Social Services

Director's Monthly Report
November 3, 2025

BURKECOUNTY

PERSONNEL



BURKECOUNTY

REPORT

September 2025

Current Openings:

Position Title	Position #:	Status
IMC III Leadworker	52045	
IMC III Leadworker	51901	
IMC III	52002	
IMC II	51382	
PA IV	52047	
IMC II	51820	
IMC II	51898	
PA IV	51418	
After Hours Support Specialist	52062	Conditional Offer
Part Time PA IV	52081	Conditional Offer
Social Worker IAT	51866	Conditional Offer
Social Worker IAT	51437	Final Offer
Social Worker IAT	51438	
Social Worker III	51468	Final Offer
Social Worker IAT	51776	
Social Worker III	51829	
Social Worker IAT	51441	
Social Worker Supervisor III	51424	Conditional Offer
Staff Development Specialist	51667	

Separations:

Total = **10**

- Voluntary Resignation = 7
- Retirement = 1
- Dismissal = 2

Number of Hirings:

Total = **4**

- Attorney I = 1
- Social Worker IA&T= 3

BURKECOUNTY

OPERATIONS



BURKECOUNTY

Economic Services MOU Data

METRICS PER MOU

FOOD AND NUTRITION SERVICES

ACTIVE RECIPIENTS	ACTIVE CASES	MOU MEASURE	95%	95%
		APP TIMELINESS RATE- REGULAR	APP TIMELINESS RATE-EXPEDITE	RECERT TIMELINESS RATE
10,794	5,605	Achieved	Achieved	Achieved

WORK FIRST FAMILY ASSISTANCE AND EMPLOYMENT SERVICES

ACTIVE RECIPIENTS	ACTIVE CASES	MOU MEASURE	95%	95%
			APPLICATION TIMELINESS	RECERT TIMELINESS RATE
84	56		Achieved	Achieved

MEDICAID

TOTAL MEDICAID RECIPIENTS	ACTIVE CASES	MOU MEASURE	90	90
			REPORT CARD MAD	REPORT CARD OTHER
28,740	23,203		Achieved	Achieved

SPECIAL ASSISTANCE

SA ACTIVE CASES	MOU PERFORMANCE MEASURE	85%
		SAA TIMELINESS APPLICATIONS
248		83%

ENERGY PROGRAMS

	MOU PERFORMANCE MEASURE	
	CIP APPLICATIONS PROCESSED	LIEAP APPLICATIONS PROCESSED
	253	0

CHILD CARE SUBSIDY

ACTIVE CASES	PERFORMANCE MEASURE	95%
		APPLICATION TIMELINESS
427		Achieved

Economic Services Update

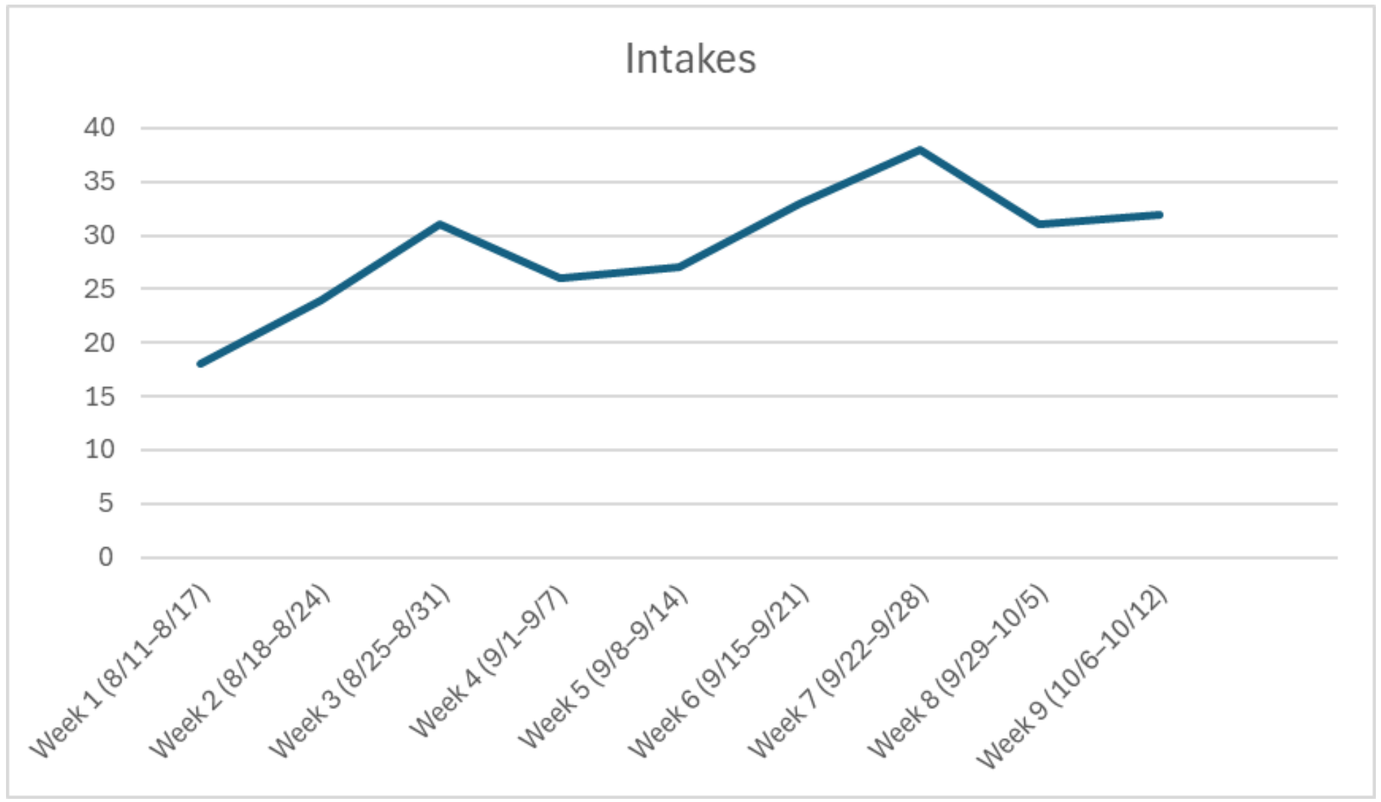
										MOU MEASURE	90	90	95		
AGED OR DISABLED ADULT ACTIVE PARTICIPANTS Does not include MXP or FP cases	ADULT ACTIVE CASES *Does not include MXP or FP cases	FAMILY AND CHILDREN ACTIVE PARTICIPANTS	FAMILY AND CHILDREN ACTIVE CASES	TOTAL MEDICAID APPLICATIONS TAKEN	TOTAL MEDICAID REVIEWS	TOTAL MEDICAID REVIEWS WITHOUT WAIVERS	CAP REFERRALS	LTC REFERRALS	TOTAL MEDICAID RECIPIENTS	TOTAL NEMT TRIPS	REPORT CARD MAD	REPORT CARD OTHER	RECERT COMPLETION TIMELINESS RATE	Straight Through Processing	Total
5384	7609	21,937	13958	382	412	1890	3	17	27,323	626	96%	92%		100%	93%
5387	7563	22,277	14091	446	90	1128	4	14	27,666	642	96%	92%		100%	93%
5405	7584	22,655	14304	688	363	1746	9	10	28,062	573	97%	97%		100%	97%
5415	7567	22936	14554	582	1485	2246	10	11	28,351	582	100%	97%		100%	96%
5412	7612	23126	14845	565	2090	2900	5	9	28,538	651	96%	96%		100%	96%
5391	7,608	23436	14,952	352	2223	2580	1	7	28,561	683	93%	95%		100%	95%
5356	7,618	23247	15,012	411	855	2969	11	13	28603	735	100%	95%		100%	95%
5389	7,752	23481	15,037	380	1571	*	4	12	28,870	683	96%	95%		100%	95%
5351	7,658	23365	15,147	382	*	*	3	9	28,716	713	93%	97%		100%	97%
5338	7,683	23515	15,235	346	1540	n/a	0	17	28,851	698	96%	94%		100%	95%
5327	7,734	23,544	15,333	382	1435	n/a	2	18	28,873	*	93%	95%		100%	95%
5283	7,753	23448	15,418	325	1386	n/a	1	12	28,731	823	100%	96%		100%	96%
5289	7,744	23471	15,459	378	1586	n/a	2	16	28,740	756	100%	94%		100%	94%

Economic Services Update

FOOD AND NUTRITION SERVICES

	ACTIVE RECIPIENTS	ACTIVE CASES	APPLICATIONS TAKEN	APP TIMELINESS RATE-REGULAR	APP TIMELINESS RATE-EXPEDITE	RECERT TIMELINESS RATE	RECERTS COMPLETED	FNS EBT BENEFITS
MOU MEASURE				95%	95%	95%		
SEP	11,199	5814	525	99.51%	98.26%	98.28%	406	*
OCT	11,503	5975	731/6302	98.54%	94.23%	72.63%	285	3230130
NOV	11,981	6206	394	100.00%	97.81	67%	739	2962954
DEC	12,193	6312	346	97.62%	98.15%	100%	356	2016823
JAN	12,108	6275	585	99.31%	99.77%	100%	525	1,973,378
FEB	11,951	6236	449	97.18%	100%	98.75%	561	1,963,605
MAR	11,907	6183	499	97.21%	100%	98.48%	526	1,965,566
APR	11,396	5959	591	97.24%	100.00%	97.77%	720	1,871,687
MAY	11,002	5732	576	98.11%	99.15%	99.13%	692	1,808,941
JUN	10,804	5,597	598	97.69%	92.73%	98.19%	553	1783246
JUL	10,715	5,556	594	96.83%	96.84%	98.74%	548	1760696
AUG	10,783	5602	558	99.52%	99.31%	98.86%	528	1778789
SEP	10,794	5605	580	99.13%	97.98%	99.41%	509	1752253

CPS REPORTS



- **Since PathNC has started, reports are trending upward**
- **The first showed 99 reports and the second 30 days showed 161 reports, a 62% increase**

BURKECOUNTY

CPS CASELOADS



- **High point was February 2025 with 306 open cases**
- **Steady decrease from March forward ending at 234 in September**

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ADULT SERVICES UPDATE



Guardianship

- Total Wards: 66
- Contracted Wards: 17

SAIH (Special Assistance In-Home)

- Active Cases: 51
- State Average Caseload: 25-30

CAP (Community Alternatives Program)

- Current Enrollment: 133
- Capacity: 188+

Sept APS Data

Category	Number	Notes
Total APS Reports Received	35	
APS Reports Screened In	16	Reports meeting criteria for an investigation
Substantiated Cases	4	
Confirmed Cases	4	Includes substantiations and other confirmations
Cases Opened for Services	8	Ongoing support and case management
Outreach Cases Assigned	10	Proactive engagement with at-risk adults
Service Referrals	12	Referrals for supportive community services
Guardianship Referrals	2	Referrals for potential legal guardianship

FOSTER CARE UPDATE



Foster Care Snapshot – Burke County

- Total children experiencing foster care: **194**
- New entries into care this period: **17**
- Exits from care this period: **6**

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ADULT SERVICES CHRISTMAS PROGRAM



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Foster Care Christmas Program



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THANK YOU

Questions?

