THE CITY OF ASHEVILLE

Staff Report

Council Meeting Date: February 8, 2022

Subject: Renewing agreement with AztecaSystems, LLC for the use of CityWorks (enterprise-wide asset management system).

Staff Resource(s): Jonathan Feldman, Department Director; and Scott Barnwell, Business and Public Technology Manager.

Action Requested: Resolution authorizing the City Manager to renew an agreement with Azteca Systems, LLC for a contract for enterprise asset management system software license, maintenance, and support.

Background:

- Cityworks asset management software provides a platform for Water Resources and Public Works asset management, work orders, and reporting.
- This software is utilized to track the use and costs of assets through preventative maintenance of assets.
- It is used to track the costs of work performed by field personnel and allow for tracking of performance and reaction times in calls coming into customer service.
- It also allows for a paperless workflow within departments and across departments using the system.
- This is an annual software renewal to allow for continued use of Cityworks software.
- It is highly integrated with the City's GIS program and includes all major physical assets maintained by Water Resources and Public Works (water mains, valves, hydrants, streets, fleet vehicles, etc.).
- One component added in 2021, the Citizen Engagement Application Programming Interface (API), allows for integration between Cityworks and the Asheville App.
- This streamlines data entry, public notifications, and automates the creation of work orders and reports.

Vendor Outreach Efforts:

- The City of Asheville conducted a competitive procurement process for an asset management software system for both Public Works and Water in 2016 and 2017.
- There are a limited number of vendors providing enterprise asset management software, and after reviewing all available options, Azteca Cityworks was selected as the best overall value for the City of Asheville.

Council Goal(s):

- A Well-Planned and Livable Community

Committee(s):

- None.

Pro(s):

- More efficient management of Water Resources and Public Works physical assets and infrastructure.
- Automation of work orders and reporting.

Con(s):

- If continued funding for the future is not appropriated, it will have a significant negative impact on the ability of the Water Resources and Public Works departments to proactively manage and maintain critical infrastructure.

Fiscal Impact:

- Funding for the total cost of this renewal, $72,450, is allocated in the Water Resources and Public Works departmental operating budgets.

Suggested Motion:

- Motion to adopt a resolution authorizing the City Manager to renew an agreement with Azteca Systems, LLC for a contract for enterprise asset management system software license, maintenance, and support.

Attachment(s)

- Resolution

RESOLUTION NO. 22-____

RESOLUTION AUTHORIZING THE CITY MANAGER TO RENEW AN AGREEMENT WITH AZTECA SYSTEMS, LLC FOR A CONTRACT FOR ENTERPRISE ASSET MANAGEMENT SYSTEM SOFTWARE LICENSE, MAINTENANCE, AND SUPPORT

WHEREAS, the City of Asheville has authority pursuant to North Carolina General Statute section 160A-20.1 to enter into contracts for services with other entities for the purchase of technology goods and service; and

WHEREAS, the City currently has an enterprise-wide agreement with Azteca Systems, LLC for enterprise asset management softwares license, maintenance, and support, and staff recommends renewal of this agreement for an additional year an incorporation of the Metrics API tool; and

WHEREAS, the current agreement between the City of Asheville and Azteca Systems, LLC is to be renewed to support numerous functional groups within the City and both parties wish to enter a new agreement for his purpose;

WHEREAS, the funding is currently allocated within the Water Resources Department and Public Works Department budgets;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ASHEVILLE THAT:

The City Manager is hereby authorized to renew an enterprise-wide agreement with Azteca Systems, LLC on behalf of the City of Asheville for the purpose of providing an enterprise license agreement contract for asset management software, Maintenance and support in the amount of $72,450.00 per year for Citywide use subject to annual increases. Further, the City Manager is authorized to execute annual maintenance renewals as needed by City departments for an amount not to exceed the City's approved budget for those departments for each applicable fiscal year period.

Read, approved and adopted this the 8th day of February, 2022.

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City Clerk Mayor

Approved as to form:

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City Attorney