Social Services

Director's Monthly Report
December 1, 2025

BURKECOUNTY

PERSONNEL



BURKECOUNTY

HIRING & SEPARATION REPORT OCTOBER 2025

Current Openings:

Position Title	Position #:	Status
IMC III Lead worker	51901	
IMC II	51382	
IMC II	51820	
IMC II	51898	
Social Worker IAT	51866	Conditional Offer
Social Worker IAT	51438	Conditional Offer
Social Worker IAT	51776	
Social Worker IAT	51441	
Social Worker IAT	51905	
Social Worker IAT	51341	
Social Worker III	51829	
Social Worker II	51682	
Social Worker Supervisor III	52045	
Administrative Officer II	51667	

Separations:

Total = 2

Voluntary Resignation = 2

Number of Hirings:

Total = 4

Income Maintenance Caseworker II = 1

Income Maintenance Caseworker III = 1

Social Worker IA&T= 2

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OPERATIONS



BURKECOUNTY

Economic Services MOU Data

METRICS PER MOU						
	FOOD AND NUTRITION SERVICES					
		MOU MEASURE	95%	95%		
ACTIVE RECIPIENTS	ACTIVE CASES	APP TIMELINESS RATE- REGULAR	APP TIMELINESS RATE-EXPEDITE	RECERT TIMELINESS RATE		
10,695	5,568	Achieved	Achieved	Acheived		
WORK FIRST FAMILY ASSISTANCE AND EMPLOYMENT SERVICES						
ACTIVE RECIPIENTS	ACTIVE CASES	MOU MEASURE	95%	95%		
			APPLICATION TIMELINESS	RECERT TIMELINESS RATE		
83	55		Achieved	Achieved		
MEDICAID		MOU MEASURE	90	90	95	
TOTAL MEDICAID RECIPIENTS	ACTIVE CASES		REPORT CARD MAD	REPORT CARD OTHER	Straight Through Processing	
28,733	24,037		Achieved	Achieved	Achieved	
SPECIAL ASSISTANCE						
	MOU PERFORMANCE MEASURE			85%	85%	
SA ACTIVE CASES				SAA TIMELINESS APPLICATIONS	SAD TIMELINESS APPLICATIONS	
253				Achieved	Achieved	
ENERGY PROGRAMS						
	MOU PERFORMANCE MEASURE				95%	95%
	CIP APPLICATIONS PROCESSED	LIEAP APPLICATIONS PROCESSED			% PROCESSED TIMELY -NO SOURCE 1 DAY	% PROCESSED TIMELY -WITH SOURCE 2 DAYS
	376	1			Achieved	Achieved
CHILD CARE SUBSIDY						
		PERFORMANCE MEASURE		95%		
	ACTIVE CASES			APPLICATION TIMELINESS		
	395			Achieved		

Economic Services Update

MEDICAID

	AGED OR DISABLED ADULT ACTIVE PARTICIPANTS Does not include MXP or FP cases	ADULT ACTIVE CASES *Does not include MXP or FP cases	FAMILY AND CHILDREN ACTIVE PARTICIPANTS	FAMILY AND CHILDREN ACTIVE CASES	TOTAL MEDICAID APPLICATIONS TAKEN	TOTAL MEDICAID REVIEWS	TOTAL MEDICAID REVIEWS WITHOUT WAIVERS	CAP REFERRALS	LTC REFERRALS	TOTAL MEDICAID RECIPIENTS	TOTAL NEMT TRIPS	REPORT CARD MAD	REPORT CARD OTHER	RECERT COMPLETION TIMELINESS RATE	Straight Through Processing	Total
MOU MEASURE												90	90	95		
SEP	5384	7609	21,937	13958	382	412	1890	3	17	27,323	626	96%	92%		100%	93%
OCT	5387	7563	22,277	14091	446	90	1128	4	14	27,666	642	96%	92%		100%	93%
NOV	5405	7584	22,655	14304	688	363	1746	9	10	28,062	573	97%	97%		100%	97%
DEC	5415	7567	22936	14554	582	1485	2246	10	11	28,351	582	100%	97%		100%	96%
JAN	5412	7612	23126	14845	565	2090	2900	5	9	28,538	651	96%	96%		100%	96%
FEB	5391	7,608	23436	14,952	352	2223	2580	1	7	28,561	683	93%	95%		100%	95%
MAR	5356	7,618	23247	15,012	411	855	2969	11	13	28603	735	100%	95%		100%	95%
APR	5389	7,752	23481	15,037	380	1571	*	4	12	28,870	683	96%	95%		100%	95%
MAY	5351	7,658	23365	15,147	382	*	*	3	9	28,716	713	93%	97%		100%	97%
JUN	5338	7,683	23515	15,235	346	1540	n/a	0	17	28,851	698	96%	94%		100%	95%
JUL	5327	7,734	23,544	15,333	382	1435	n/a	2	18	28,873	*	93%	95%		100%	95%
AUG	5283	7,753	23448	15,418	325	1386	n/a	1	12	28,731	823	100%	96%		100%	96%
SEP	5289	7,744	23471	15,459	378	1586	n/a	2	16	28,740	756	100%	94%		100%	94%
OCT	5311	7,747	23422	16,290	398	1606	n/a	1	16	28,733	638	100%	98%		100%	98%

Economic Services Update

FOOD AND NUTRITION SERVICES

			MOU MEASURE	95%	95%	95%	
	ACTIVE RECIPIENTS	ACTIVE CASES	APPLICATIONS TAKEN	APP TIMELINESS RATE-REGULAR	APP TIMELINESS RATE-EXPEDITE	RECERT TIMELINESS RATE	RECERTS COMPLETED	FNS EBT BENEFITS
OCT	11,503	5975	731/6302	98.54%	94.23%	72.63%	285	3,230,130.00
NOV	11,981	6206	394	100.00%	97.81	67%	739	2,962,954.00
DEC	12,193	6312	346	97.62%	98.15%	100%	356	2,016,823.00
JAN	12,108	6275	585	99.31%	99.77%	100%	525	1,973,378.00
FEB	11,951	6236	449	97.18%	100%	98.75%	561	1,963,605.00
MAR	11,907	6183	499	97.21%	100%	98.48%	526	1,965,566.00
APR	11,396	5959	591	97.24%	100.00%	97.77%	720	1,871,687.00
MAY	11,002	5732	576	98.11%	99.15%	99.13%	692	1,808,941.00
JUN	10,804	5,597	598	97.69%	92.73%	98.19%	553	1,783,246.00
JUL	10,715	5,556	594	96.83%	96.84%	98.74%	548	1,760,696.00
AUG	10,783	5602	558	99.52%	99.31%	98.86%	528	1,778,789.00
SEP	10,794	5605	580	99.13%	97.98%	99.41%	509	1,752,253.00
OCT	10,695	5568	512	99..07%	99.02%	98.65%	445	1,797,705.00

ADULT SERVICES UPDATE



Guardianship

- Total Wards: 69
- Contracted Wards: 17

SAIH (Special Assistance In-Home)

- Active Cases: 53
- State Average Caseload: 25-30

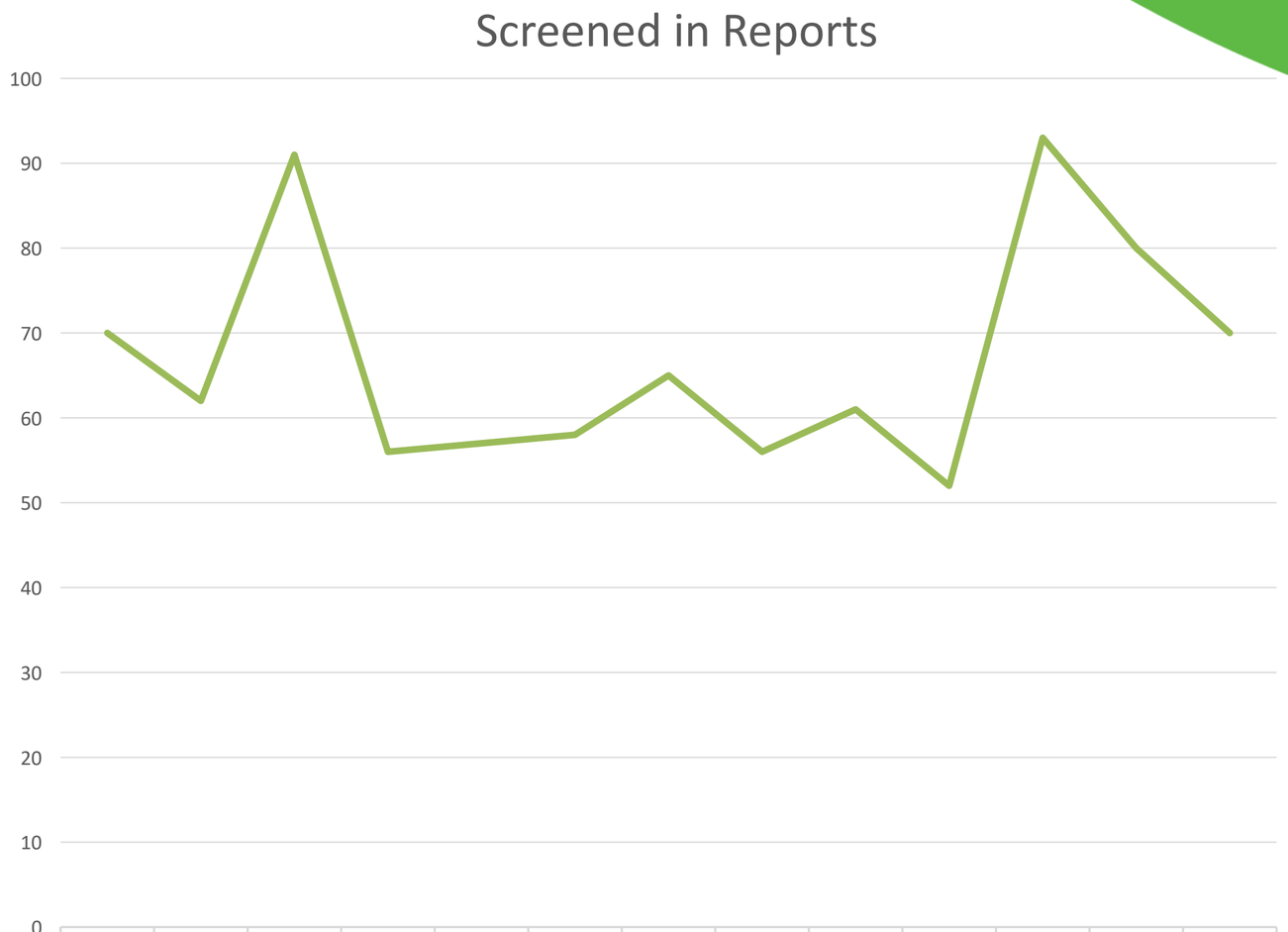
CAP (Community Alternatives Program)

- Current Enrollment: 133
- Capacity: 188+

Oct APS Data

Category	Number	Notes
Total APS Reports Received	34	
APS Reports Screened In	19	Reports meeting criteria for an investigation
Substantiated Cases	3	
Confirmed Cases	5	Includes substantiations and other confirmations
Cases Opened for Services	3	Ongoing support and case management
Outreach Cases Assigned	7	Proactive engagement with at-risk adults
Service Referrals	11	Referrals for supportive community services
Guardianship Referrals	4	Referrals for potential legal guardianship

CPS REPORTS AS OF 11/21

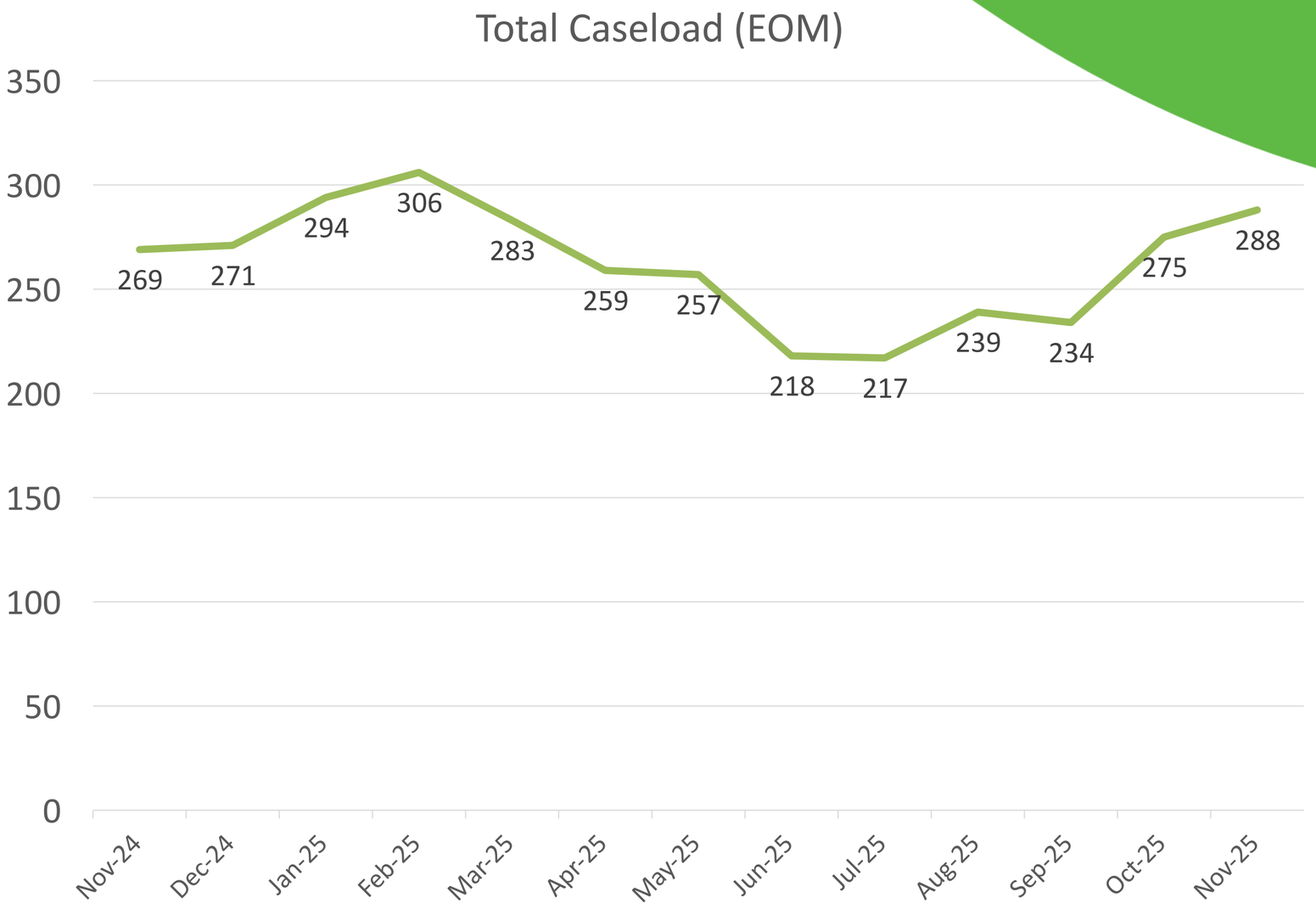


	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov
Screened in Cases	70	62	91	56	57	58	65	56	61	52	93	80	70

- September 2025 intake peaks at 93.
- Average reports per month since PathNC adoption is 73.75.

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CPS CASELOADS



- High point was February 2025 with 306 open cases.
- A stark increase in reporting numbers has contributed to a rise in caseloads.

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FOSTER CARE UPDATE



Foster Care Snapshot – Burke County

- Total children in foster care: 187
- New entries into care this period: 6
- Exits from care this period: 4

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FOSTER CARE CHRISTMAS UPDATE

Thank You, Community!

Because of your kindness and donations, nearly 200 children experiencing foster care will experience a brighter, more joyful Christmas this year.

Your support helps ensure every child feels seen, valued, and celebrated this holiday season.

We are deeply grateful for your compassion, your contributions, and your commitment to our community. Together, we are making a meaningful difference—one child at a time.

Thank you for giving the gift of hope and holiday joy!







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THANK YOU

Questions?

