THE CITY OF ASHEVILLE

Staff Report

Council Meeting Date: March 23, 2021

Subject: Renewal of Azteca Systems, LLC Cityworks Asset Management Software

Staff Resource(s): David Melton, Water Resources Director; Tony Reed, Water Information Systems Manager; and Candace Chindamo, Interim Public Works Asset Manager and GIS Technician

Action Requested: Adoption of a resolution authorizing the City Manager to renew a one-year contract with Azteca Systems, LLC for Cityworks asset management software.

Background:

- Cityworks asset management software provides a platform for Water Resources and Public Works asset management, work orders, and reporting.
- This is an annual software renewal to allow for continued use of Cityworks software.
- It is highly integrated with the City's GIS program and includes all major physical assets maintained by Water Resources and Public Works (water mains, valves, hydrants, streets, fleet vehicles, etc.).
- One component added in 2020, the Metrics Application Programming Interface (API), allows for integration between Cityworks and Fleet Services' fuel management system.
- This streamlines data entry, increases efficiency, and automates the creation of cyclical work orders and reports.

Vendor Outreach Efforts:

- The City of Asheville conducted a competitive procurement process for an asset management software system for both Public Works and Water in 2016 and 2017.
- There are a limited number of vendors providing enterprise asset management software.
- After reviewing all available options, Azteca Cityworks was selected as the best overall value for the City of Asheville.

Council Goal(s):

- A Well-Planned and Livable Community

Committee(s):

- None

Pro(s):

- More efficient management of Water Resources and Public Works physical assets and infrastructure.
- Automation of work orders and reporting.

Con(s):

- If continued funding is not appropriated, it will have a significant negative impact on the ability of the Water Resources and Public Works departments to proactively manage and maintain critical infrastructure.

Fiscal Impact:

- The annual software renewal cost is $66,000. This includes $60,000 that was originally adopted as part of the Fiscal Year 2020-21 Water Resources budget.
- The additional $6,000 covers the Metrics Application Programming Interface (API) and will come from the Public Works Fiscal Year 2020-21 budget.

Suggested Motion:

- Motion to adopt the resolution authorizing the City Manager to enter an agreement with Azteca Systems, LLC for a one-year renewal contract of the Cityworks asset management software and the Metrics API.

Attachment(s):

- Resolution

RESOLUTION NO. 21-_____

RESOLUTION AUTHORIZING THE CITY MANAGER TO RENEW AN AGREEMENT WITH AZTECA SYSTEMS, LLC FOR A CONTRACT FOR ENTERPRISE ASSET MANAGEMENT SYSTEM SOFTWARE LICENSE, MAINTENANCE AND SUPPORT

WHEREAS, the City of Asheville has authority pursuant to North Carolina General Statute §160A-20.1 to enter into contracts for services with other entities for the purchase of information technology goods and services; and

WHEREAS, the City currently has an enterprise-wide agreement with Azteca Systems, LLC for enterprise asset management software license, maintenance, and support, and staff recommends renewal of this agreement for an additional year and incorporation of the Metrics API tool; and

WHEREAS, Azteca Systems, LLC is the sole-source vendor to provide said license, maintenance, and support; and

WHEREAS, the current agreement between the City of Asheville and Azteca Systems, LLC is to be renewed to support numerous functional groups within the City and both parties wish to enter a new agreement for this purpose;

WHEREAS, the funding is currently allocated within Water Resources Department and Public Works Department budgets;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF ASHEVILLE THAT:

The City Manager is hereby authorized to renew an enterprise-wide agreement with Azteca Systems, LLC on behalf of the City of Asheville for the purpose of providing an enterprise license agreement contract for asset management software, maintenance and support in the amount of $66,000 per year for City-wide use. Further, the City Manager is authorized to execute annual maintenance renewals as needed by City departments for an amount not to exceed the City's approved budget, for those departments, for each applicable fiscal year period.

Read, approved, and adopted this the 23rd day of March 2021.

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City Clerk Mayor

Approved as to form:

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City Attorney