THE CITY OF ASHEVILLE

Staff Report

Council Meeting Date: March 8, 2022

Subject: Renewal of Munis Contract with Tyler Technologies.

Staff Resource(s): Jonathan Feldman, CIO, IT Services, and Scott Barnwell, Business and Public Technology Manager, IT Services.

Action Requested: Adoption of a resolution authorizing the City Manager to execute an amendment to the services contract with Tyler Technologies, Inc. for an increase in base contract amount in order for the continued support of the Tyler/Munis Enterprise Financial System.

Background:

- In July 2018, the City adopted a maintenance agreement with Tyler Technologies to provide maintenance for the City's financial systems that included a 5% annual escalation.
- Additional modules have been added since that time, including Vendor Self Service and the Bid Management module.
- Funding for the agreement is to be appropriated annually in the City budget process.
- The term of this agreement runs from April 2018 to April 2023.
- This maintenance will support core City Financial, Human Resources, and other key functions.
- The additional funds being requested are included in the adopted annual budget but were not accounted for in resolution 19-62, this amendment will correct and include the fully budgeted amount in order to allow the city to continue receiving services through the completion of the contract term.

Vendor Outreach Efforts:

- This is to authorize the payment of year 5 of the existing agreement.
- No additional vendor outreach was conducted.

Council Goal(s):

- A Well-Planned & Livable Community
- A Financially Resilient City

Committee(s):

- N/A

Pro(s):

- The City has been using Tyler/Munis Enterprise System since January of 2010 and staff is familiar with its strengths, limitations, and support process.
- Allows for critical support issues for the City’s financial system to be resolved in a timely manner.
- Allows for updates to the Tyler/Munis Enterprise System, which enables new features and improvement of underlying technologies; upgrading licensing is included with support and ongoing fixes.

Con(s):

- None

Fiscal Impact:

- Resolution 19-62 authorized funding for years 2-5 of the contract in the amount of $814,720, with a 15% contingency for a total amount of $936,928. This current request corrects that amount to include the full five years of the contract, an increase of $125,009.77, to a total contract value of $1,061,937.77. As noted above, the additional funding for this contract amendment is already included in the adopted FY 2021-22 annual budget.

Suggested Motion:

- Motion to adopt a resolution authorizing the City Manager to execute an amendment to the services contract with Tyler Technologies for an increase in base contract amount for the continued support of The Tyler/Munis Enterprise Financial System.

Attachment(s):

- Resolution

RESOLUTION NO. 22-____

RESOLUTION AUTHORIZING THE CITY MANAGER TO EXECUTE AN AMENDMENT TO THE SERVICES AGREEMENT WITH TYLER TECHNOLOGIES FOR AN INCREASE IN BASE CONTRACT AMOUNT FOR CONTINUED SUPPORT OF THE TYLER/MUNIS ENTERPRISE FINANCIAL SYSTEM

WHEREAS, the City of Asheville has authority pursuant to N.C. Gen. Stat. 160A-20.1 to contract with appropriate money to any person, association, or corporation in order to carry out any public purpose authorized by law, and

WHEREAS, the City is in need of maintenance and support for the City's Munis Enterprise System, and

WHEREAS, the City currently has a service agreement with Tyler Technologies to provide the said maintenance and support, and the amendment will increase the base contract amount by an estimated of $125,009.77 for the final year of the current contract; and

WHEREAS, the funding is currently budgeted within IT Services and Water Services annual budget; and

WHEREAS, this action aligns with the Council's goals for a well-planned and livable community and financially resilient city.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ASHEVILLE THAT:

The City Manager, on behalf of the City of Asheville, is hereby authorized to execute an amendment to the remaining term of the general services agreement with Tyler Technologies, and increase the base amount by $125,009.77, increasing the total contract to $1,061,937.77.

Read, approved and adopted this the 8th day of March, 2022.

_____ _____

City Clerk Mayor

Approved as to form:

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City Attorney