

Renew NC Single-Family Housing Program

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Division of Community Revitalization

NC DEPARTMENT of COMMERCE
COMMUNITY REVITALIZATION

RenewNC

RENEW NC SINGLE-FAMILY HOUSING PROGRAM

INTRODUCTION

Program Mission

The Renew NC Single-Family Housing Program is North Carolina's long-term disaster recovery effort to address remaining unmet owner-occupied, single-family disaster recovery needs in areas impacted by Hurricane Helene by providing **housing and mobile home rehabilitation, reconstruction, replacement**, or, in some cases, reimbursement.

RenewNC HOUSING

Program Administration

Renew NC is a program delivered through the North Carolina Department of Commerce Division of Community Revitalization, funded by a U.S. Department of Housing and Urban Development (HUD) Community Development Block Grant Disaster Recovery (CDBG-DR) grant.

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FREQUENTLY ASKED QUESTIONS

What can the program provide applicants?

- The program seeks to repair, reconstruct, or replace Helene-damaged, owner-occupied single-family housing. It is expected that the program will mostly be reconstructing homes.

What kind of finishes will the program provide in homes it repairs or reconstructs?

- The program will be providing contract grade finishes to program houses.

A full list of Frequently Asked Questions and Answers can be found at renewnc.org/resources/.

RENEW NC SINGLE-FAMILY HOUSING PROGRAM

ELIGIBILITY CRITERIA

Applicants must meet **all** the following criteria to qualify for the program:

- ✓ The applicant must have owned the damaged property at the time of Hurricane Helene, September 27, 2024, and must still own the property.
- ✓ The applicant must have occupied the home as a primary residence at the time of Hurricane Helene, September 27, 2024.
- ✓ The property must have been damaged as a result of Hurricane Helene.
- ✓ The property must be an eligible structure type.
- ✓ The applicant must be current on their property taxes or on a payment plan in good standing.
- ✓ If there is a mortgage on the property, the mortgage must be in good standing.
- ✓ The applicant's household must qualify as low-to-moderate income, with a combined annual household income of no more than 120% of the Area Median Income, adjusted for family size.

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DOCUMENTS NEEDED TO APPLY

Required:

- Valid Photo ID
- Proof of Citizenship or Immigration Status
- Income Documentation
- Proof of Ownership
- Proof of Primary Residence
- Proof of Damage
- Benefit Information from Other Recovery Sources

Required if Applicable:

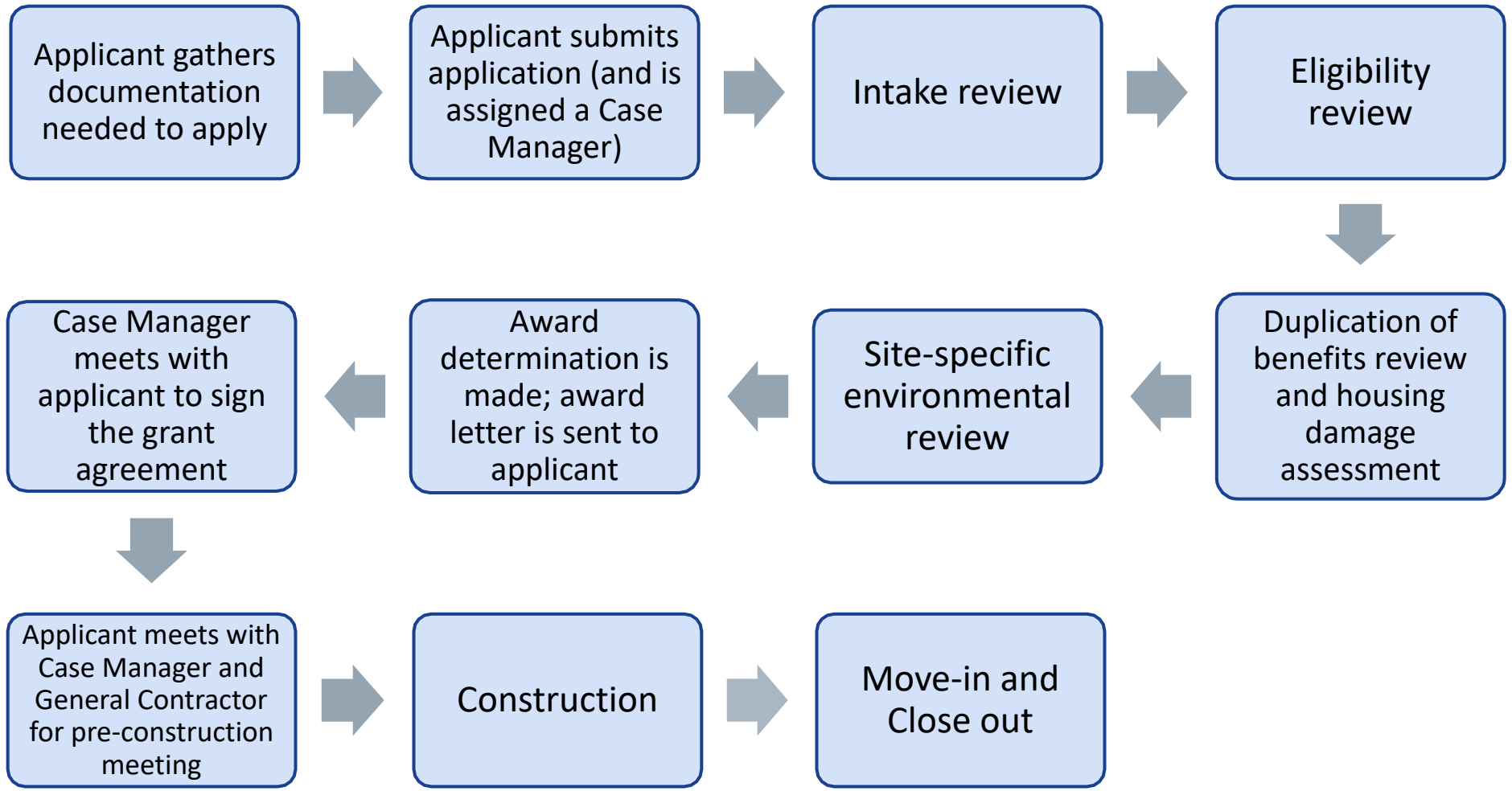
- Proof of Insurance for Damaged Property
- Proof of Disability
- Power of Attorney/Communication Designee

Why do I need to provide income information for the program?

This is a federal requirement of CDBG-DR funding from HUD.

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APPLICANT PROCESS OVERVIEW



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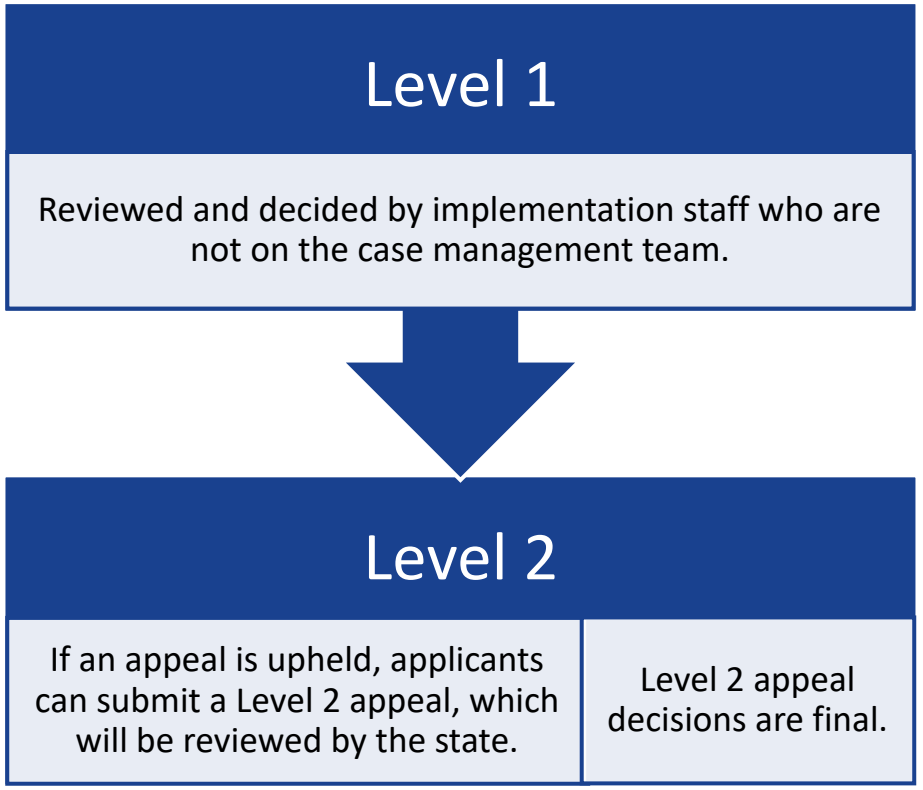
APPEALS PROCESS

Applicants may request an appeal to contest:

- Eligibility Determination
- Duplication of Benefits Gap Determination
- Award Type Determination
- Program Scope of Work
- Recapture Amount

*Applicants must submit their appeal request in writing via email or post within 30 calendar days from the date of the determination being contested.

Levels of Appeals



RENEW NC SINGLE-FAMILY HOUSING PROGRAM

BUNCOMBE COUNTY APPLICATIONS

As of August 15, 2025:

415 Total applications submitted

143 Applications confirmed as eligible

65 Damage assessment site visits completed

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APPLY BY DECEMBER 31, 2025

In-Person

Visit any **Renew NC Program Intake Center** open from **8:00 AM** to **6:00 PM**, **Monday** through **Saturday**

Online Portal

Complete an application online at **www.RenewNC.org**

Mobile App

Download the "**Renew NC Housing Program**" mobile app from the Google Play Store or the Apple App Store

Phone Call

Call **888-791-0207** to be connected to a Case Manager

Renew NC Intake Center
128 Bingham Road
Suite 875
Asheville, NC 28806

Buncombe County Resource Center*
94 Coxe Avenue
Asheville, NC 28801

**Open 8:00 AM to 5:00 PM, Monday through Friday*

Learn more about the program at www.RenewNC.org

Upcoming Renew NC Programs

	Program	Description	Applicants	Anticipated Timeline
RenewNC HOUSING	Multi-Family Housing Program $191M	**Competitive grant funding to support** reconstruction, rehabilitation or construction of **affordable rental housing**	Private developers, local governments, public or non-profit organizations, and CHDOs/CBDOs	September 2025
RenewNC HOUSING	Workforce Housing for Ownership $53M	**Competitive grant funding for development and construction of units** for purchase by LMI (low to moderate income) households	Local governments, public, private, or nonprofit organizations, and CHDOs/CBDOs	Coming in 2026
RenewNC ECONOMIC REVITALIZATION	Economic Revitalization Program $111M	**Grant funding to support revitalization activities** (e.g., rehabilitation of commercial structures, small business locations) in impacted commercial areas	Local governments and non-profit organizations	November 2025
RenewNC INFRASTRUCTURE	Community Infrastructure Program $194M	**Competitive grant funding for infrastructure projects** that will help Helene impacted communities become more resilient to natural hazards	Local governments	October 2025