Elevate Buncombe

Rocio Borghini, Employee Engagement Manager

Human Resources Department

Elevate Buncombe



Buncombe County's new employee recognition program designed to celebrate the incredible contributions our employees make every day.

Built with feedback from departments across the County, this program strengthens our commitment to living our core values: while creating more ways to highlight exceptional work throughout the year.

Featuring both quarterly awards and a distinguished annual award, the program operates on two levels:

- Quarterly ***Guide*** award
- Annual ***Summit*** award

Elevate Buncombe Criteria



These individuals demonstrate at least one of the following:

- **Customer Service**
- **Innovation**
- **Resilience**
- **Excellence in Performance**
- **Well-being Champion**
- **Community**

AND must meet the following requirements:

- Align with at least one County core value: Respect, Integrity, Collaboration, Honesty, and Equity
- Must be in good standing
- Must be nominated by a coworker or Buncombe County resident (no self-nominations)

Guide Award Selection Process



Guide Award Nominations
Nominations Received To Date**: 111**

Winners selected by the Employee Engagement Committee

- 12-member committee from various Buncombe County departments
- Voted on nominations received from July 1 – Sept 30 for October 2026 Guide Award winners
- Next Guide Award winners will be announced in January 2027

Congratulations

To Our Guide Award Winners!



Mitchell Albers
Harm Reduction Program Manager
Health & Human Services
Recognized for Customer Service, Innovation, Resilience, Excellence in Performance, Well-being Champion, Community



Jami Garrett
Administrative Coordinator
General Services
Recognized for Customer Service, Innovation, Resilience, Excellence in Performance



Albert Hernandez
Community Services Consultant
Health & Human Services
Recognized for Innovation



Makayla Lechnowskyj
Community Paramedicine
Emergency Medical Services
Recognized for Customer Service, Excellence in Performance

Congratulations

To Our Guide Award Winners!



Amy Lumpkins
Income Maintenance Supervisor II
Health & Human Services
Recognized for Customer Service, Innovation, Resilience, Excellence in Performance, Well-being Champion



Cheryl Middleton
Library Branch Manager
Libraries
Recognized for Customer Service, Innovation, Resilience, Excellence in Performance, Well-being Champion, Community



Heather Parkinson
Strategic Planning & Analysis Manager
Strategy & Innovation
Recognized for Customer Service, Innovation, Resilience, Excellence in Performance, Community



Elliott Suess
Revenue Specialist
Tax Collections
Recognized for Customer Service, Innovation, Resilience, Excellence in Performance

Congratulations

To Our Guide Award Winners!

Scan the QR code below
to nominate a
Buncombe County employee