THE CITY OF ASHEVILLE

Staff Report

Council Meeting Date: August 22, 2023

Subject: Intergovernmental and Service Level Agreements for Public Safety Interoperability Program between Buncombe County and the City of Asheville

Staff Resource(s): Holly Barham, Information Technology Services Director

Action Requested: Adoption of a resolution authorizing the City Manager to enter into 1) an intergovernmental agreement and 2) service level agreement between Buncombe County and the City of Asheville to provide appropriate access to public safety technology systems.

Background:
- The City of Asheville and Buncombe County have long-standing interlocal agreements regarding the provision of certain joint public safety-related technology and data services.
- A cross-departmental team of City staff worked with Buncombe County to develop a new intergovernmental agreement (IGA), cost allocation model for the Public Safety Interoperability Partnership (PSIP), and defined Service Level Agreements.
- The agreement allows the City and County to leverage technology systems in a cost-effective manner to improve public safety operations.
- The agreement creates a Public Safety Executive Committee (PEC) that includes City staff representation from Police, Fire, and Information Technology Services.
- The agreement has an initial term of one year and automatically renews for one year, unless terminated.
- The service level agreement (SLA) establishes expectations and service norms from the County Information Technology Department in support of PSIP applications.

Vendor Outreach Efforts: N/A

Council Goal(s):
- A Financially Resilient City

Committee(s):
- N/A

Pro(s):
- Provides authorization for the City to formally continue

Con(s):
- None

Fiscal Impact:
- Funding for this contract is budgeted annually and is available in the Police Department operating budget.
- For Fiscal Year 2023-24, the County estimates that the City's share of the PSIP and Centralized Data Entry (CDE) costs will be $947,470. This contract amendment is being presented in a separate consent agenda item.

Suggested Motion:
- Motion to adopt a resolution authorizing the City Manager to enter into 1) an intergovernmental agreement and 2) service level agreement between Buncombe County and the City of Asheville to provide appropriate access to public safety technology systems.

Attachment:
- Resolution

RESOLUTION NO. 23-____

RESOLUTION AUTHORIZING THE CITY MANAGER TO ENTER INTO AN INTERLOCAL GOVERNMENTAL AGREEMENT AND A SERVICE LEVEL AGREEMENT WITH BUNCOMBE COUNTY TO PROVIDE APPROPRIATE ACCESS TO PUBLIC SAFETY TECHNOLOGY SYSTEMS

WHEREAS, the City of Asheville has authority pursuant to N.C. Gen. Stat. 160A-461 to enter into contracts or agreements with other units of local government in order to execute any undertaking; and

WHEREAS, said contracts and agreements shall be of reasonable duration, as determined by the participating governmental units, and shall be ratified by resolution of the governing board of each unit spread upon their minutes; and

WHEREAS, the City of Asheville and Buncombe County have long-standing interlocal agreements regarding the provision of certain joint public safety-related services; and

WHEREAS, the Public Safety Interoperability System/Centralized Data Entry Information system and the Identification (ID) Bureau are both operated as County services;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ASHEVILLE THAT:

The City Manager is hereby authorized to enter into 1) an intergovernmental agreement and 2) service level agreement between Buncombe County and the City of Asheville to provide appropriate access to public safety technology systems.

Read, approved and adopted this the 22nd day of August, 2023.

_____ _____

City Clerk Mayor

Approved as to form:

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City Attorney