturday, the Asheville Airport Tabletop Exercise, the Salvation Army Annual Luncheon, and the Henderson County Sheriff's Office Law Enforcement Memorial, where two of our officers participated as members of the Honor Guard. We attended the Henderson County Investigator's Meeting and offered VIP services to a young member of our community who was brought to school in a police vehicle to celebrate their last week of school.

Respectfully Submitted,

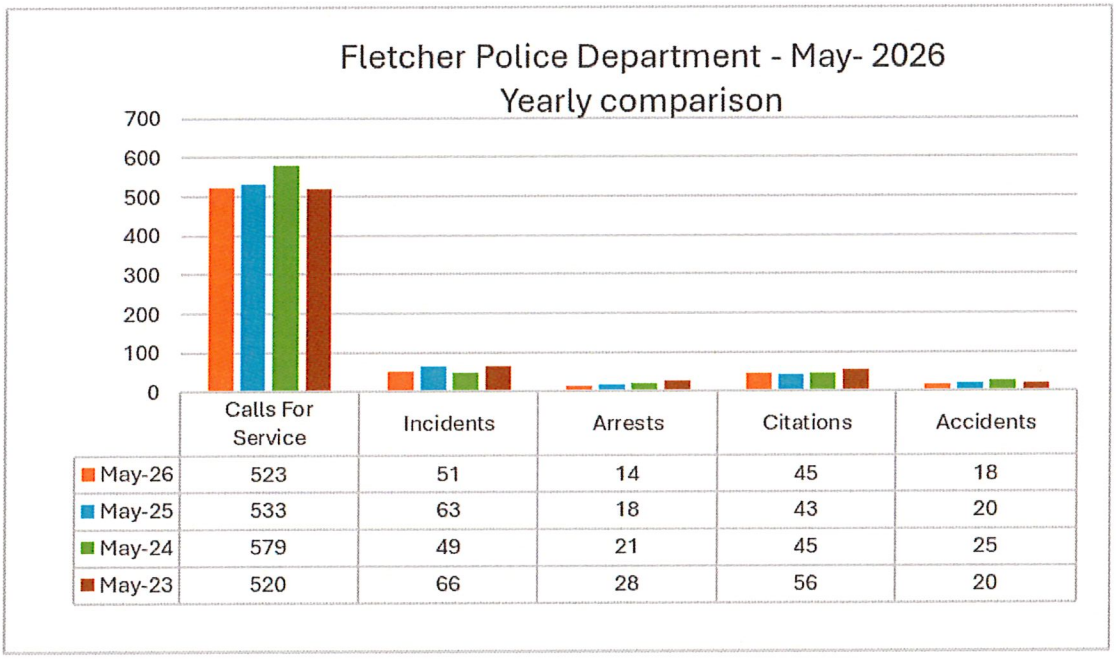


Chief Dan Terry

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	Calls For Service	Incidents	Arrests	Citations	Accidents
May-26	523	51	14	45	18
Apr-26	557	58	21	63	15
Mar-26	557	79	30	50	23
Feb-26	437	59	21	52	15



	Calls For Service	Incidents	Arrests	Citations	Accidents
May-26	523	51	14	45	18
May-25	533	63	18	43	20
May-24	579	49	21	45	25
May-23	520	66	28	56	20

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MAY 2026 STATISTICS

OFFENSE	ASSIGNED	CLEARED w/ ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLEARED	UNFOUNDED		OPEN PENDING	CLEARED BY ARREST	EXCEPTIONALLY CLEARED	ADMINISTRATIVELY CLOSED	UNFOUNDED
ARSON											
ASSAULT/BATTERY								1			
B&E (COMMERCIAL)	2	1					1	3			
B&E (RESIDENTIAL)								1		1	
B&E (TO MOTOR VEHICLE)											
CHILD ABUSE (PHYSICAL/NEGLECT)	1				2					1	3
CRIMINAL DAMAGE											
CRIMINAL TRESPASS											
DEATH INVESTIGATIONS	1						3				1
DOMESTIC VIOLENCE											
DRUG INVESTIGATIONS											
ELDER ABUSE-FINANCIAL											
ELDER ABUSE-PHYSICAL											2
FINANCIAL CRIMES/ID THEFT				2			4	1	2	7	1
HARASSMENT/INTIMIDATION										1	
HOMICIDE											
LARCENY	1	1						4	1		
MISSING PERSON (ADULT)									1		
MISSING PERSON (JUVENILE)											
MOTOR VEHICLE THEFT/UUMV										1	
ROBBERY											
SEX OFFENSE	1				1					2	1
SUICIDE/ATTEMPTED											
OTHER										2	
TOTAL	6	2	0	2	3		8	10	4	15	8
LAST MONTH	4	1	1	2	1						
YEAR-TO-DATE											

Department of Social Services		2026 YTD
TOTAL CASES REVIEWED	4	17
TOTAL CASES ASSIGNED	2	11
CITIZEN ASSIGNMENT LETTERS SENT	9	50

74% Clearance rate for May 2026

60% Year-To-Date

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