Manager's Report

Investments in City Facilities and Services

January 28, 2020

THE CITY OF ASHEVILLE



Council Strategic Priority



A Financially Resilient City

- Enhance City facilities and services to maintain high quality of life.
- Invest needed financial and staff resources to address maintenance, new construction and operational needs.

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City Capital Improvement Projects

- Road Improvements
- MLK Drive
- Traffic Calming
- Bus Shelters
- Traffic Signal Replacement
- Outdoor Courts
- Playgrounds
- Tempie Avery Montford Center
- Mills Gap Sidewalk
- Hill Street Sidewalk





Capital Projects: Under Construction

- Ball Fields
  - Ray L. Kisiah
  - Shiloh
- Traffic Signals
- Richmond Hill Park Restrooms
- Greenway connectors (Bidding)
  - Elsie's Bridge
  - Reed Creek
- Jake Rusher Park (Bidding)
- Haywood Streetscape
- Augusta Barnett Playground







Capital Projects: In Design

Sidewalk Projects:

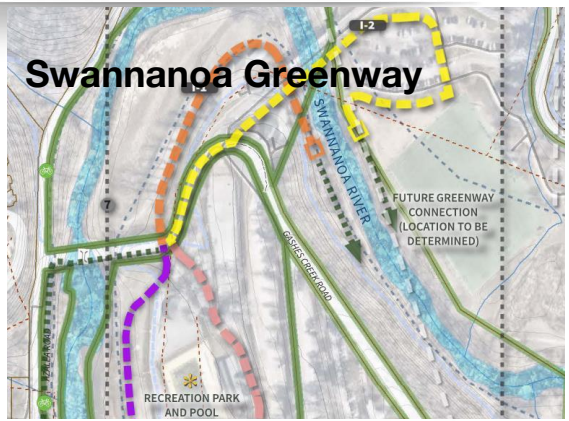
- Airport Rd
- Fulton St
- Gerber Rd
- Johnston Blvd
- Overlook Rd
- Onteora Rd
- New Haw Creek Rd
- Patton Ave
- Swannanoa River Rd

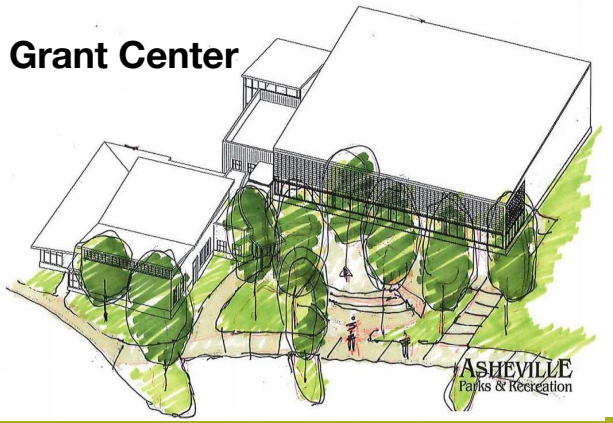
Streets & Greenways:

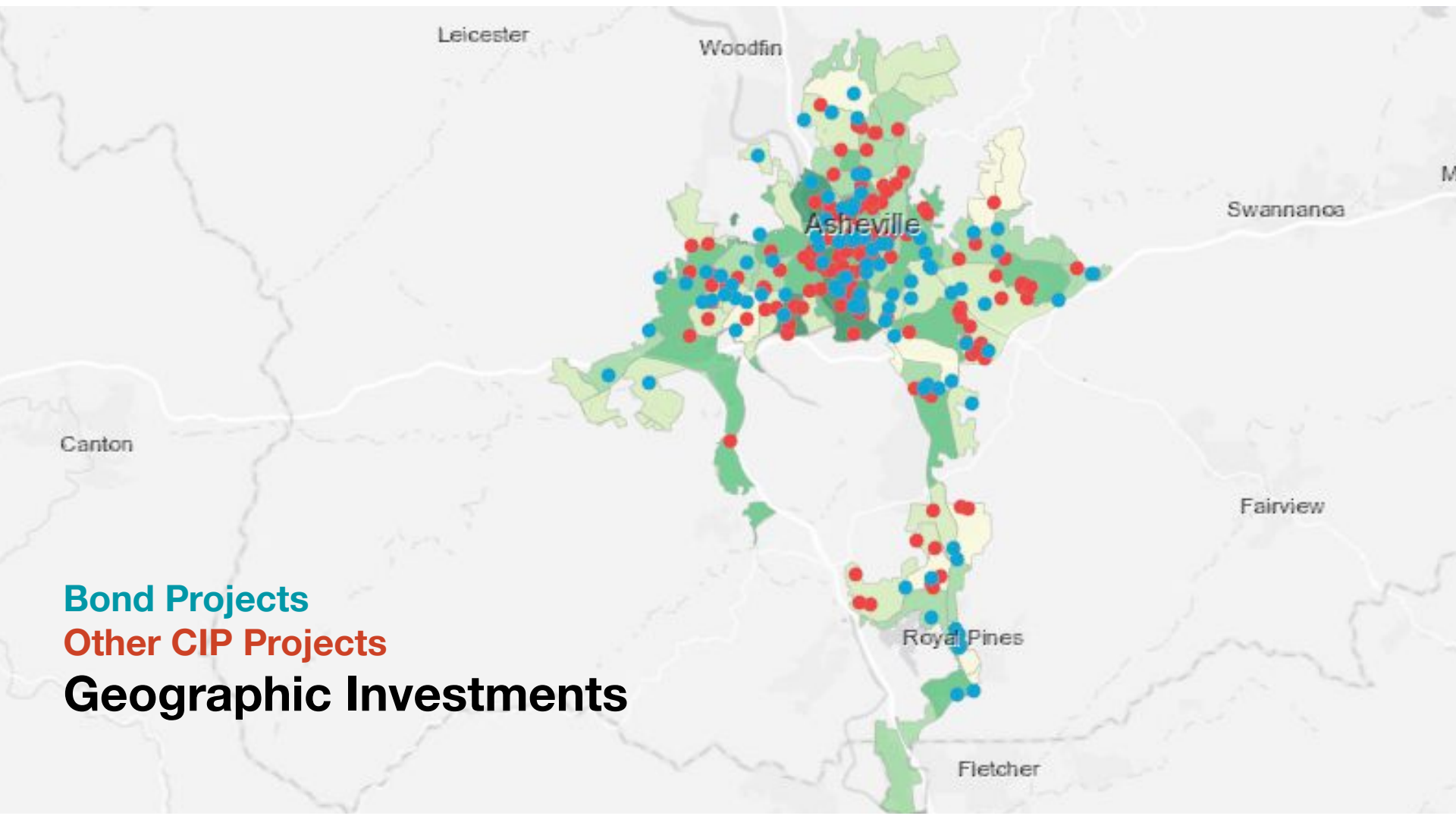
- Swannanoa River Greenway
- Greenway Connectors

Parks & Recreation:

- Wesley Grant Center
- Memorial Stadium







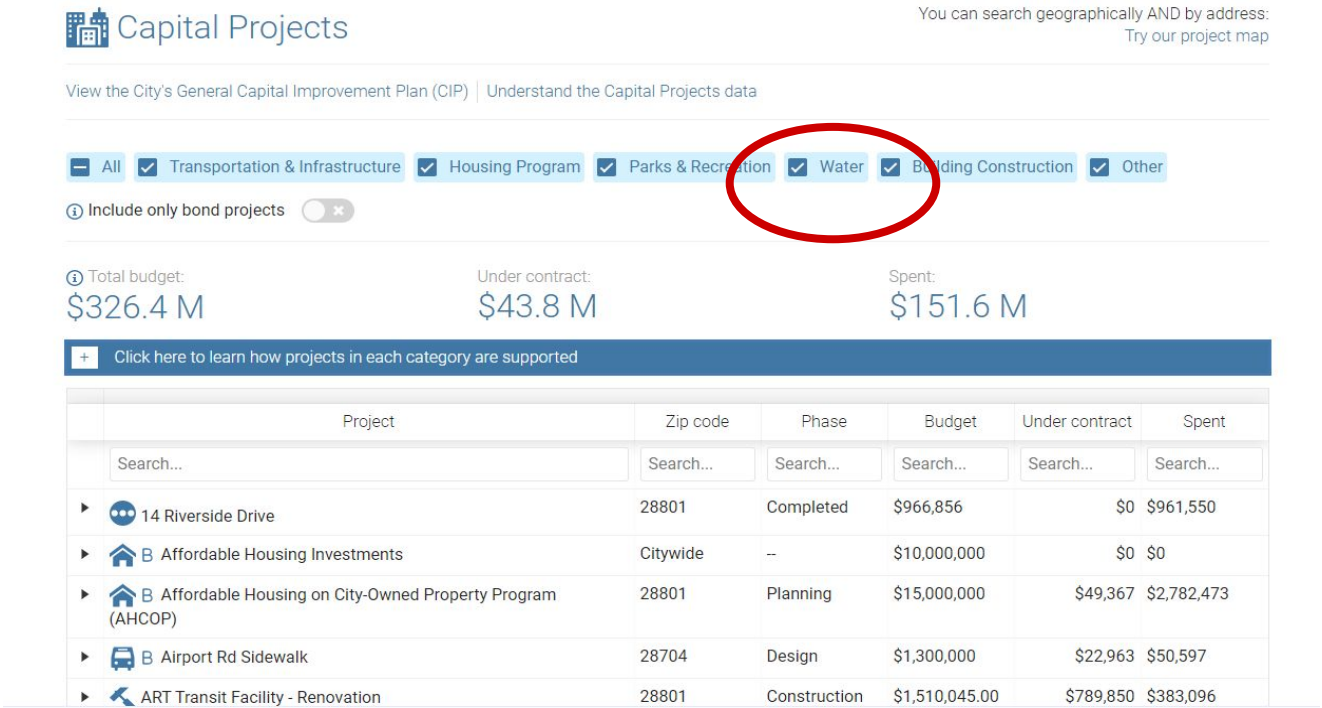
Bond Projects

Other CIP Projects

Geographic Investments

Transparency

Dashboards.ashevillenc.gov Click - “Capital Projects”



Capital Projects

You can search geographically AND by address:
Try our project map

View the City's General Capital Improvement Plan (CIP) | Understand the Capital Projects data

All | Transportation & Infrastructure | Housing Program | Parks & Recreation | Water | Building Construction | Other

Include only bond projects

Total budget: $326.4 M

Under contract: $43.8 M

Spent: $151.6 M

Click here to learn how projects in each category are supported

Project	Zip code	Phase	Budget	Under contract	Spent
Search...	Search...	Search...	Search...	Search...	Search...
14 Riverside Drive	28801	Completed	$966,856	$0	$961,550
B Affordable Housing Investments	Citywide	--	$10,000,000	$0	$0
B Affordable Housing on City-Owned Property Program (AHCOP)	28801	Planning	$15,000,000	$49,367	$2,782,473
B Airport Rd Sidewalk	28704	Design	$1,300,000	$22,963	$50,597
ART Transit Facility - Renovation	28801	Construction	$1,510,045.00	$789,850	$383,096

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Water Resources Maintenance & Investments

1. There is a plan
2. Balancing act
3. Boiled Water advisories and communication

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Capital Planning

- 5-year CIP plan reviewed and adjusted annually
- Water Master Plan has a 30-year planning horizon
- 20 miles of water lines replaced annually



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Capital Planning



- Track areas of need through GIS technology
- Proactive decisions on where to invest in water system
- Balancing act in terms of impacts to water system

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Balancing Act

- Making improvements at a rate that can be sustained by our system and customers.
- Mountain topography creates higher pressure and more breaks in some areas.
- Safety — high pressure in some areas means water must sometimes be shut off to make a repair.



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Balancing Act

North Fork Dam Improvements

- Dam will be able to better withstand inflow from severe storm events, as well as add attenuation capacity to the reservoir.
- Expected completion by end of 2020.

North Fork Transmission Line Bypass

- $2.1 Million project, Completed in November 2019
- Installation of 1,700 feet of 36-inch transmission waterline with tie-ins to the existing 36-inch and 24 inch-transmission lines.
- Designed to protect our community from a system-wide water loss during a major flood.



Balancing Act

Tunnel Road Waterline Installation

- $2 million project involved installation of a 30-inch waterline where a 24-inch line was in place.

Neighborhood Enhancement Projects

- Replaced approximately 20 miles of old and aging water lines
- Completed in 2019



Boil Water Advisories



- When a pipe gets down to low or no pressure for a repair, this triggers a Boil Water Advisory for the respective area.
- Required by the state.
- Public health and safety are most important.
- Especially vulnerable populations.

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Boil Water Advisories

AVL ! ALERT

Please call 828-552-1122 if you have questions about your AVL Alert Account.
We will walk through the process and troubleshoot with you!

Who Gets an Alert?

- The person whose name is on the combined utility bill
  - Automatically enrolled but only for water alerts
- People and businesses listed in the white and yellow pages
  - Automatically enrolled for emergency notifications
- People and businesses who register online or through 2-1-1
  - Choose general emergency notifications and/or water
  - Choose phone call, email or text.
  - **We encourage signing up for all alerts!**

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Boil Water Advisories

AVL ! ALERT

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What do I do when I get one?

- A Boil Water Advisory (most common) means contamination is possible but not confirmed.
- As a precaution, we recommend customers vigorously boil water for at least 1 minute before consumption or drink bottled water.

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Boil Water Advisories

How will I know the Advisory has been lifted?

- Once tests confirm there is no contamination, we will contact you through AVL Alert. You should receive the “Lift” Alert through the same method you receive the “Boil Water Advisory” Alert (phone, text, email), *or*
- All “Advisories” and “Lifts of Advisories” are posted on the City’s website, IMPROVEMENT: We have updated the language on this webpage to be clearer, *or*
- Call Water Customer Service at 828-251-1122.
- *If contamination is found, a “Boil Water Notice” will be sent through AVL Alerts.*

Continuous Improvement



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Partnering with Buncombe County Health & Human Services to educate and work with businesses impacted by Boil Water Advisories.

Staying Connected



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